SUTTER MEDICAL CENTER SACRAMENTO AND SUTTER CENTER FOR PSYCHIATRY

2019 Community Health Needs Assessment

Mission

We enhance the well-being of people in the communities we serve through a not-for-profit commitment to compassion and excellence in healthcare services.

Vision

Sutter Health leads the transformation of healthcare to achieve the highest levels of quality, access, and affordability.

Community Health Needs Assessment

The following report contains Sutter Medical Center Sacramento and Sutter Center for Psychiatry's 2019 Community Health Needs Assessment (CHNA), which is used to identify and prioritize the significant health needs of the communities we serve. CHNAs are conducted once every three years, in collaboration with other healthcare providers, public health departments and a variety of community organizations. This CHNA report guides our strategic investments in community health programs and partnerships that extend Sutter Health's not-for-profit mission beyond the walls of our hospitals, improving health and quality of life in the areas we serve.

2019 Community Health Needs Assessment

Of

Sacramento County

Conducted on behalf of

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Conducted by

December 2018

Acknowledgements

We are deeply grateful to all those who contributed to this community health needs assessment. Many dedicated healthcare practitioners, community health experts, and members of social-service organizations working with the most vulnerable members of the Sacramento County community gave their expertise and insights to help guide and inform the findings of this assessment. Further, many community residents volunteered their time to provide valuable information as well. We also appreciate the collaborative spirit of the consultants at Harder+Company and their willingness to share the information they gathered while conducting a health assessment in the Sacramento area for Kaiser Permanente. Last, we especially acknowledge the sponsors of this assessment, Dignity Health, Sutter Health, and UC Davis Medical Center, who, using the results of these CHNAs, continuously work to improve the health of the communities they serve. To everyone who supported this important work, we extend our deepest, heartfelt gratitude.

Community Health Insights (www.communityhealthinsights.com) conducted the health assessment. Community Health Insights is a Sacramento-based research-oriented consulting firm dedicated to improving the health and well-being of communities across Northern California. This joint report was authored by:

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Report Summary

Purpose

The purpose of this community health needs assessment (CHNA) was to identify and prioritize significant health needs of the greater Sacramento area community. The priorities identified in this report help guide nonprofit hospitals' community health improvement programs and community benefit activities as well as their collaborative efforts with other organizations that share a mission to improve health. This CHNA report meets requirements of the Patient Protection and Affordable Care Act (and in California, Senate Bill 697) that nonprofit hospitals conduct a community health needs assessment at least once every three years. The CHNA was conducted by Community Health Insights (www.communityhealthinsights.com) and was a collaboration between Dignity Health, Sutter Health, and UC Davis Health System. Multiple other community partners collaborated to conduct the CHNA.

Community Definition

The definition of the community served included most portions of Sacramento County, and a small portion of western El Dorado County, California. Regarded as a highly diverse community, Sacramento County covers 994 square miles and is home to approximately 1.5 million residents. The CHNA uses this definition of the community served, as this is the primary geographic area served by the seven nonprofit hospitals that collaborated on this CHNA.

Assessment Process and Methods

The data used to conduct the CHNA were identified and organized using the widely recognized Robert Wood Johnson Foundation's County Health Rankings model.[1] This model of population health includes many factors that impact and account for individual health and well-being. Further, to guide the overall process of conducting the assessment, a defined set of data-collection and analytic stages were developed. These included the collection and analysis of both primary (qualitative) and secondary (quantitative) data. Qualitative data included interviews with 121 community health experts, social-service providers, and medical personnel in one-on-one and group interviews as well as one town hall meeting. Further, 154 community residents participated in 15 focus groups across the county.

Focusing on social determinants of health to identify and organize secondary data, datasets included measures to describe mortality and morbidity and social and economic factors such as income, educational attainment, and employment. Measures also included indicators to describe health behaviors, clinical care (both quality and access), and the physical environment.

Process and Criteria to Identify and Prioritize Significant Health Needs

Primary and secondary data were analyzed to identify and prioritize significant health needs. This began by identifying 10 potential health needs (PHNs). These PHNs were those identified in previously conducted CHNAs. Data were analyzed to discover which, if any, of the PHNs were present in the area. After these were identified, PHNs were prioritized based on rankings provided by primary data sources. Data were also analyzed to detect emerging health needs beyond those 10 PHNs identified in previous CHNAs.

[1] See: http://www.countyhealthrankings.org/

List of Prioritized Significant Health Needs

The following significant health needs were identified and are listed below in prioritized order. Two of the health needs, numbers four and nine, are health needs that have not been previously identified in earlier CHNAs.

1. Access to quality primary healthcare services
2. Access to mental/behavioral/substance-abuse services
3. Access to basic needs such as housing, jobs, and food
4. System navigation
5. Injury and disease prevention and management
6. Safe and violence-free environment
7. Access to active living and healthy eating
8. Access to meeting functional needs (transportation and physical mobility)
9. Cultural competency
10. Access to specialty and extended care

Resources Potentially Available to Meet the Significant Health Needs

In all, 665 resources were identified in the Sacramento County area that were potentially available to meet the identified significant health needs. The identification method included starting with the list of resources from the 2016 CHNAs, verifying that each resource still existed, and then adding newly identified resources into the 2019 CHNA report.

Conclusion

This CHNA report details the health needs of the Sacramento County community as a part of a collaborative partnership between Dignity Health, Sutter Health, and the UC Davis Health System. It provides an overall health and social examination of Sacramento County and the needs of community members living in parts of the area experiencing health disparities. The CHNA provides a comprehensive profile to guide decision-making for the implementation of community health improvement efforts. This report also serves as an example of a successful collaboration between local healthcare systems to provide meaningful insights to support improved health in the community they serve.

Introduction and Purpose

Both state and federal laws require that nonprofit hospitals conduct a community health needs assessment (CHNA) every three years to identify and prioritize the significant health needs of the communities they serve. The results of the CHNA guide the development of implementation plans aimed at addressing identified health needs. Federal regulations define a *health need* accordingly: "health needs include requisites for the improvement or maintenance of health status in both the community at large and in particular parts of the community (such as particular neighborhoods or populations experiencing health disparities)" (p. 78963).[2]

This report documents the processes, methods, and findings of a CHNA conducted on behalf of the nonprofit hospitals listed below. Collectively, these nonprofit hospitals serve Sacramento County, California, located in the north-central part of the state. The CHNA was conducted over a period of 10 months, beginning in March 2018 and concluding in December 2018. This CHNA report meets requirements of the Patient Protection and Affordable Care Act (and in California, of Senate Bill 697) that nonprofit hospitals conduct a CHNA at least once every three years.

<table>
<tr><th>Dignity Health Affiliates</th><th>Sutter Health Affiliates</th><th>UC Davis Health System</th></tr>
<tr><td>Mercy Hospital of Folsom
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</table>

Community Health Insights (www.communityhealthinsights.com) conducted the CHNA on the behalf of the nonprofit hospitals. Community Health Insights is a Sacramento-based research-oriented consulting firm dedicated to improving the health and wellbeing of communities across Northern California. Community Health Insights has conducted multiple CHNAs over the previous decade. To collect and share primary data, Community Health Insights worked in collaboration with Harder+Company, a consulting firm working on the behalf of Kaiser Permanente to conduct a CHNA in the Sacramento region.

Organization of this Report

This report follows federal guidelines on how to document a CHNA. First, an overview of the methods used to conduct the CHNA are described, including a description of how data were collected and

[2] *Federal Register*, Vol. 79, No. 250, (Wednesday, December 31, 2014). Department of the Treasury, Internal Revenue Service.

analyzed. This includes the process of soliciting input from persons representing the broad interests of the community. Second, the community served by the participating nonprofits hospitals is described. Third, findings of the CHNA are detailed, including the prioritized listing of significant health needs that were identified. Fourth, resources potentially available to meet the needs are identified and described, and that is followed by a summary of the impact of actions taken to address significant health needs identified in the previous CHNA, which was conducted in 2016. For readers interested in a detailed description of the methods, see the section titled “2019 CHNA Technical Report” included later in this report.

Method Overview

Conceptual and Process Models

The data used to conduct the CHNA were identified and organized using the widely recognized Robert Wood Johnson Foundation’s County Health Rankings model.[3] This model of population health includes many factors that impact and account for individual health and well-being. Further, to guide the overall process of conducting the assessment, a defined set of data collection and analytic stages were developed.

Public Comments from Previously Conducted CHNAs

Regulations require that nonprofit hospitals include written comments from the public on their previously conducted CHNAs and most recently adopted implementation strategies. Sutter Health requested written comments from the public on its 2016 CHNA and most recently adopted implementation strategy through SHCB@sutterhealth.org.

At the time of the development of this CHNA report, Sutter Health had not received written comments. However, input from the broader community was considered and taken into account for the 2019 CHNA through key informant interviews and focus groups. Sutter Health will continue to use its website as a tool to solicit public comments and ensure that these comments are considered as community input in the development of future CHNAs.

Data Used in the CHNA

Data collected and analyzed included both primary and secondary data. Primary data included interviews with 121 community health experts, social-service organizations, and medical personnel in one-on-one and group interviews as well as one town hall meeting. Further, 154 community residents participated in 15 focus groups across the county.

Secondary data included four datasets selected for use in the various stages of the analysis. A combination of mortality and socioeconomic datasets collected at subcounty levels were used to identify the portions of Sacramento County with greater concentrations of disadvantaged populations and poor health outcomes. A set of county-level indicators was collected from various sources to help identify and prioritize significant health needs. A set of socioeconomic indicators was also collected to help describe the overall social conditions within the service area. Health outcome indicators included measures of both mortality (length of life) and morbidity (quality of life). Health factor indicators included measures of 1) health behaviors, such as diet and exercise, tobacco, alcohol, and drug use; 2) clinical care, including access and quality of care; 3) social and economic factors such as race/ethnicity,

[3] See http://www.countyhealthrankings.org/

income, educational attainment, employment, and neighborhood safety; and 4) physical environment measures, such as air and water quality, transit and mobility resources, and housing affordability. In all, 84 different health outcome and health factor indicators were collected for the CHNA.

Data Analysis

Primary and secondary data were analyzed to identify and prioritize significant health needs. This began by identifying 10 potential health needs (PHNs). These PHNs were those identified in the previously conducted CHNAs. Data were analyzed to discover which, if any, of the PHNs were present in the area. After these were identified for the county, PHNs were prioritized based on an analysis of primary data sources that described the PHN as a significant health need. Data were also analyzed to detect emerging health needs beyond those 10 PHNs identified in previous CHNAs.

Sacramento County – The Community Served

Sacramento County was the designated area served by the participating hospitals for the 2019 CHNA. This definition of the community served was used because this is the primary geographic area served by the seven nonprofit hospitals that collaborated on this CHNA.

Sacramento County was incorporated in 1850, and much of its rich history was influenced by the discovery of gold in the area in 1848. The county is home to California's capital city, Sacramento. The county includes seven incorporated cities, with the City of Sacramento being the largest. Covering a geographic area of 994 square miles and home to approximately 1.5 million residents, Sacramento County sits at the northern portion of California's Central Valley, situated along the Interstate 5 corridor. The area consists of both urban and rural communities and includes the Sacramento–San Joaquin Delta that connects the Sacramento River to the San Francisco Bay through some 700 miles of winding waterways. Sacramento is often described as a diverse community, and a recent report ranked the city the fourth most racially and ethnically diverse large city in the US.[4]

Sacramento County has over 30 cities, census-designated places, and unincorporated communities that include neighborhoods with rich heritages such as Oak Park, known as Sacramento's first suburb, to newer communities such as the City of Rancho Cordova, incorporated in 2003. Sacramento County ranks as California's 31st-most overall healthy county among the 58 in the state.[5] The area is served by a number of healthcare organizations, including those that collaborated in this assessment.

In this CHNA, two additional ZIP Codes from El Dorado County, a neighboring county east of Sacramento, were included to capture the portion of the community served by Mercy Hospital of Folsom, located near the border of these two counties. With some exceptions, findings described in this report are organized both at the county level and, as detailed later in this report, by designated regions within the county.

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[4] McCann, A. (May 3, 2018). *2018's Most Diverse Cities in the U.S*. Washington DC: WalletHub. (Retrieved: https://wallethub.com/edu/most-diverse-cities/12690/#methodology).

[5] See: http://www.countyhealthrankings.org/app/california/2018/

Findings – Sacramento County

Prioritized Significant Health Needs – Sacramento County

Analysis of primary and secondary data was conducted to identify significant health needs for Sacramento County. These are listed below in prioritized order. After identifying each health need, they were prioritized based on rankings provided by community health experts, social-service organizations, medical personnel, and community members. Those secondary data indicators used in the CHNA that performed poorly when compared to state benchmarks are listed in the table below each of the significant health needs. Further, qualitative themes that emerged during analysis are provided in the table. Two health needs, numbers four and nine, are health needs that have not been identified in earlier conducted CHNAs.

1. Access to Quality Primary Care Health Services

Primary care resources include community clinics, pediatricians, family practice physicians, internists, nurse practitioners, pharmacists, telephone advice nurses, and other similar resources. Primary care services are typically the first point of contact when an individual seeks healthcare. These services are the front line in the prevention and treatment of common diseases and injuries in a community.

Quantitative Indicators		Qualitative Themes
• Life Expectancy • Cancer Mortality • Child Mortality • CLD Mortality • Diabetes Mortality • Heart Disease Mortality • Hypertension Mortality • Influenza Pneumonia Mortality • Stroke Mortality	• Cancer Female Breast • Cancer Colon and Rectum • Diabetes Prevalence • Low Birthweight • Cancer Lung and Bronchus • Cancer Prostate • HPSA Primary Care • HPSA Medically Underserved Area • Preventable Hosp. Stays	• More chronic conditions appearing in community • Health insurance costly • Out-of-pocket costs too expensive • Medications too expensive • Longer clinic hours needed • Excessive wait times to get appointments • Not enough clinics and providers • Providers spending too little time with patients during visits • Need more mobile health clinics

2. Access to Mental, Behavioral, and Substance-Abuse Services

Individual health and well-being are inseparable from individual mental and emotional outlook. Coping with daily life stressors is challenging for many people, especially when other social, familial, and economic challenges occur. Adequate access to mental, behavioral, and substance-abuse services is an essential ingredient for a healthy community where residents can obtain additional support when needed.

Quantitative Indicators	Qualitative Themes
• Life Expectancy • Suicide Mortality • Poor Mental Health Days • Poor Physical Health Days • Drug Overdose Deaths • Excessive Drinking	• Anxiety and depression perceived to be prolific in the community • Methamphetamine usage problematic and growing • Chronic stress of meeting basic needs a root cause of many mental health issues • Stigma of seeking/using mental health services as a barrier • More services needed to address issues rooted in Adverse Childhood Experiences

	• Residents experiencing a shortage of mental, behavioral, and substance abuse services in the region • Mental health treatment facilities not capable of treating medical problems • Infrastructure for mental health services severely lacking • More services needed for homeless individuals and families • Overwhelming mental health issues faced by the newly homeless • Mental health services too costly • Many in community suffering from PTSD with limited treatment options • Community members unable to recognize mental health issues, don't know how to treat • Growing role of social media in mental health issues for youth

3. Access to Basic Needs, Such as Housing, Jobs, and Food

Access to affordable and clean housing, stable employment, quality education, and adequate food are vital for good health. Research shows that the social determinants of health, such as quality housing, adequate employment and income, food security, education, and social support systems, influence individual health as much as health behaviors and access to clinical care.[6] Without access to meeting these basic needs, individuals cannot experience a full and healthy life.

Quantitative Indicators	Qualitative Themes
• Life Expectancy • Infant Mortality • Age-Adjusted Mortality • Child Mortality • Premature Age-Adjusted Mortality • Years of Potential Life Lost • Low Birthweight • HPSA Medically Underserved Area • High School Graduation • Children with Single Parents • Children in Poverty • Median Household Income • Limited Access to Healthy Food	• Affordable housing significant issue in region • Rent controls needed • More low-income housing needed • High cost to move in (first/last month's rent) barrier for many to secure housing • Multiple families living together due to high housing costs • The "working poor" note an inability to make ends meet • Lack of employment opportunities for many in the area • New immigrants struggling to find employment • Trade-offs between meeting basic needs and seeking healthcare services • No recognition of the link between health and housing • Need policy solutions to housing crisis • Landlord discrimination toward individuals with housing vouchers • Minimum wage not a living wage

4. System Navigation

System navigation refers to an individual's ability to traverse the fragmented social-services and healthcare systems in order to receive the necessary benefits and supports to improve health outcomes. Research has demonstrated that navigating the complex U.S. healthcare system is a barrier for many that results in health disparities.[7] Further, navigating through the complexities of accessing social services provided by multiple governmental agencies also provides an obstacle for many that have limited resources such as transportation access, English proficiency, and the like.

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[6] See: http://www.countyhealthrankings.org/learn-others/research-articles#Rankingsrationale

[7] Natale-Pereira, A. et. al (2011). *The Role of Patient Navigators in Eliminating Health Disparities*. US National Library of Medicine, National Institutes of Health, 117:15, 3543-3552.

Quantitative Indicators	Qualitative Themes
• No quantitative indicators used in analysis for this health need	• People unsure where to start in trying to improve health • Filling out multiple forms overwhelming to those new to the healthcare system • Automated phone systems stressful and difficult to navigate for those unfamiliar with the healthcare system • Many unaware what services they are eligible for • Limited understanding of how to utilize newly acquired insurance • Needing insurance to approve medical services confusing • Many needing advocates to navigate the health and human services systems • Medical terminology confusing to many • Need navigators that can connect families to services • Healthcare systems fragmented and difficult to navigate • Silos between city and county services as barriers • Healthcare language complex and overwhelming to some

5. Injury and Disease Prevention and Management

Knowledge is important for individual health and well-being, and efforts aimed at injury and disease prevention are powerful vehicles to improve community health. When community residents lack adequate information on how to prevent, manage, and control their health conditions, those conditions tend to worsen. Prevention efforts focus on reducing cases of injury and infectious disease control (e.g., STI prevention and influenza shots), and intensive strategies in the management of chronic diseases (e.g., diabetes, hypertension, obesity, and heart disease) are important for community health improvement.

Quantitative Indicators		Qualitative Themes
• Infant Mortality • Child Mortality • Chronic Lung Disease Mortality • Diabetes Mortality • Heart Disease Mortality • Hypertension Mortality • Influenza Pneumonia Mortality • Stroke Mortality • Suicide Mortality • Unintentional Injury Mortality	• Diabetes Prevalence • Low Birth Weight • Drug Overdose Deaths • Excessive Drinking • Adult Obesity • Physical Inactivity • STI Chlamydia Rate • Teen Birth Rate • Adult Smokers • Motor Vehicle Crash Deaths	• More funding needed for preventive care • Education to keep people healthy, developing independence • Health and nutrition education needed to combat diabetes • Health system treatment focused, not prevention oriented

6. Safe and Violence-Free Environment

Feeling safe in one's home and community are fundamental to overall health. Next to having basic needs met (e.g., food, shelter, and clothing) is having physical safety. Feeling unsafe affects the way people act and react to everyday life occurrences. Further, research has demonstrated that individuals exposed to violence in their homes, the community, and schools are more likely to experience depression and anxiety and demonstrate more aggressive, violent behavior.[8]

[8] Lynn-Whaley, J., & Sugarmann, J. (July 2017). *The Relationship Between Community Violence and Trauma*. Los Angeles: Violence Policy Center.

Quantitative Indicators	Qualitative Themes
• Life Expectancy • Poor Mental Health Days • Homicides • Motor Vehicle Crash Deaths • Violent Crimes	• Violence in schools an issue • Drug-related activities making communities unsafe • Crime and resulting fear for personal safety compounded for homeless population • Stephon Clark shooting impact on community's sense of safety • Social media portrayal of violence • Domestic violence an issue • Sex trafficking increasing, targeting homeless and foster youth • Gun violence highest among African American youth • Political environment contributing to safety concerns of community members

7. Active Living and Healthy Eating

Physical activity and eating a healthy diet are important for one's overall health and well-being. Frequent physical activity is vital for prevention of disease and maintenance of a strong and healthy heart and mind. When access to healthy foods is challenging for community residents, many turn to unhealthy foods that are convenient, affordable, and readily available. Communities experiencing social vulnerability and poor health outcomes are often overloaded with fast food and other establishments where unhealthy food is sold.

Quantitative Indicators	Qualitative Themes
• Cancer Mortality • Diabetes Mortality • Heart Disease Mortality • Hypertension Mortality • Stroke Mortality • Cancer Female Breast • Cancer Colon and Rectum • Diabetes Prevalence • Cancer Prostate • Limited Access to Healthy Food • Physical Inactivity • Adult Obesity	• Healthy food unaffordable • Food deserts prolific in low-income communities • Unhealthy food choices leading to many chronic diseases • Needing more nutrition education in community • Obesity continuing to rise • People unaware of how to prepare/cook healthy, fresh foods

8. Access and Functional Needs – Transportation and Physical Disability

Functional needs include indicators related to transportation and disability. Having access to transportation services to support individual mobility is a necessity of daily life. Without transportation, individuals struggle to meet their basic needs, including those needs that promote and support a healthy life. The number of people with a disability is an important indicator for community health and must be examined to ensure that all community members have access to necessities for a high quality of life.

Quantitative Indicators	Qualitative Themes
• Percentage with disability	• Public transportation increasing travel time to get services • Distances to some services an obstacle for those using public transit • Operating hours of public transit creating barriers to accessing services • Cost of public transportation a barrier • Public transportation use a challenge for non-English-speaking residents • Public transit system needs further expansion across all areas of community

9. Cultural Competence

Cultural competence refers to the ability of those in health and human services, including healthcare, social services, and law enforcement, to deliver services that meet an individual's social, cultural, and language needs. The lack of cultural competence in health and human services has been identified as a common barrier to accessing services, including healthcare, as individuals are reluctant to put themselves in situations where they may have limited communication capacity, experience discrimination, or face a lack of appreciation for their cultural norms.

Quantitative Indicators	Qualitative Themes
• No quantitative indicators used in analysis for this health need	• Language barriers when trying to access healthcare and when navigating the system • Undocumented residents fearing deportation • Homophobia and racism in the healthcare system creating barriers • County workers treating minorities with disrespect

10. Access to Specialty and Extended Care

Extended care services, which include specialty care, are care provided in a particular branch of medicine and focused on the treatment of a particular disease. Primary and specialty care go hand in hand, and without access to specialists, such as endocrinologists, cardiologists, and gastroenterologists, community residents are often left to manage chronic diseases, including diabetes and high blood pressure, on their own. In addition to specialty care, extended care refers to care extending beyond primary care services that is needed in the community to support overall physical health and wellness, such as skilled-nursing facilities, hospice care, and in-home healthcare.

Quantitative Indicators	Qualitative Themes
• Life Expectancy • Cancer Mortality • CLD Mortality • Diabetes Mortality • Heart Disease Mortality • Hypertension Mortality • Stroke Mortality • Diabetes Prevalence • Cancer Lung and Bronchus • Preventable Hosp. Stays	• Difficulty in getting appointments with specialists • Long wait times to see a specialist • Need more skilled-nursing facilities • Lack of custodial beds in nursing homes • Cost of specialty drugs a barrier • Some specialty and extended care services not covered by insurance • Cost of copays for some specialty services a barrier

Populations Experiencing Health Disparities

Health disparities are differences in health status among different groups within a population. Groups can be defined by a number of characteristics including (but not limited to) race, ethnicity, immigrant status, disability, age, gender, sexual orientation, income, and geographic location. An important part of the CHNA was to identify specific groups in the Sacramento area that were experiencing health disparities.

The figure below describes populations identified through qualitative data analysis that were indicated as experiencing health disparities. Interview participants were asked: "What specific groups of community members experience health issues the most?" Responses were analyzed by counting the

total number of times all key informants and focus group participants mentioned a particular group as one experiencing disparities. Figure 1 displays the results of this analysis.

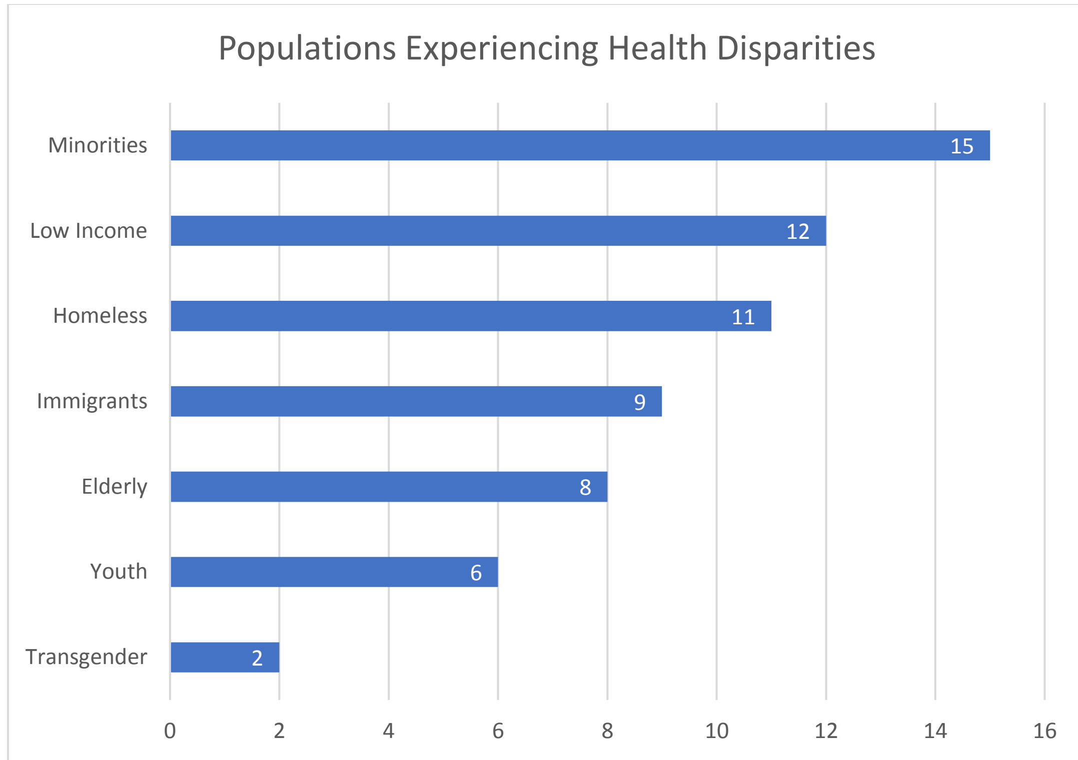

Figure 1: Populations experiencing disparities across all regions

Regions of Sacramento County

Sacramento County is a diverse county comprised of many communities, each with unique attributes and characteristics that influence community health. In an effort to capture these unique attributes for this CHNA, the county was subdivided into four distinct regions to allow for more detailed data collection and analysis. These regions are displayed in Figure 2. Primary data collection included interviews with community health experts and community residents that lived and worked in the communities within these regions, thus providing a richer and more robust understanding of each community's unique features. When available, secondary data were collected and analyzed within each region as well.

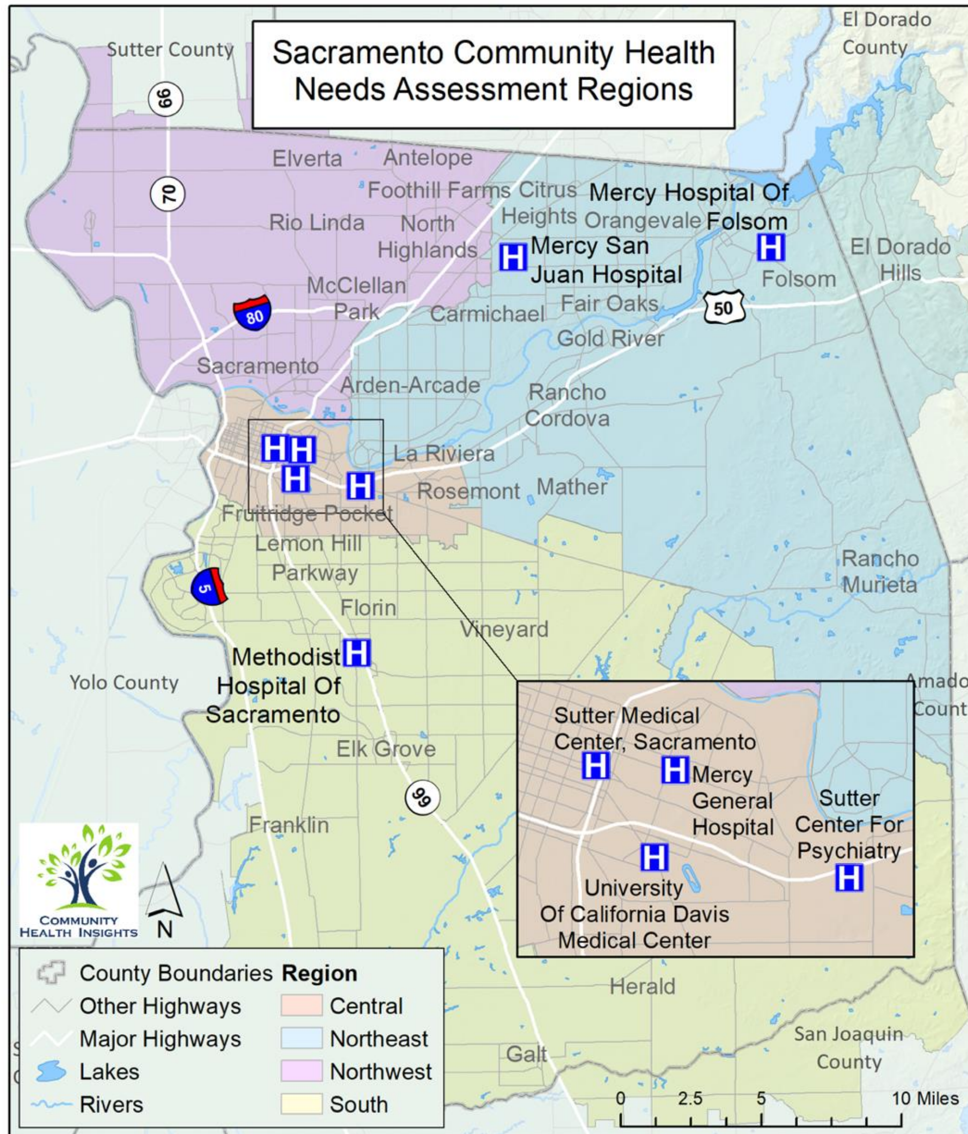

Figure 2: Sacramento County map with designated regions

The following sections give more detailed information and findings that are unique to each region. To begin, a prioritized list of significant health needs unique to each region is displayed. Next, descriptions of each community are presented, followed by sociodemographic information for each ZIP Code in the region. These are followed by displays of three informative findings of the CHNA: 1) the Community Health Vulnerability Index, 2) Communities of Concern within each region, and 3) themes from primary data analysis that help describe health needs unique to the region.

Community Health Vulnerability Index

The Community Health Vulnerability Index (CHVI) is a composite index used to help explain the distribution of health disparities within a geographic area. Like the *Community Needs Index* or CNI[9] on which it was based, the CHVI combines multiple sociodemographic indicators to help identify those locations experiencing health disparities. Higher CHVI values indicate a greater concentration of groups

[9] Barsi, E. and Roth, R. (2005) The Community Needs Index. *Health Progress*, Vol. 86, No. 4, pp. 32–38.

that are more likely to experience health-related disparities. CHVI indicators are noted in Table 1. CHVI maps are provided for each region. In these maps, darker-shaded census tracts are those with the higher CHVI values and represent portions of the community that are most likely experiencing disparities.

Table 1: Community Health Vulnerability Index Indicators

Percentage Minority (Hispanic or Nonwhite)	Percentage Families with Children in Poverty
Percentage 5 Years or Older Who Speak Limited English	Percentage Households 65 Years or Older Living in Poverty
Percentage 25 or Older without a High School Diploma	Percentage Single-Female-Headed Households Living in Poverty
Percentage Unemployed	Percentage Renters
Percentage Uninsured	

Communities of Concern

Communities of Concern are geographic areas (defined by ZIP Codes) within a region that have the greatest concentration of poor health outcomes and are home to more medically underserved, low-income, and diverse populations at greater risk for poorer health. Communities of Concern are important to the overall CHNA methodology because they allow for a focus on those portions of the region likely experiencing the greatest health disparities.

Communities of Concern were identified through a combination of primary and secondary data. ZIP Codes within each region were examined to determine if: 1) they were previously identified as a Community of Concern (in the 2016 CHNA), 2) they intersected a census tract that had a high CHVI value (indicated higher vulnerability), and 3) they had high mortality rates compared to others in the region. This secondary data analysis was combined with primary data to identify the 2019 CHNA Communities of Concern for each region.

Findings for Each Region

Prioritized Significant Health Needs by Region

While a goal of the assessment was to identify the health needs of Sacramento County as a whole, it was also important to identify and prioritize health needs for the multiple communities within the county. To accomplish this, data were collected and analyzed at two levels. Health need identification and prioritization for the county overall was based on all qualitative data collected across the county. However, health need identification and prioritization for each region was based on qualitative data collected only within that particular region. This resulted in differences between the health needs identified and prioritization for the entire county, and those identified and prioritized for each region, as these findings were based on a different set of community voices.

Whereas 10 significant health needs were identified for the county as a whole, only nine significant health needs were identified for three of the four regions. For the Central Region, only eight significant health needs were identified. After each region's health needs were identified, they were also prioritized for each region based on an analysis of primary data sources that mentioned the health need as a priority. The findings are displayed in Table 2. The health needs are listed in the first column, and the prioritization of that particular need, if applicable, is listed in the column for each region.

Table 2: Prioritized Significant Health Needs by Region

Significant Health Need	Northwest	Northeast	Central	South
Access to Quality Primary Care Health Services	1	1	1	1
Access to Mental/Behavioral/ Substance-Abuse Services	2	2	2	2
Access to Basic Needs Such as Housing, Jobs, and Food	3	3	3	3
System Navigation	4	5	4	4
Injury and Disease Prevention and Management	8	4	Did not find for this region	9
Safe and Violence-Free Environment	9	6	6	5
Active Living and Healthy Eating	5	9	7	7
Access and Functional Needs	6	8	8	8
Cultural Competency	7	7	5	6
Access to Specialty and Extended Care	Did not find this health need for any of the regions			

Northwest Region

Description of the Community Served

The Northwest Region is comprised of 13 ZIP Codes and includes those communities depicted in Figure 3. The area is home to approximately 325,000 residents. Table 3 displays population characteristics for each ZIP Code. Data are compared to the state and county rates, and ZIP Codes that negatively varied or performed poorly when compared to the county benchmark are highlighted.

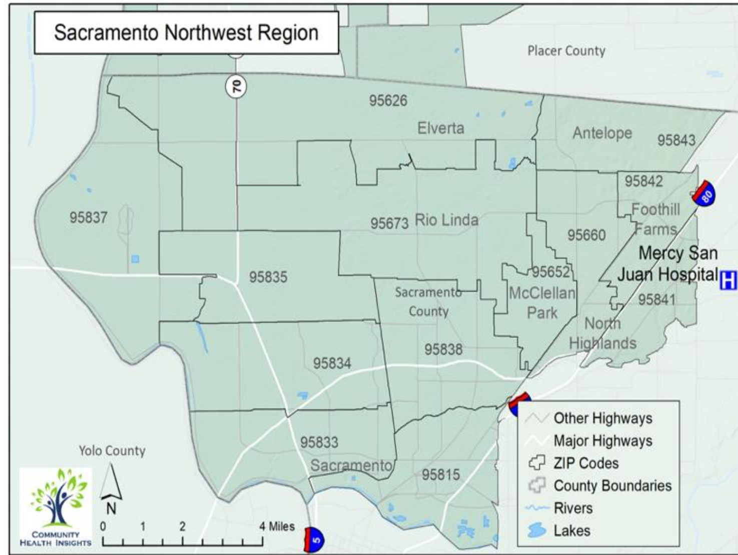

Figure 3: Northwest Region map

Table 3: Population Characteristics for the Northwest Region ZIP Codes

ZIP Code	Total Population	% Minority	Median Age	Median Income	% Poverty	% Unemployed	% Uninsured	% No HS Graduation	% Living in High Housing Costs	% with Disability
95626	5,871	21.6	40.9	$56,667	10.8	5.5	12.6	11.9	33.6	12.7
95652	966	28.1	32.2	$26,098	62.6	22.2	5.2	14.3	56.4	31.5
95660	34,303	53.9	31.8	$39,677	26.5	10.2	13.8	18.9	45.9	14.2
95673	15,140	36.8	38.3	$54,560	19.4	8.0	11.0	17.8	41.3	14.8
95815	25,206	69.0	33.0	$29,870	38.4	17.9	16.5	28.9	55.3	14.9
95833	40,029	69.6	31.4	$58,008	18.7	10.5	10.3	14.1	37.6	9.2
95834	26,560	71.7	31.7	$53,728	19.0	8.7	11.5	11.7	42.4	8.0
95835	38,847	65.6	35.9	$83,150	7.6	6.3	9.4	8.0	37.1	7.0
95837	340	18.2	46.7	$111,786	1.2	1.8	5.0	2.6	20.4	6.5
95838	37,286	74.5	28.9	$40,815	29.5	12.1	15.1	26.8	50.2	11.8
95841	19,890	39.8	34.5	$40,693	25.0	8.5	12.4	10.2	46.5	14.6
95842	32,184	46.8	32.7	$44,462	25.4	10.3	14.5	14.3	44.5	12.3
95843	47,666	42.8	32.1	$66,178	14.2	8.6	11.9	8.7	40.7	9.8
Sacramento	1,479,300	53.6	35.7	$57,509	17.9	10.2	10.4	13.2	39.7	12.7
California	38,654,206	61.6	36.0	$63,783	15.8	8.7	12.6	17.9	42.9	10.6

(Source: 2012–2016 American Community Survey 5-year estimates; U.S. Census Bureau)

Community Health Vulnerability Index

Figure 4 displays the CHVI for the Northwest Region. As described earlier, darker-shaded census tracts are those with higher CHVI scores indicating communities most likely experience health disparities.

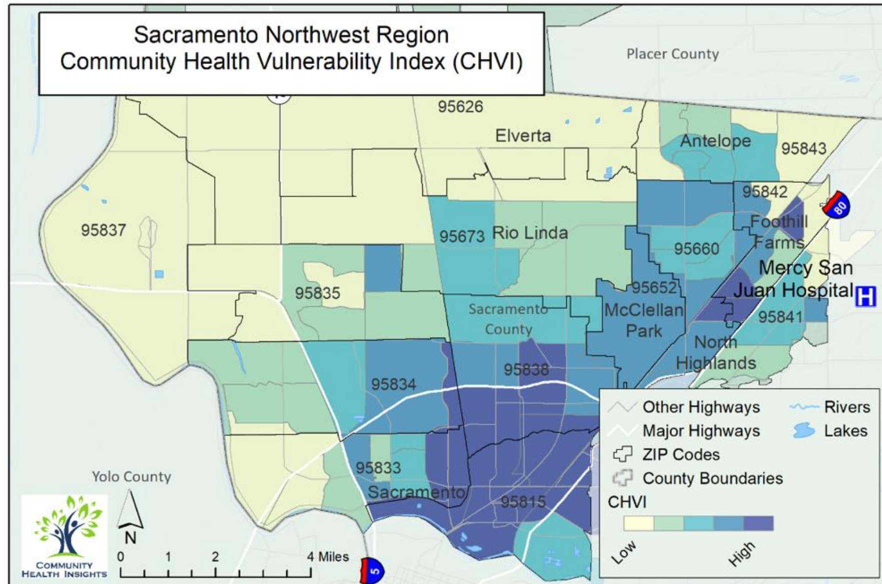

Figure 4: Community Health Vulnerability Index for the Northwest Region

Communities of Concern

Five ZIP Codes in the Northwest Region met the criteria to be classified as Communities of Concern. These are shown in Figure 5 and described in Table 4 with the census population provided for each.

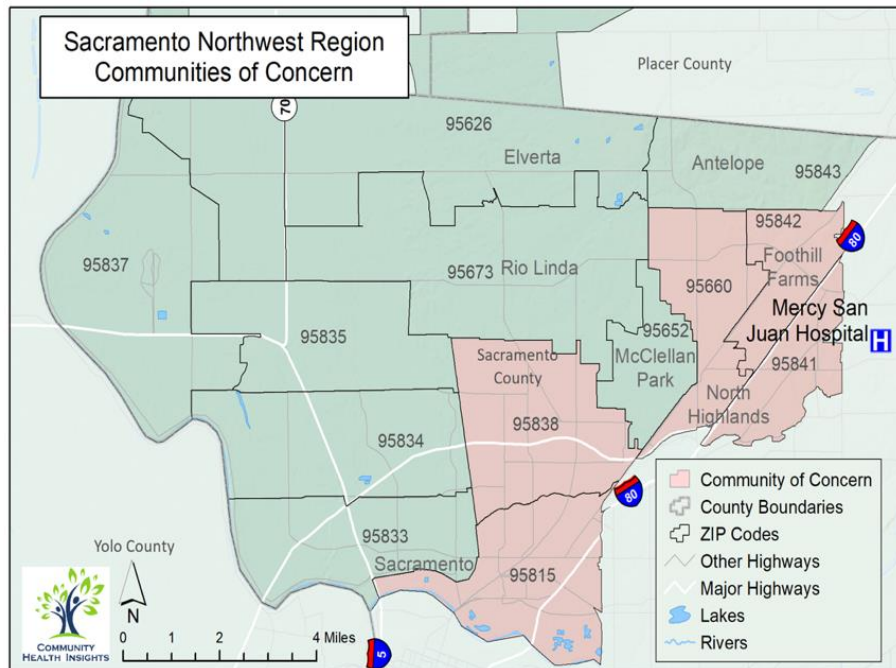

Figure 5: Communities of Concern for the Northwest Region

Table 4: Identified Communities of Concern for the Northwest Region

ZIP Code	*Community/Area*	*Population*
95660	North Highlands	34,303
95815	North Sacramento	25,206
95838	Del Paso Heights	37,286
95841	Arden Arcade, North Highlands	19,890
95842	Arden Arcade, North Highlands, Foothill Farms	32,184
Total Population in Communities of Concern		148,869
Total Population in Northwest Region		324,288
Percentage of Northwest Region		45.9%

(Source: 2012–2016 American Community Survey 5-year estimates; U.S. Census Bureau)

Themes from Primary Data

Table 5: Themes from Primary Data Collection, Northwest Region

Significant Health Need	Primary Data Themes
Access to Mental/Behavioral/ Substance-Abuse Services	• More mental health services specifically for youth • Long wait times to receive mental health treatment • Services needed to treat effects of Adverse Childhood Experiences
Access to Quality Primary Care Health Services	• No options for Medi-Cal enrollees • Discrimination based on insurance type
Active Living and Healthy Eating	• Area is food desert, no farmer's markets in area
Safe and Violence-Free Environment	• Frequent shootings make people stay indoors
Access and Functional Needs	• Public transportation does not reach all areas of community
Injury and Disease Prevention and Management	• More education and services preparing youth needed • Lack of funding for schools results in poorer education for youth • More after-school programs needed for youth
Cultural Competency	• County government not representative of community • Law enforcement needs to partner with community

Northeast Region

Description of the Community Served

The Northeast Region is comprised of 15 ZIP Codes and includes those communities depicted in Figure 6. The area is home to approximately 525,000 residents. Table 6 displays population characteristics for each ZIP Code. Data provided are compared to the state and county rates, and ZIP Codes that negatively varied or performed poorly when compared to the county benchmark are highlighted.

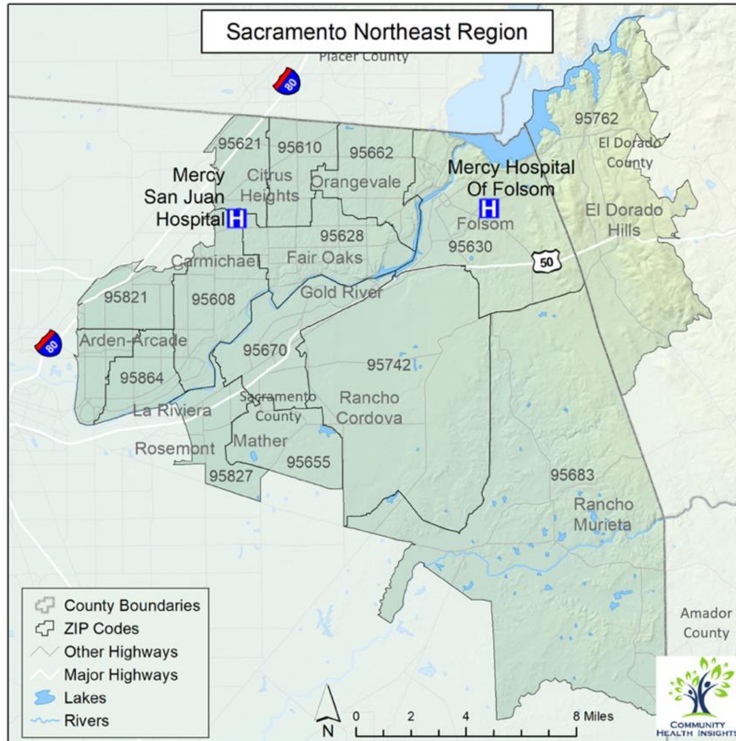

Figure 6: Northeast Region map

Table 6: Population Characteristics for the Northeast Region ZIP Codes

ZIP Code	Total Population	% Minority	Median Age	Median Income	% Poverty	% Unemployed	% Uninsured	% No HS Graduation	% Living in High Housing Costs	% with Disability
95608	60,199	28.5	44.2	$56,891	14.6	12.2	8.5	6.3	38.8	16.9
95610	44,711	31.2	36.8	$51,271	15.2	10.5	13.2	10.7	40.2	14.6
95621	41,908	30.2	38.4	$52,462	13.9	9.3	10.0	10	39.9	15.8
95628	41,649	20.9	44.9	$73,858	11.0	9.7	8.2	6.1	34.2	12.2
95630	74,905	36.0	40.3	$102,865	4.7	5.6	3.9	7.5	30.7	7.9
95655	4,205	46.2	35.1	$78,750	18.1	14.1	10.4	9.1	36.5	9.8
95662	32,441	17.4	41.2	$72,134	10.0	9.5	9.4	6.5	36.2	14.8
95670	54,277	45.6	36.7	$56,527	15.9	10.6	11.6	10.5	37.2	13.3
95683	6,233	20.0	49.8	$98,782	3.0	2.9	2.1	4.5	30.8	13.0
95742	10,494	57.8	32.4	$105,789	8.1	7.8	5.9	4.5	28.4	6.9
95762	40,493	27.1	43.2	$126,340	4.0	7.3	3.5	3.1	32.6	7.1
95821	35,530	40.8	39.0	$39,588	26.6	16.3	10.5	12.4	47.8	13.2
95825	33,385	49.7	32.1	$36,647	33.3	14.7	13.1	12.3	47.6	13.5
95827	20,382	48.1	36.6	$48,831	15.8	10.0	9.2	11.1	44.8	15.0
95864	23,527	27.0	45.8	$92,165	7.0	7.4	4.7	3.6	29.2	11.4
Sacramento	1,479,300	53.6	35.7	$57,509	17.9	10.2	10.4	13.2	39.7	12.7
California	38,654,206	61.6	36.0	$63,783	15.8	8.7	12.6	17.9	42.9	10.6

(Source: 2012–2016 American Community Survey 5-year estimates; U.S. Census Bureau)

Community Health Vulnerability Index

Figure 7 displays the CHVI for the Northeast Region. As described earlier, darker-shaded census tracts are those with higher CHVI scores indicating communities most likely experience health disparities.

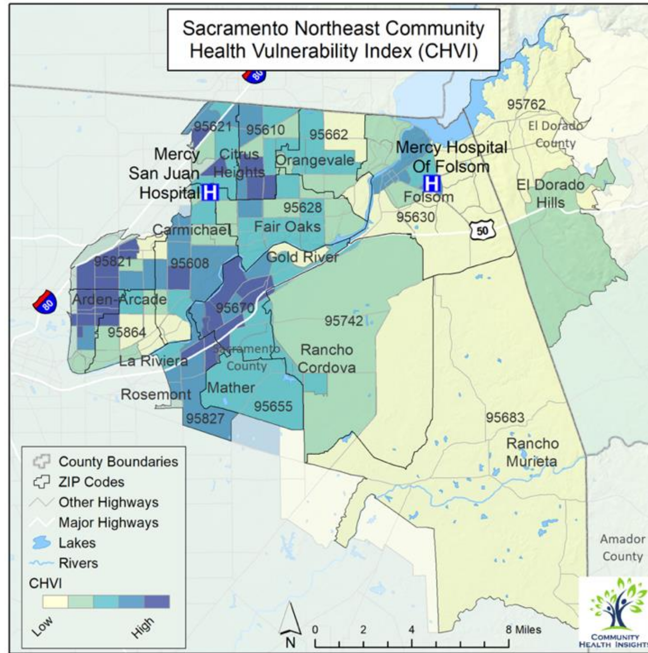

Figure 7: Community Health Vulnerability Index for the Northeast Region

Communities of Concern

Six ZIP Codes met the criteria to be classified as Communities of Concern in the Northeast Region. These are noted in Table 7, with the census population provided for each, and they are displayed in Figure 8.

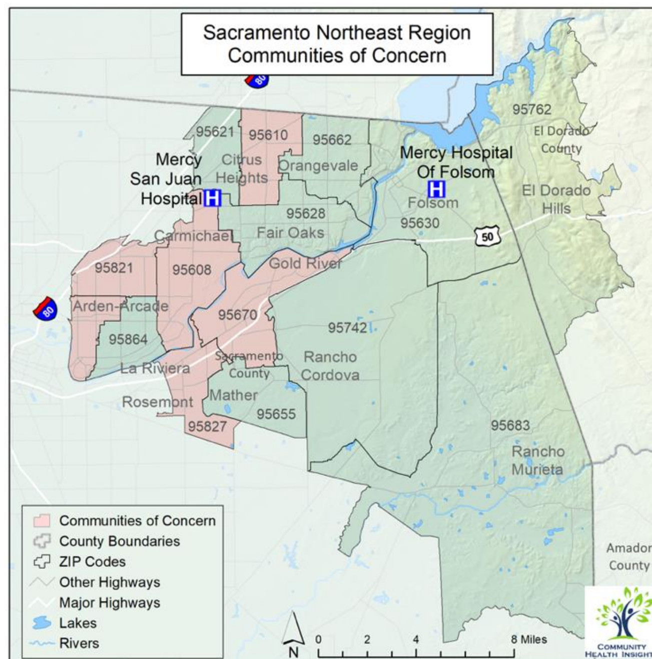

Figure 8: Communities of Concern for the Northeast Region

Table 7: Identified Communities of Concern for the Northeast Region

ZIP Code	*Community/Area*	*Population*
95608	Carmichael	60,199
95610	Citrus Heights	44,711
95670	Rancho Cordova	52,277
95821	Arden Arcade, North Highlands	35,530
95825	Arden Arcade, North Highlands	33,385
95827	Rancho Cordova, Rosemont	20,382
Total Population in Communities of Concern		248,484
Total Population in Northeast Region		524,339
Percentage of Northeast Region		47.4%

(Source: 2012–2016 American Community Survey 5-year estimates; U.S. Census Bureau)

Themes from Primary Data

Table 8: Themes from Primary Data, Northeast Region

Significant Health Need	Primary Data Themes
Access to Mental/Behavioral/ Substance Abuse Services	• Homeless population growing in this region • Dramatic rise in prescription drug use contributing to mental health issues • Need walk-in mental health treatment centers • Sacramento County mental health services severely lacking • Opioid addiction crisis
Access to Quality Primary Care Health Services	• Medi-Cal providers only deal with one health issue per visit • Overbooking of appointments—long wait times • Inaccessible clinic hours • Dirty clinics • Clinic staff disrespectful of patients • Quality of care depends on type of insurance patient has
Safe and Violence-Free Environment	• Children feeling unsafe walking to school • Sex trafficking on the rise • Need larger police presence
Access to Basic Needs Such as Housing, Jobs, and Food	• Poverty a root cause of most health and mental health issues • Income inequality growing
Injury and Disease Prevention and Management	• More health education and disease prevention services needed
System Navigation	• Medi-Cal is confusing and difficult to navigate • Undocumented residents lack skills to access services
Cultural Competency	• Many services for immigrants lacking translators • Law enforcement lacking cultural competency training • Telephone translation services inadequate • Cultural norms preventing females from seeing male providers

Central Region

Description of the Community Served

The Central Region is comprised of eight ZIP Codes and includes those communities depicted in Figure 9. The area is home to approximately 160,000 residents. Table 9 displays population characteristics for each ZIP Code. Data provided are compared to the state and county rates, and ZIP Codes that negatively varied or performed poorly when compared to the county benchmark are highlighted.

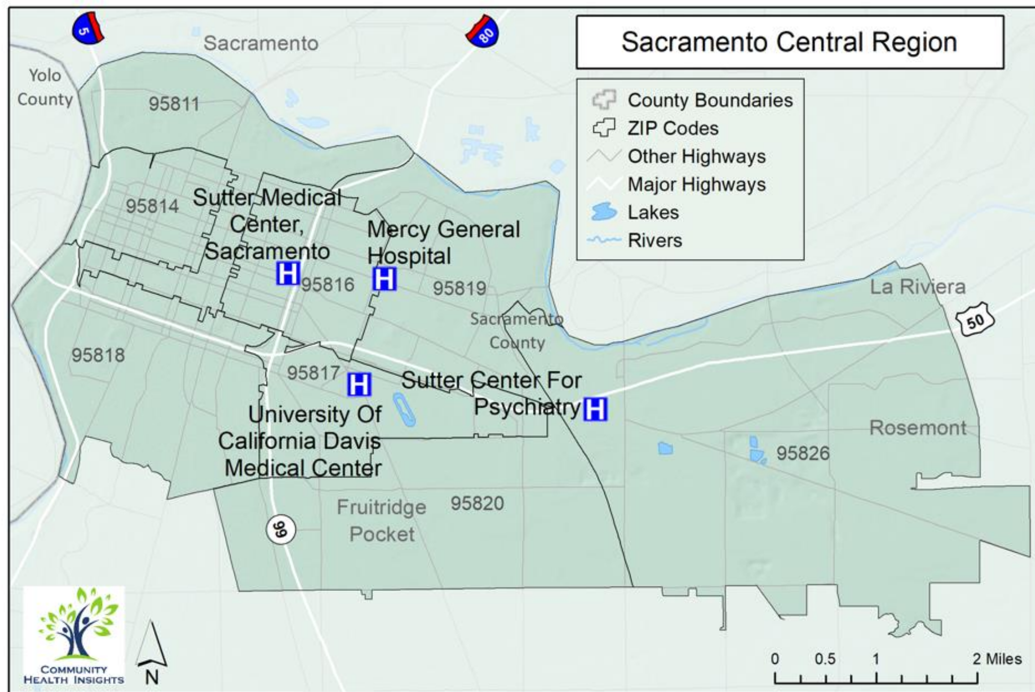

Figure 9: Map of the Central Region

Table 9: Population Characteristics for Central Region ZIP Codes

ZIP Code	Total Population	% Minority	Median Age	Median Income	% Poverty	% Unemployed	% Uninsured	% No HS Graduation	% Living in High Housing Costs	% with Disability
95811	6,711	48.4	33.3	$38,538	32.7	9.0	11.1	13.0	39.0	19.1
95814	10,487	48.7	35.1	$31,409	32.2	9.8	11.2	16.0	43.7	18.3
95816	17,178	31.3	35.4	$54,777	13.5	7.0	9.2	4.8	32.6	12.7
95817	13,918	53.5	34.1	$38,889	30.7	8.5	13.0	16.2	45.8	17.9
95818	20,629	42.0	38.7	$68,085	18.1	7.4	6.7	8.1	32.6	12.5
95819	18,846	24.9	37.1	$96,633	5.8	6.4	3.9	2.3	20.9	8.7
95820	35,869	70.5	33.6	$42,948	27.4	11.8	16.2	25.8	41.9	15.6
95826	36,992	47.5	34.7	$55,772	19.3	9.9	10.3	9.2	39.3	11.8
Sacramento	*1,479,300*	*53.6*	*35.7*	*$57,509*	*17.9*	*10.2*	*10.4*	*13.2*	*39.7*	*12.7*
California	38,654,206	61.6%	36.0	$63,783	15.8%	8.7%	12.6%	17.9%	42.9%	10.6%

(Source: 2012–2016 American Community Survey 5-year estimates; U.S. Census Bureau)

Community Health Vulnerability Index

Figure 10 displays the CHVI for the Central Region. Darker-shaded census tracts are those with higher CHVI scores indicating communities most likely experiencing health disparities.

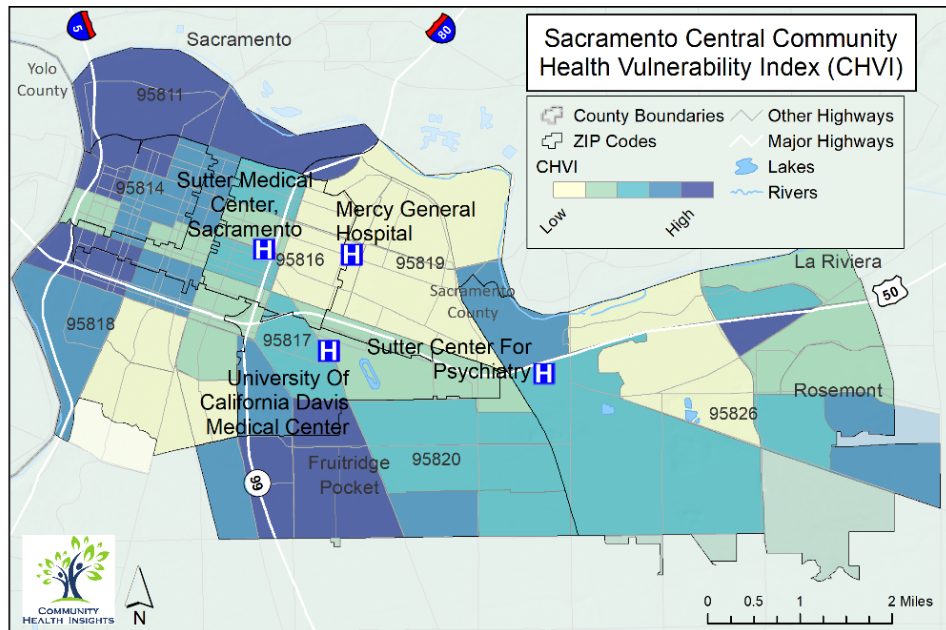

Figure 10: Community Health Vulnerability Index for the Central Region

Communities of Concern

Analysis of data revealed four ZIP Codes that met the criteria to be classified as Communities of Concern. These are noted in Table 10, with the census population provided for each, and they are displayed in Figure 11.

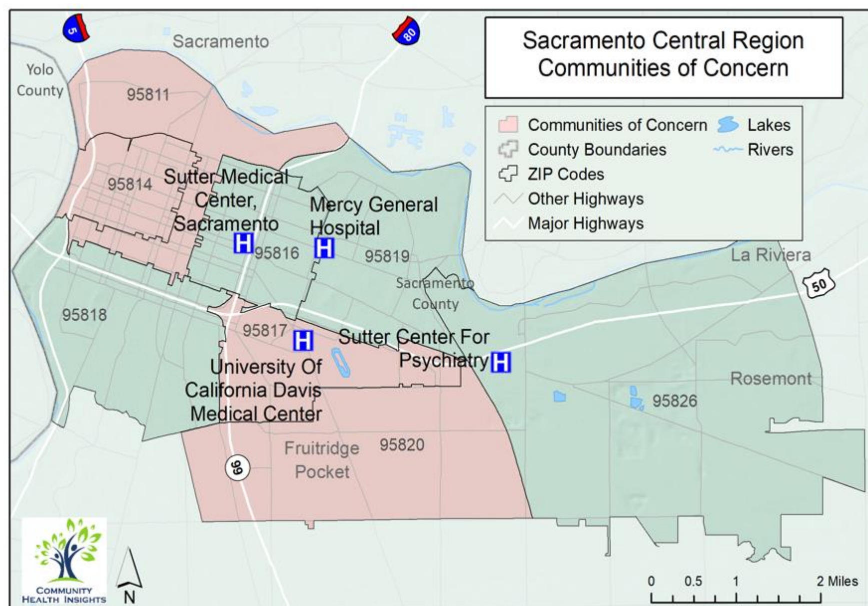

Figure 11: Communities of Concern for the Central Region

Table 10: Identified Communities of Concern for the Central Region

ZIP Code	*Community/Area*	*Population*
95811	Downtown Sacramento	6,711
95814	Downtown Sacramento	10,487
95817	Oak Park	13,918
95820	Oak Park, Tahoe Park	35,869
Total Population in Communities of Concern		66,985
Total Population in Central Region		160,630
Percentage of Population in Central Region in Community of Concern		41.7%

(Source: 2012–2016 American Community Survey 5-year estimates; U.S. Census Bureau)

Themes from Primary Data

Table 11: Themes from Primary Data, Central Region

Significant Health Need	Primary Data Themes
Access to Mental/Behavioral/ Substance Abuse Services	• Homeless population "explosion" in recent years • Strong connection between mental health and homelessness • Burden of managing care for homeless population shifting to local hospitals (often in the emergency department)
Access to Basic Needs Such as Housing, Jobs, and Food	• Homeless population drastically increasing
System Navigation	• Need more patient navigators • Need one coordinated entry point to access all related services • Whole-person care needed
Cultural Competency	• Institutional racism a barrier to receiving care

South Region

Description of the Community Served

The South Region is comprised of 14 ZIP Codes and includes those communities depicted in Figure 12. The area is home to approximately 500,000 residents. Table 12 displays population characteristics for each ZIP Code. Data provided are compared to the state and county rates, and ZIP Codes that negatively varied or performed poorly when compared to the county benchmark are highlighted.

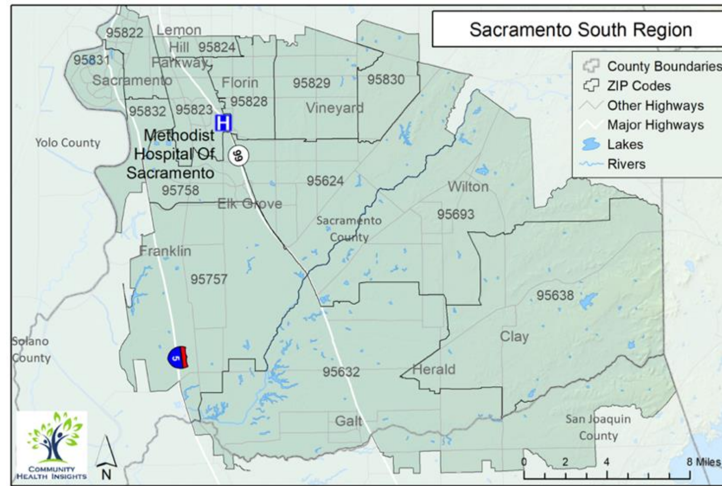

Figure 12: Map of the South Region

Table 12: Population Characteristics for South Region ZIP Codes

ZIP Code	Total Population	% Minority	Median Age	Median Income	% Poverty	% Unemployed	% Uninsured	% No HS Graduation	% Living in High Housing Costs	% with Disability
95624	64,429	55.5	36.1	$84,854	10.3	8.6	6.1	9.7	33.1	12.3
95632	30,594	51.3	34.6	$64,668	17.1	9.7	12.4	17.2	38.2	11.7
95638	2,238	31.5	46.5	$87,361	4.8	4.2	8.3	12.7	35.1	10.1
95693	6,153	28.1	50.0	$85,417	11.1	5.5	6.3	7.5	33.3	12.7
95757	46,703	74.1	34.2	$91,539	9.0	7.9	4.7	12.1	38.2	9.7
95758	63,778	67.3	35.3	$74,164	11.8	9.2	7.2	9.5	35.0	11.0
95822	44,724	74.1	37.2	$47,405	21.6	11.8	12.7	19.3	40.4	16.2
95823	76,478	85.5	30.7	$39,294	27.7	14.2	12.2	25.4	50.1	14.4
95824	30,225	85.4	30.7	$29,747	40.0	16.8	20.4	36.1	54.1	14.3
95828	60,884	81.7	34.7	$45,710	22.6	14.6	13.7	26.5	46.5	14.3
95829	26,588	66.5	33.5	$80,118	11.9	8.4	9.3	12.1	38.1	8.8
95830	953	49.6	50.9	$54,417	22.2	12.4	21.3	10.6	36.1	23.4
95831	41,859	64.3	45.2	$68,140	8.1	8.2	6.9	6.9	33.9	13.1
95832	11,313	87.8	28.2	$42,652	27.9	15.0	10.6	27.3	52.3	15.4
Sacramento	1,479,300	53.6	35.7	$57,509	17.9	10.2	10.4	13.2	39.7	12.7
California	38,654,206	61.6%	36.0	$63,783	15.8%	8.7%	12.6%	17.9%	42.9%	10.6%

(Source: 2012–2016 American Community Survey 5-year estimates; U.S. Census Bureau)

Community Health Vulnerability Index

Figure 13 displays the CHVI for the South Region. Darker-shaded census tracts are those with higher CHVI scores indicating communities most likely experiencing disparities.

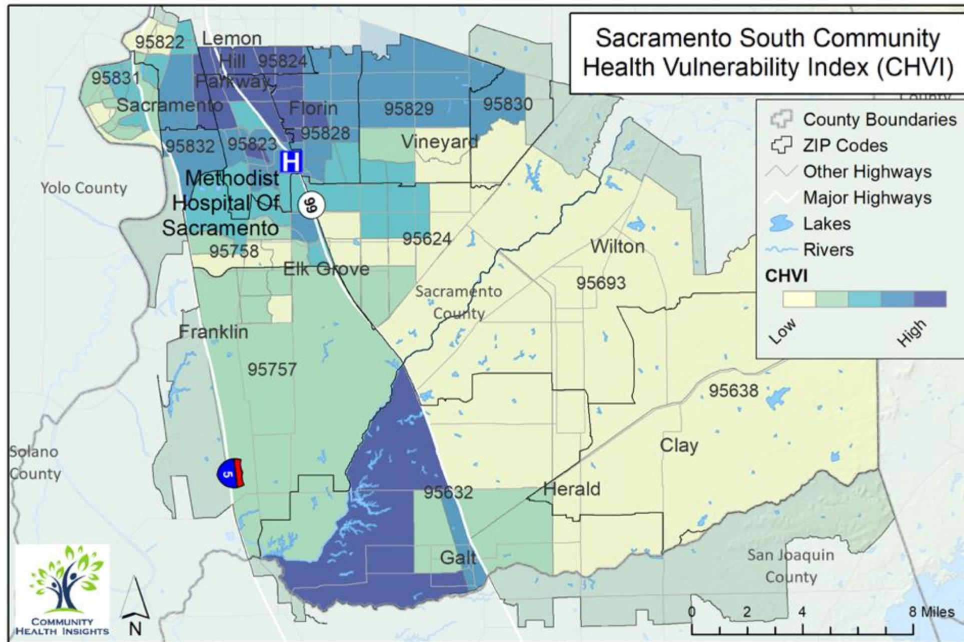

Figure 13: Community Health Vulnerability Index for the South Region

Communities of Concern

Analysis of data revealed four ZIP Codes that met the criteria to be classified as Communities of Concern. These are noted in Table 13, with the census population provided for each, and they are displayed in Figure 14.

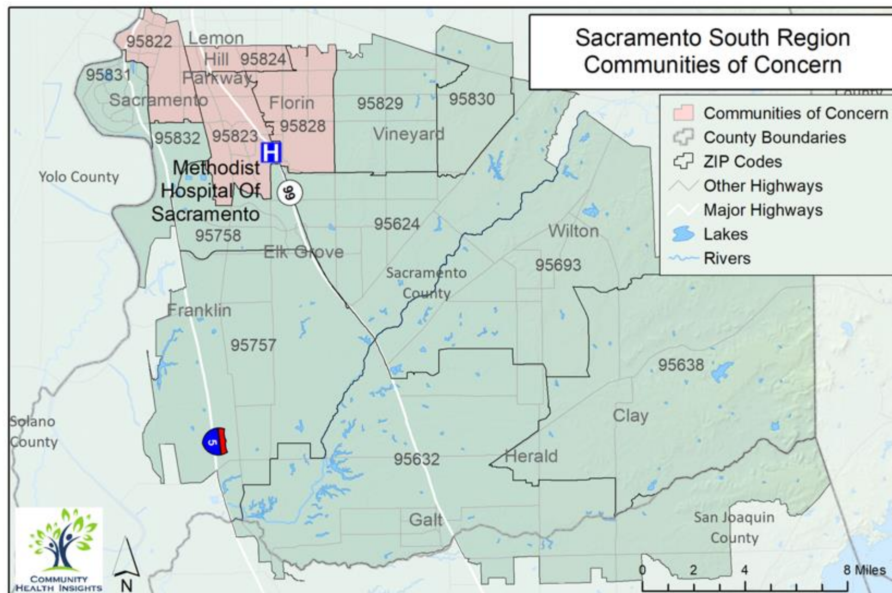

Figure 14: Communities of Concern for the South Region

Table 13: Identified Communities of Concern for the South Region

ZIP Code	*Community/Area*	*Population*
95822	South Sacramento	44,724
95823	South Sacramento	76,478
95824	South Sacramento	30,225
95828	South Oak Park, South Sacramento	60,884
Total Population in Communities of Concern		212,311
Total Population in South Region		506,919
Percentage of South Region		41.9%

(Source: 2012–2016 American Community Survey 5-year estimates; U.S. Census Bureau)

Themes from Primary Data

Table 14: Themes from Primary Data, South Region

Significant Health Need	Primary Data Themes
Access to Mental/Behavioral/ Substance-Abuse Services	• Substance abuse and violence significant issues in community • Complexity of mental health issues growing
Access to Quality Primary Care Health Services	• Need more services in Delta, limited options
Active Living and Healthy Eating	• High housing costs leaving limited money for healthy food • Unsafe communities limiting youth outdoor activities • Need improved parks
Safe and Violence-Free Environment	• Substance abuse and violence significant issues in community • Poor police-community relationship • Dangerous drivers on streets • Slow response times by law enforcement • Limited safe places for youth • Human trafficking a growing issue
Access and Functional Needs	• Distances to access services a barrier • Lack of transportation a barrier to patients seeking care
Injury and Disease Prevention and Management	• Youth needing better access to college • School district not adequately preparing students for college • College too expensive • Too much focus by educators on test scores • Focus on prevention a major health need
System Navigation	• People unaware what services they qualify for
Cultural Competency	• The community's lack of trust in healthcare providers • Healthcare complicated and not fully understood by many • Community very diverse, multitude of languages spoken • South Sacramento overpoliced • Inaccurate stereotypes and assumptions about community • Can't find healthcare interpreters for some languages

Resources Potentially Available to Meet the Significant Health Needs

In all, 665 resources that were potentially available to meet the identified significant health needs were identified in the Sacramento County area. The identification method included starting with the list of resources from the 2016 CHNAs, verifying that the resources still existed, and then adding newly identified resources into the 2019 CHNA report. Examination of the resources revealed the following numbers of resources for each significant health need as shown in Table 15.

Table 15: Resources Potentially Available to Meet Significant Health Needs in Priority Order for Sacramento County

Significant Health Need (in Priority Order)	Number of Resources
Access to quality primary healthcare services	74
Access to mental/behavioral/substance-abuse services	97
Access to basic needs such as housing, jobs, and food	116
System navigation	42
Injury and disease prevention and management	90
Safe and violence-free environment	57
Access to active living and healthy eating	82
Access to meeting functional needs (transportation and physical mobility)	7
Cultural competency	56
Access to specialty and extended care	44
Total Resources	**665**

For more specific examination of resources by significant health need and by geographic location, as well as the detailed method for identifying these, see the technical section.

Impact/Evaluation of Actions Taken by Hospital

Regulations require that each hospital's CHNA report include "an evaluation of the impact of any actions that were taken since the hospital facility finished conducting its immediately preceding CHNA to address the significant health needs identified in the hospital facility's prior CHNA(s)" (p. 78969).[10] Similarly, the State of California requires all non-government nonprofit hospitals licensed by the state to submit a "Community Benefits Plan" to the Office of Statewide Health Planning and Development (OSHPD) annually. The plan must include "a description of the activities that the hospital has undertaken in order to address identified community needs within its mission and financial capacity…" (p. 1).[11] OHSPD makes each hospital's community benefit plan available to the general public through its website or by request. The descriptions of the impact of actions taken by Sutter Health affiliates Sutter Medical Center, Sacramento and Sutter Center for Psychiatry were partially taken from each hospital's annual Community Benefit Plan. A detailed description of the actions taken, and their impact, can be found in Appendix A.

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[10] *Federal Register*, Vol. 79, No. 250, (Wednesday, December 31, 2014). Department of the Treasury, Internal Revenue Service.

[11] *Hospital Community Benefit Plans* (n.d.). SB697 (Chapter 812, Statutes of 1994). The Office of Statewide Health Planning and Development. Retrieved April 27, 2016 from: http://www.oshpd.ca.gov/HID/CommunityBenefit/SB697CommBenefits.pdf

Conclusion

This CHNA report details the needs of the Sacramento County community as a part of a partnership between Dignity Health, Sutter Health, and the UC Davis Health System. It provides an overall health and social examination of Sacramento County and the needs of community members living in areas of the county experiencing health disparities. The CHNA provides a comprehensive profile to guide decision-making for the implementation of community health improvement efforts.

Results of Data Analysis

Secondary Data

The tables and figures that follow show the specific values for the health need indicators used as part of the health need identification process. Each indicator value for Sacramento County was compared to the California state benchmark. Indicators where performance was worse in the county than in the state are highlighted.

Length of Life

Table 16: Length of life indicators compared to state benchmarks

Indicators	Description	Sacramento	California
Early Life			
Infant Mortality	Infant deaths per 1,000 live births	5.2	4.5
Child Mortality	Deaths among children under age 18 per 100,000	43.9	38.5
Life Expectancy	Life expectancy at birth in years	79.0	80.9
Overall			
Age-Adjusted Mortality	Age-adjusted deaths per 100,000	744.8	651.6
Premature Age-Adjusted Mortality	Age-adjusted deaths among residents under age 75 per 100,000	321.6	268.8
Years of Potential Life Lost	Age-adjusted years of potential life lost before age 75 per 100,000	6,240.3	5,217.3
Chronic Disease			
Stroke Mortality	Deaths per 100,000	42.3	37.5
CLD Mortality	Deaths per 100,000	40.8	34.9
Diabetes Mortality	Deaths per 100,000	25.8	22.1
Heart Disease Mortality	Deaths per 100,000	172.8	157.3
Hypertension Mortality	Deaths per 100,000	15.2	12.6
Cancer, Liver, and Kidney Disease			
Cancer Mortality	Deaths per 100,000	170.3	153.4
Liver Disease Mortality	Deaths per 100,000	12.6	13.2
Kidney Disease Mortality	Deaths per 100,000	3.9	8.3
Intentional and Unintentional Injuries			
Suicide Mortality	Deaths per 100,000	13.7	10.8
Unintentional Injury Mortality	Deaths per 100,000	37.6	31.2
Other			
Alzheimer's Mortality	Deaths per 100,000	34.2	35.0
Influenza and Pneumonia Mortality	Deaths per 100,000	16.1	16.0

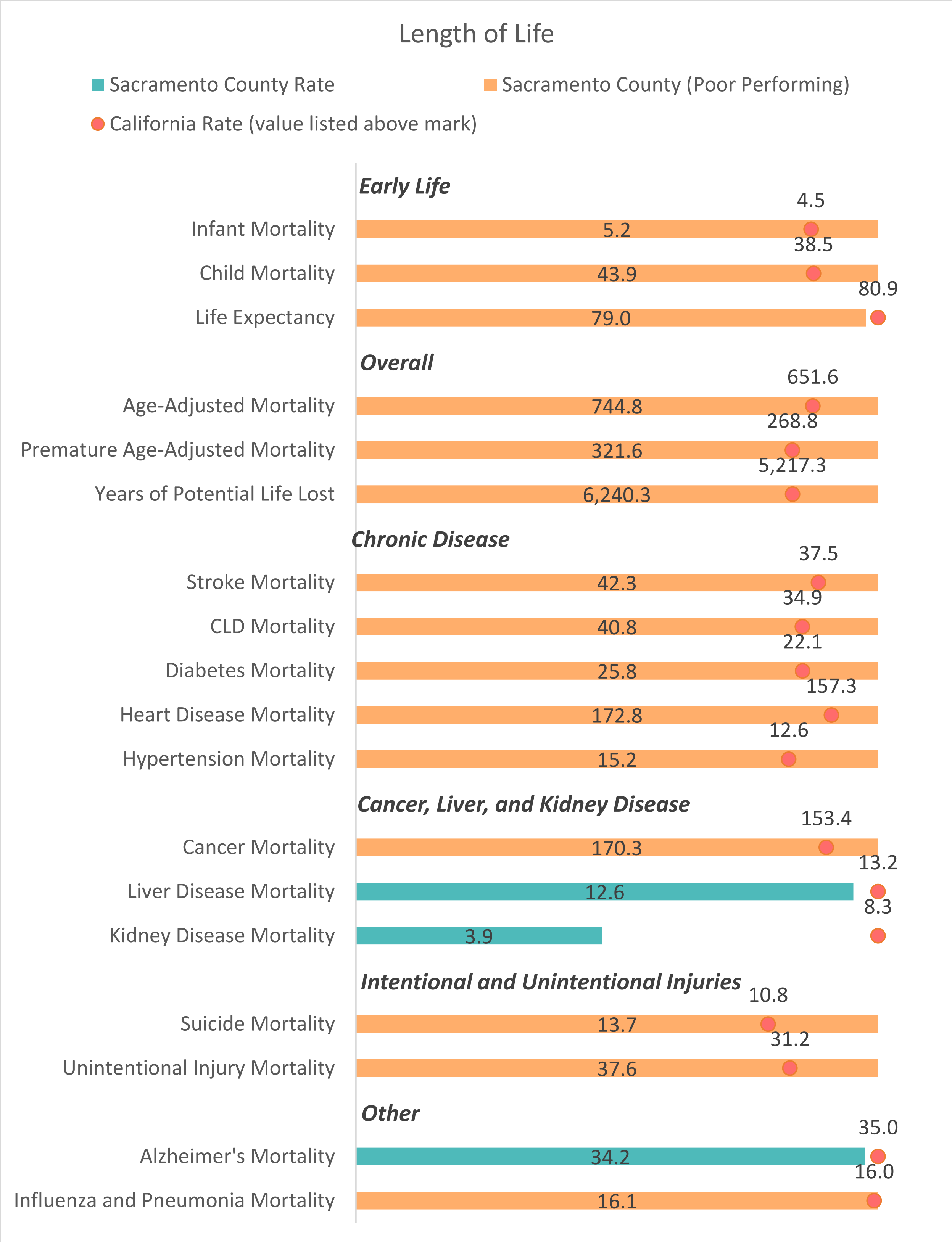

Figure 15: Length of life indicators

Quality of Life

Table 17: Quality of life Indicators compared to state benchmarks

Indicators	Description	Sacramento	California
	Chronic Disease		
Diabetes Prevalence	Percentage age 20 and older with diagnosed diabetes	8.7	8.5
Low Birth Weight	Percentage of live births with birthweight below 2500 grams	6.8	6.8
HIV Prevalence	Persons age 13 or older with a(n) Human Immunodeficiency Virus (HIV) infection per 100,000	281.8	376.4
Percentage with Disability	Percentage of total civilian noninstitutionalized population with a disability	12.7	10.6
	Mental Health		
Poor Mental Health Days	Age-adjusted average number of mentally unhealthy days reported in past 30 days	3.8	3.5
Poor Physical Health Days	Age-adjusted average number of physically unhealthy days reported in past 30 days	3.7	3.5
	Cancer		
Cancer Female Breast	Age-adjusted incidence per 100,000	132.3	120.6
Cancer Colon and Rectum	Age-adjusted incidence per 100,000	40.4	37.1
Cancer Lung and Bronchus	Age-adjusted incidence per 100,000	55.6	44.6
Cancer Prostate	Age-adjusted incidence per 100,000	109.7	109.2

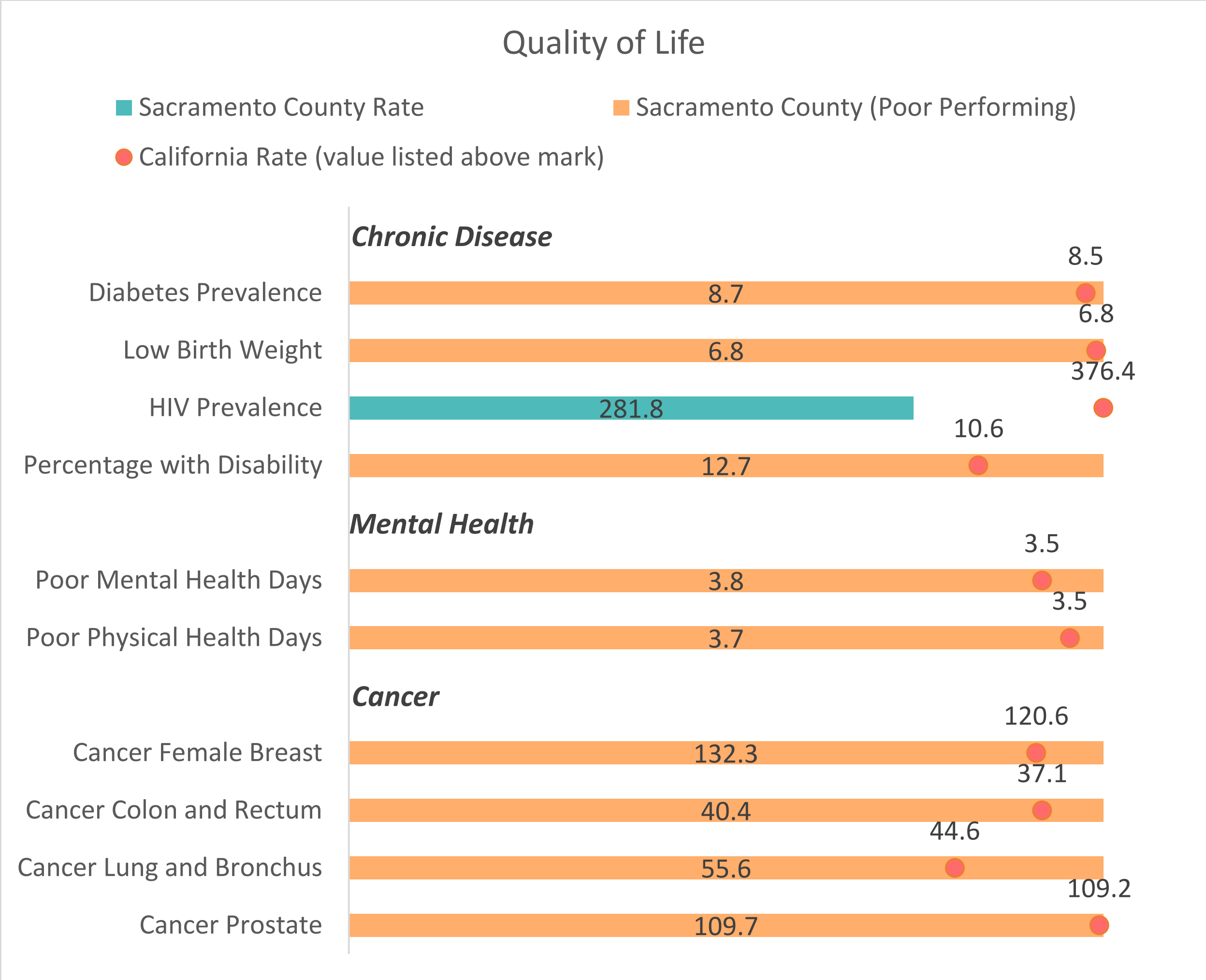

Figure 16: Quality of life indicators

Health Behaviors

Table 18: Health behaviors indicators compared to state benchmarks

Indicators	Description	Sacramento	California
Excessive Drinking	Percentage of adults reporting binge or heavy drinking	18.9	17.8
Drug Overdose Deaths	Age-adjusted deaths per 100,000	17.4	12.2
Adult Obesity	Percentage of adults reporting BMI of 30 or more	27.6	22.7
Physical Inactivity	Percentage 20 and older with no reported leisure-time physical activity	18.3	17.9
Limited Access to Healthy Food	Percentage of population that is low income and does not live close to a grocery store	4.4	3.3
mRFEI	Percentage of food outlets that are classified as 'healthy'	12.4	12.3
Access to Exercise	Percentage of population with adequate access to locations for physical activity	91.0	89.6
STI Chlamydia Rate	Number of newly diagnosed chlamydia cases per 100,000	568.2	487.5
Teen Birth Rate	Number of births per 1,000 females aged 15-19	24.3	24.1
Adult Smokers	Percentage of adults who are current smokers	12.5	11.0

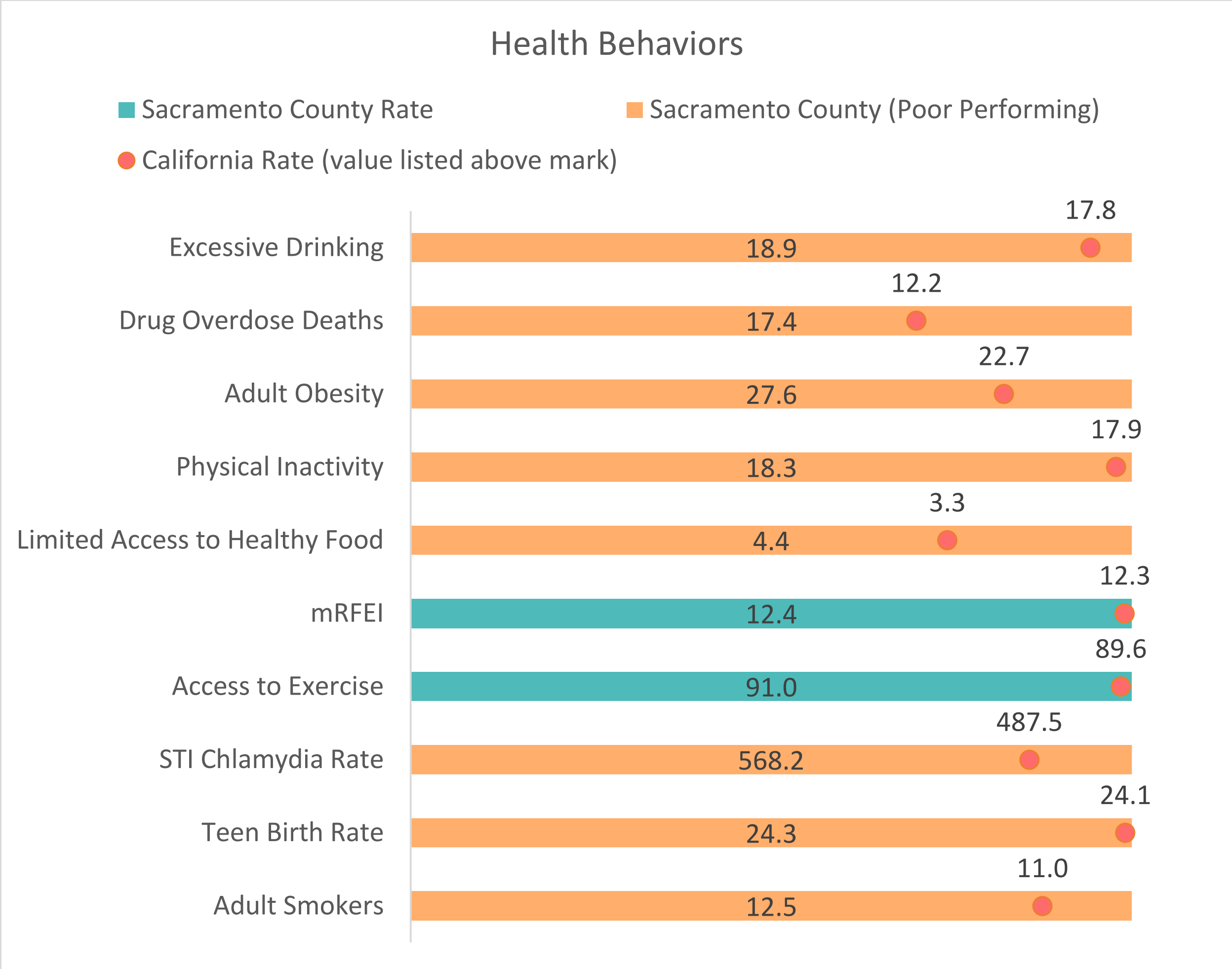

Figure 17: Health behavior indicators

Clinical Care

Table 19: Clinical care indicators compared to state benchmarks

Indicators	Description	Sacramento	California
Healthcare Costs	Amount of price-adjusted Medicare reimbursements per enrollee	$8,073	$9,100
HPSA Dental Health	Reports if a portion of the county falls within a Health Professional Shortage Area	No	
HPSA Mental Health	Reports if a portion of the county falls within a Health Professional Shortage Area	No	
HPSA Primary Care	Reports if a portion of the county falls within a Health Professional Shortage Area	Yes	
HPSA Medically Underserved Area	Reports if a portion of the county falls within a Medically Underserved Area	Yes	
Mammography Screening	Percentage of female Medicare enrollees aged 67-69 that receive mammography screening	60.3	59.7
Dentists	Number per 100,000	75.8	82.3
Mental Health Providers	Number per 100,000	339.5	308.2
Psychiatry Providers	Number per 100,000	14.3	13.4
Specialty Care Providers	Number per 100,000	214.1	183.2
Primary Care Physicians	Number per 100,000	81.5	78.0
Preventable Hosp. Stays	Number of hospital-stays for ambulatory-care-sensitive conditions per 1,000 Medicare enrollees	37.1	36.2

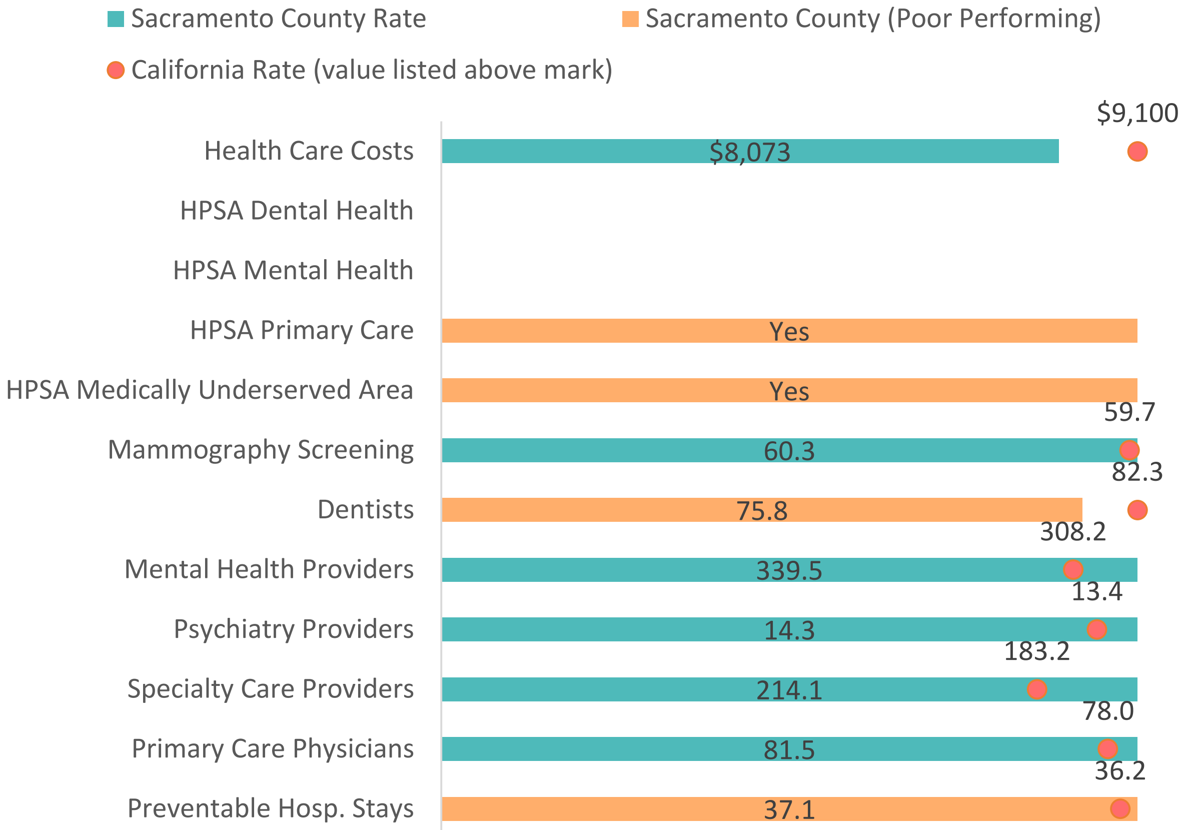

Figure 18: Clinical care indicators

Social and Economic or Demographic Factors

Table 20: Social and economic or demographic factor Indicators compared to state benchmarks

Indicators	Description	Sacramento	California
Homicides	Deaths per 100,000	6.1	5.0
Violent Crimes	Reported violent crime offenses per 100,000	523.2	407.0
Motor Vehicle Crash Deaths	Deaths per 100,000	9.2	8.5
Some College	Percentage aged 25-44 with some postsecondary education	66.2	63.5
High School Graduation	Percentage of ninth-grade cohort graduating high school in 4 years	80.6	82.3
Unemployed	Percentage of population 16 and older unemployed but seeking work	5.4	5.4
Children with Single Parents	Percentage of children living in a household headed by a single parent	35.6	31.8
Social Associations	Membership associations per 100,000	7.2	5.8
Free and Reduced Lunch	Percentage of children in public schools eligible for free or reduced-price lunch	58.9	58.9
Children in Poverty	Percentage of children under age 18 in poverty	23.1	19.9
Median Household Income	Median household income	$59,728	$67,715
Uninsured	Percentage of population under age 65 without health insurance	7.2	9.7

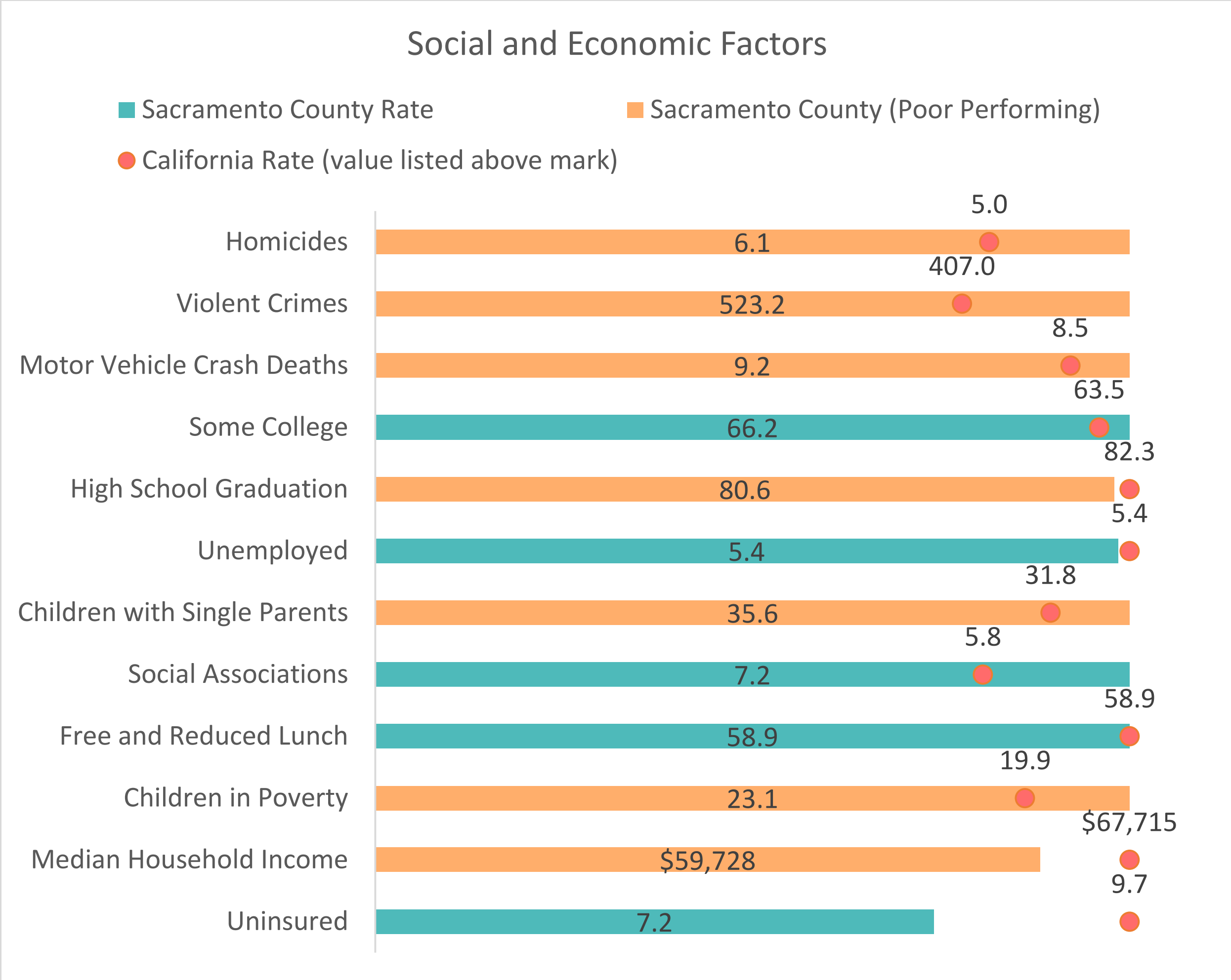

Figure 19: Social and economic factors

Physical Environment

Table 21: Physical environment indicators compared to state benchmarks

Indicators	Description	Sacramento	California
Drinking Water Violations	Reports whether or not there was a health-related drinking water violation in a community within the county	Yes	
Air Particulate Matter	Average daily density of fine particulate matter in micrograms per cubic meter (PM2.5)	9.9	8.0
Pollution Burden	Percentage of population living in a Census tract with a CalEnviroscreen Pollution Burden score greater than the 50th percentile for the state	22.9	50.4
Public Transit Proximity	Percentage of population living in a Census block within a quarter of a mile to a fixed transit stop	73.1	50.0
Housing Units no Vehicle	Percentage of households with no vehicle available	7.5	7.6
Severe Housing Problems	Percentage of households with at least 1 of 4 housing problems: overcrowding, high housing costs, or lack of kitchen or plumbing facilities	23.7	27.9

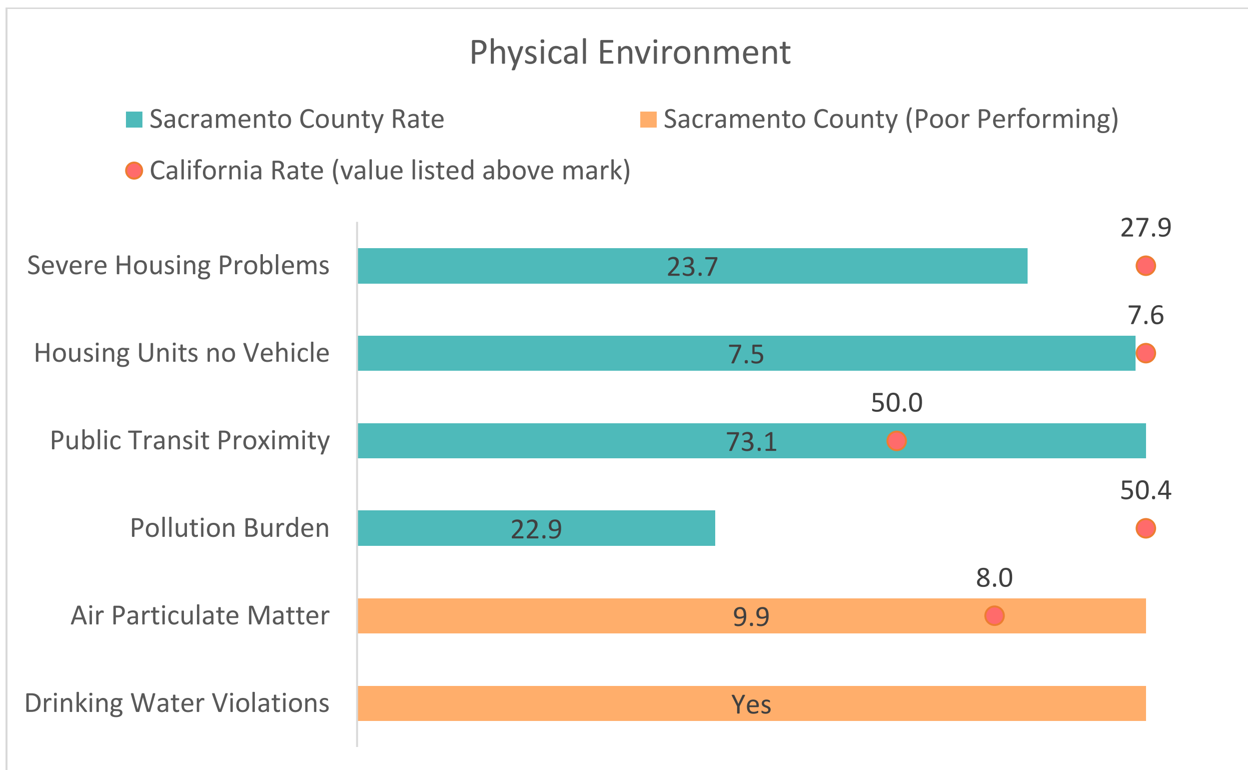

Figure 20: Physical environment

CHNA Methods and Processes

Two related models were foundational in this CHNA. The first is a conceptual model that expresses the theoretical understanding of community health used in the analysis. This understanding is important because it provides the framework underpinning the collection of primary and secondary data. It is the tool used to ensure that the results are based on a rigorous understanding of those factors that influence the health of a community. The second model is a process model that describes the various stages of the analysis. It is the tool that ensures that the resulting analysis is based on a tight integration of community voice and secondary data and that the analysis meets federal regulations for conducting hospital CHNAs.

Conceptual Model

The conceptual model used in this needs assessment is shown in Figure 21. This model organizes populations' individual health-related characteristics in terms of how they relate to up- or downstream health and health-disparities factors. In this model, health outcomes (quality and length of life) are understood to result from the influence of health factors describing interrelated individual, environmental, and community characteristics, which in turn are influenced by underlying policies and programs.

This model was used to guide the selection of secondary indicators in this analysis as well as to express in general how these upstream health factors lead to the downstream health outcomes. It also suggests that poor health outcomes within Sacramento can be improved through policies and programs that address the health factors contributing to them. This conceptual model is a slightly modified version of the County Health Rankings Model used by the Robert Wood Johnson Foundation. It was primarily altered by adding a "Demographics" category to the "Social and Economic Factors" in recognition of the influence of demographic characteristics on health outcomes.

To generate the list of secondary indicators used in the assessment, all partners reviewed each conceptual model category and discussed potential indicators that could be used or that were important to each partner in order to fully represent the category. The results of this discussion were then used to guide secondary data collection.

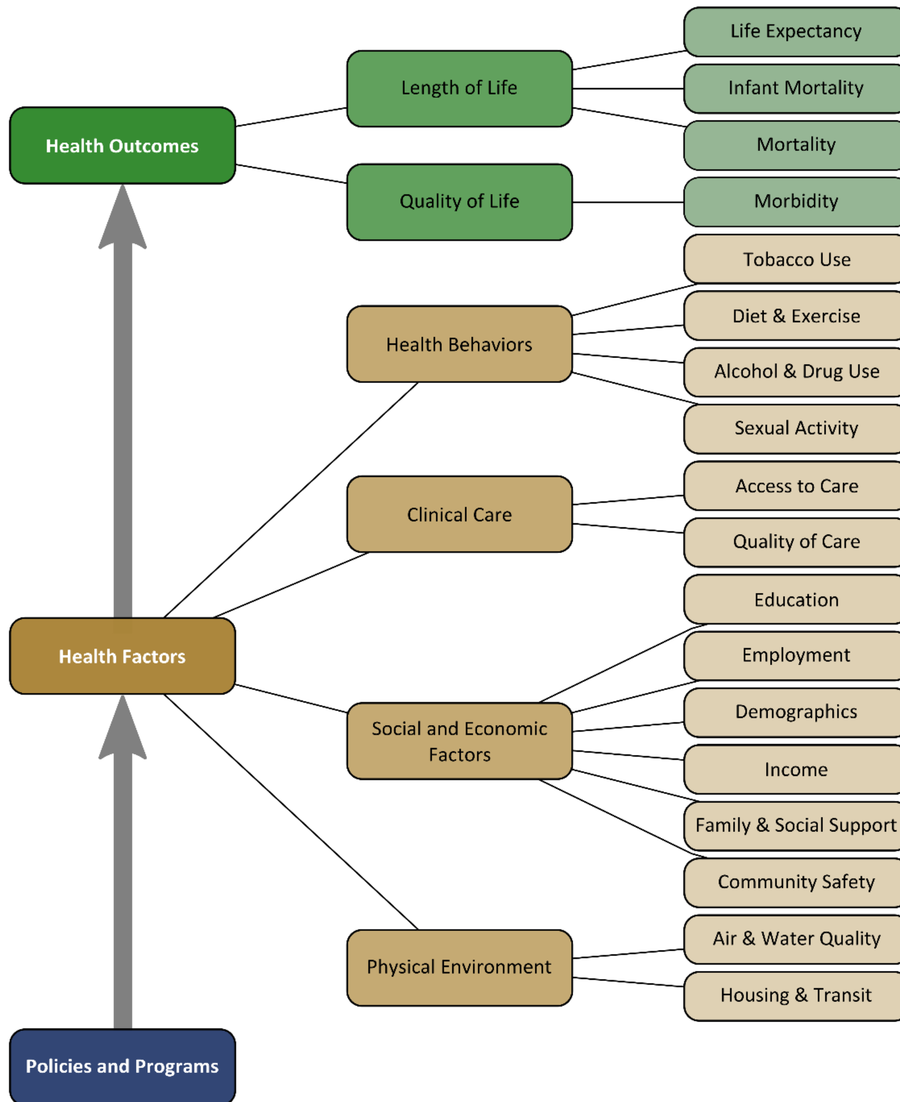

Figure 21: Community Health Assessment Conceptual Model as modified from the County Health Rankings Model, Robert Wood Johnson Foundation, and University of Wisconsin, 2015

Process Model

Figure 22 outlines the data collection and stages of this analysis. The project began by confirming the geographic area agreed to by the partners (Sutter Medical Center, Sacramento; University of Davis Medical Center; Methodist Hospital of Sacramento; Mercy Hospital of Folsom; Mercy San Juan Medical Center; and Mercy General Hospital) for conducting the CHNA. All partners agreed to the service area definition used in this needs assessment, as well as the division of the service area into the four separate sub-regions.

Primary data collection included both key informant and focus-group interviews with community health experts and residents. Secondary data, including the health-factor and health-outcome indicators identified using the conceptual model and the Community Health Vulnerability Index (CHVI) values for each census tract within the county, were used to identify areas or population subgroups within the county experiencing health disparities.

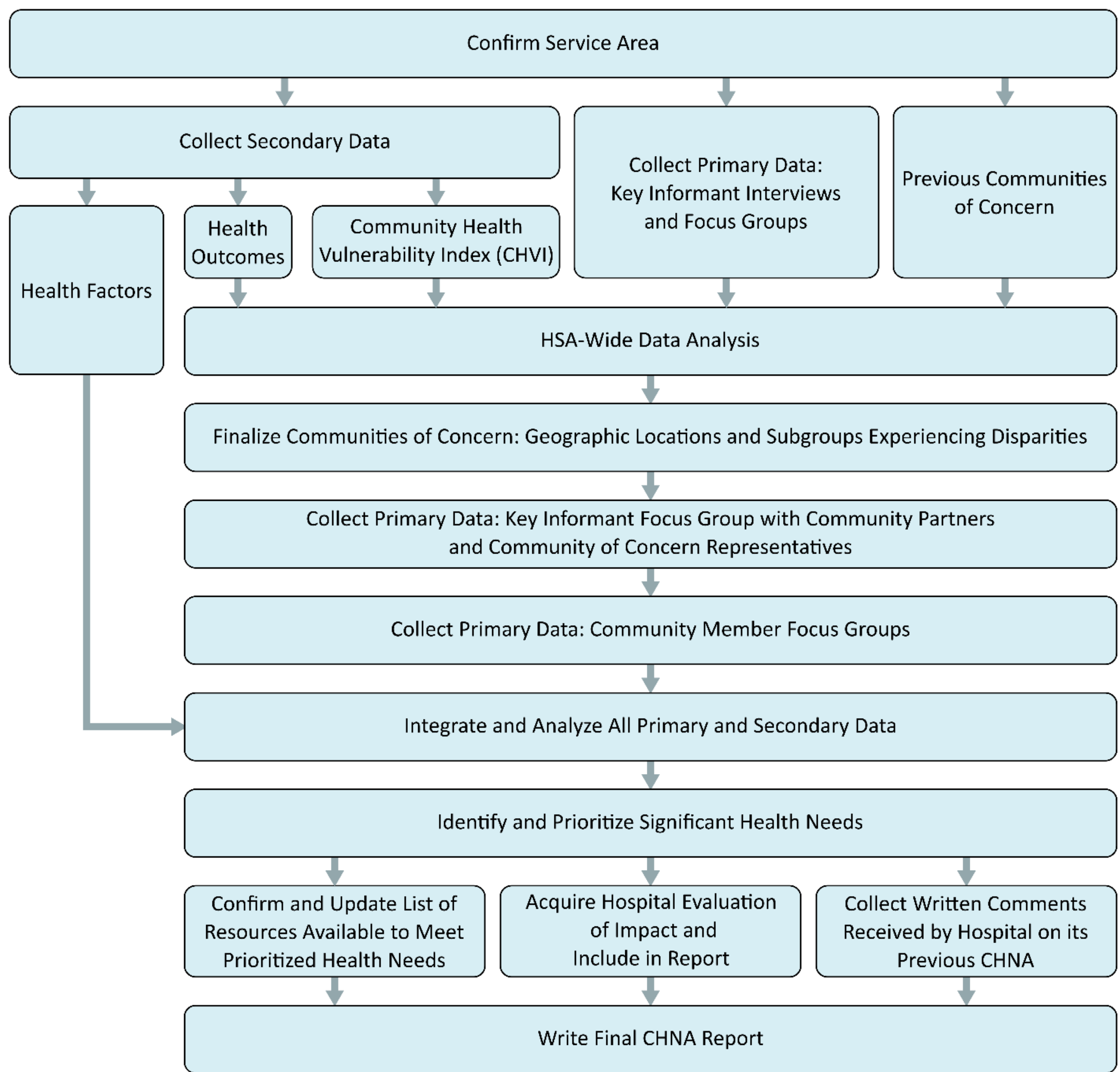

Figure 22: CHNA/CHA process model

Overall primary and secondary data were integrated to identify significant health needs for Sacramento. Significant health needs were then prioritized based on analysis of the primary data. Finally, information was collected regarding the resources available within the community to meet the identified health needs. An evaluation of the impact of the hospital's prior efforts was obtained from hospital representatives and written comments on the previous CHNA were gathered and included in the report.

Greater detail on the collection and processing of the secondary and primary data is given in the next two sections. This is followed by a more detailed description of the methodology utilized during the main analytical stages of the process.

Primary Data Collection and Processing

Primary Data Collection

Input from the community in Sacramento was collected through two main mechanisms. First, key Informant interviews were conducted with community health experts and area service providers (i.e., members of social-service nonprofit organizations and related healthcare organizations). These interviews occurred in both one-on-one and in group interview settings. Second, focus groups were conducted with community residents living in identified Communities of Concern or representing communities experiencing health disparities.

All participants were given an informed consent form prior to their participation, which provided information about the project, asked for permission to record the interview, and listed the potential benefits and risks of involvement in the interview. All interview data were collected through note-taking and, in some instances, recording.

Key Informant Results

Primary data collection with key informants included two phases. Phase one began by interviewing area-wide service providers with knowledge of the Sacramento region, including input from the designated public health department. Data from these area-wide informants, coupled with sociodemographic data, were used to identify additional key informants for the assessment that were included in phase two.

As a part of the interview process, all key informants were asked to identify vulnerable populations. The interviewer asked each participant to verbally explain what vulnerable populations existed in the county. As needed, for a visual aid, key informants were provided a map of the county to directly point to the geographic locations of these vulnerable communities.

Table 22 contains a listing of community health experts, or key informants, that contributed input to the CHNA. The table describes the name of the represented organization, the number of participants, area of expertise and organization, populations served by the organization, and the date of the interview. The instrument used, Key Informant Interview Guide, is displayed as well.

Table 22: Key informant sample for Sacramento County

Organization	# Participants	Area of Expertise	Populations Served	Date
Sacramento Steps Forward	5	Community Based Organization: Housing Insecurities and Homelessness	Low income; medically underserved; racial or ethnic minorities	6/7/18
Legal Services of Northern California	1	Community Based Organization: Legal, Advocacy, Healthcare Access	Low income and minority	6/13/18
Wellspace Health	1	FQHC: Healthcare Services	Low income; medically underserved, racial or ethnic minorities	6/18/18
Mercy San Juan Hospital	9	Acute Care Hospital: Healthcare services	All residents of Sacramento County	6/19/18
Mercy General Hospital	6	Acute Care Hospital: Healthcare services	All residents of Sacramento County	6/20/18

Sacramento Covered	3	Healthcare outreach and enrollment	All residents of Sacramento County	6/20/18
Mercy Hospital of Folsom	5	Acute Care Hospital: Healthcare services	All residents of Sacramento County	6/21/18
Turning Point Community Programs	1	Mental health	All residents of Sacramento County	6/22/18
Sacramento Public Health	1	Public Health	All residents of Sacramento County	6/26/18
Sutter Medical Center Sacramento	2	Acute Care Hospital: Healthcare services	All residents of Sacramento County	6/26/18
Mutual Assistance Network	1	Community Based Organization: Social and Economic Infrastructure	Low income; medically underserved, racial or ethnic minorities	6/27/18
Methodist Hospital of Sacramento	8	Acute Care Hospital: Healthcare services	All residents of Sacramento County	6/27/18
South County Services	1	Community Based Organization: Assistance with food, rent, utilities, gas etc.	Low income residents in the River Delta and Galt region of Sacramento County	9/11/18
Sacramento Native American Health Center	1	Healthcare services	Low income; medically underserved, racial or ethnic minorities	10/18/18
Mercy Medical Center	38	Community service providers	All residents of Sacramento County	5/23/18
WellSpace Health	6	Violence intervention service providers	Youth 14-26 violently injured in the Sacramento region	7/6/18
Sacramento School Partners	7	Staff members of area schools and school districts	Students attending Sacramento area schools	7/12/18
Sacramento Economic Development	6	Representing agencies that promote business and community growth	Businesses in the Sacramento area	7/16/18
Resilient Sacramento	8	Community outreach organizations	Youth that have experienced Adverse Childhood Experiences	7/19/18
Anti-Recidivism Coalition	4	Coalition members	Incarcerated and recently incarcerated individuals	7/19/18
Valley Hi	7	Community service provider in Valley Hi Area	Residents in the Valley Hi area (S. Sacramento)	7/21/18

Key Informant Interview Guide

1) BACKGROUND
   a) Tell me about your current role and the organization you work for?
   b) How would you define the community (ies) you serve or live in?
      i) Consider:
         (1) Specific geographic areas?
         (2) Specific populations served?
2) HEALTH ISSUES
   a) What are the biggest health needs in the community?

i) *INSERT MAP exercise: Please use this map to help our team understand where communities that experience health burdens live?*
   (1) Consider:
      (a) What specific geographic locations struggle with health issues the most?
      (b) What specific groups of community members experience health issues the most?

b) What historical/societal influences have occurred since the last assessment (2015-16) that should be taken into consideration around health needs?

3) CHALLENGES/BARRIERS
   a) What are the challenges (barriers) to being healthy for the community?
      i) Consider:
         (1) Health Behaviors
         (2) Social factors
         (3) Economic factors
         (4) Clinical Care factors
         (5) Physical (Built) environment
4) SOLUTIONS
   a) What solutions will address the health needs and or challenges mentioned?
      i) Consider:
         (1) Health Behaviors
         (2) Social factors
         (3) Economic factors
         (4) Clinical Care factors
         (5) Physical (Built) environment
5) PRIORITY: Based on what we have discussed so far, what are currently the most important or urgent top 3 health issues or challenges to address in order to improve the health of the community?
6) RESOURCES
   a) What resources exist in the community to help people live healthy lives?
      i) Consider:
         (1) Barriers to accessing these resources.
         (2) New resources that have been created since 2016
         (3) New partnerships/projects/funding
7) What other people, groups or organizations would you recommend we speak to about the health of the community?
      i) Name 3 types of service providers that you would suggest we include in this work?
      ii) Name 3 types of community members that you would recommend we speak to in this work?
8) OPEN: Is there anything else you would like to share with our team about the health of the community?

Focus Group Results

Focus-group interviews were conducted with community members living in geographic areas of the service area identified as locations or populations experiencing a disparate amount of poor socioeconomic conditions and poor health outcomes, or Communities of Concern. Recruitment consisted of referrals from designated service providers representing vulnerable populations, as well as direct outreach to special population groups. The instrument used, Focus Group Interview Guide, is displayed below.

Table 23 contains a listing of community resident groups that contributed input to the CHNA. The table describes the location of the focus group, the date it occurred, the total number of participants, and demographic information for focus group members.

Table 23: Focus Group Interview list for Sacramento County

Location	Date	# Part-icipants	Demographic Information
South Sac-Mack Road	8/17/18	15	Community members – Adults
South Sac-Mack Road	8/17/18	13	Community members – Youth
La Familia Counseling Center	9/6/18	6	Spanish speaking community members from South Sacramento and North Highlands
Loa Family Community Development Center	9/14/18	19	Seniors within the Mien community
South County Services	9/19/18	15	Low income Isleton community members
Lao Family Community Development Center	9/20/18	18	Recent refugees to the United States from Afghanistan, Iraq, El Salvador, Russia, Ukraine, Croatia
Sacramento ACT	9/24/28	7	Community members
Sacramento Self Health Housing	9/26/18	8	Formerly homeless community members
Roberts Family Development Center	9/26/18	8	Community members from Del Paso Heights
Mutual Assistance Network	9/26/18	8	Community members from Arden Arcade
Marconi Learning Academy	9/27/18	8	Community members
Natomas Community Center	10/4/18	7	Community members – seniors
Sacramento Native American Health Center	10/22/18	5	Community members – low income, at-risk
Sacramento Food Bank and Family Services	11/2/18	8	Community members – Hispanic, low income
Sacramento LGBT Community Center	11/8/18	9	Community members – LGBTQ

Focus Group Interview Guide

1. Let's start by introducing ourselves.
2. We would like to hear about the community where you live. Tell us in a few words what you think of as "your community". What it is like to live in your community?
3. What do you think that a "healthy environment" is?
4. When thinking about your community based on the healthy environment you just described, what are the biggest health needs in your community?
5. What issues are coming up lately in the community that may influence health needs?
6. What are the challenges or barriers to being healthy in your community?
7. What are some solutions that can help solve the barriers and challenges you talked about?
8. Based on what we have discussed so far, what are currently the most important or urgent top 3 health issues or challenges to address to improve the health of the community? [*Note to Facilitator:*
9. Are these needs that have recently come up or have they been around for a long time?

10. What are resources that exist in the community that help your community live healthy lives and address the health issues and inequity we have discussed?
11. Are there certain groups or individuals that you think would be helpful to speak with as we go forward with our Community Health Needs Assessment?
12. Is there anything else you would like to share with our team about the health of the community?

Primary Data Processing

Data were analyzed using NVivo 11 qualitative software. Key informants were also asked to write data directly onto a map of Sacramento sub-regions for identification of vulnerable populations in the area. Content analysis included thematic coding to potential health need categories, the identification of special populations experiencing health issues, and the identification of resources. In some instances, data were coded in accordance with the interview question guide. Results were aggregated to inform the determination of prioritized significant health needs.

Secondary Data Collection and Processing

The secondary data used in the analysis can be thought of as falling into four categories. The first three are associated with the various stages outlined in the process model. These include 1) health-outcome indicators, 2) Community Health Vulnerability Index (CHVI) data used to identify areas and population subgroups experiencing disparities, and 3) health-factor and health-outcome indicators used to identify significant health needs. The fourth category of indicators is used to help describe the socioeconomic and demographic characteristics in Sacramento.

Mortality data at the ZIP Code level from the California Department of Public Health (CDPH) was used to represent health outcomes. U.S. Census Bureau data collected at the tract level was used to create the CHVI. Countywide indicators representing the concepts identified in the conceptual model and collected from multiple data sources were used in the identification of significant health needs. In the fourth category, U.S. Census Bureau data were collected at the state, county, and ZIP Code Tabulation Areas (ZCTA) levels and used to describe general socioeconomic and demographic characteristics in the area. This section details the sources and processing steps applied to the CDPH health-outcome data; the U.S. Census Bureau data used to create the CHVI; the countywide indicators used to identify significant health needs; and the sources for the socioeconomic and demographic variables obtained from the U.S. Census Bureau.

CDPH Health-Outcome Data

Mortality and birth-related data for each ZIP Code within the county were collected from the California Department of Public Health (CDPH). The specific indicators used are listed in Table 24. To increase the stability of calculated rates, each of these indicators were collected for the years from 2012 to 2016. The specific processing steps used to derive these rates are described below.

Table 24: Mortality and birth-related indicators used in the CHNA/CHA

Indicator	ICD10 Codes
Heart Disease Mortality	I00-I09, I11, I13, I20-I51
Malignant Neoplasms (Cancer) Mortality	C00-C97
Cerebrovascular Disease (Stroke) Mortality	I60-I69
Chronic Lower Respiratory Disease (CLD) Mortality	J40-J47
Alzheimer's Disease Mortality	G30
Unintentional Injuries (Accidents) Mortality	V01-X59, Y85-Y86

Diabetes Mellitus Mortality	E10-E14
Influenza and Pneumonia Mortality	J09-J18
Chronic Liver Disease and Cirrhosis Mortality	K70, K73, K74
Essential Hypertension and Hypertensive Renal Disease Mortality	I10, I13, I15
Intentional Self-Harm (Suicide) Mortality	Y03, X60-X84, Y87.0
Nephritis, Nephrotic Syndrome, and Nephrosis (Kidney disease) Mortality	N00-N07, N17-N19, N25-N27
Total Births	
Deaths of Those Under 1 Year	

ZIP Code Definitions

All CDPH indicators used at this stage of the analysis are reported by patient mailing ZIP Codes. ZIP Codes are defined by the U.S. Postal Service as a single location (such as a PO Box), or a set of roads along which addresses are located. The roads that comprise such a ZIP Code may not form contiguous areas and do not match the areas used by the U.S. Census Bureau, which is the main source of population and demographic information in the United States. Instead of measuring the population along a collection of roads, the census reports population figures for distinct, largely contiguous areas. To support the analysis of ZIP Code data, the U.S. Census Bureau created ZIP Code Tabulation Areas (ZCTAs). ZCTAs are created by identifying the dominant ZIP Code for addresses in a given census block (the smallest unit of census data available), and then grouping blocks with the same dominant ZIP Code into a corresponding ZCTA. The creation of ZCTAs allows us to identify population figures that, in combination with the health-outcome data reported at the ZIP Code level, make it possible to calculate rates for each ZCTA. However, the difference in the definition between mailing ZIP Codes and ZCTAs has two important implications for analyses of ZIP Code level data.

First, ZCTAs are approximate representations of ZIP Codes rather than exact matches. While this is not ideal, it is nevertheless the nature of the data being analyzed. Second, not all ZIP Codes have corresponding ZCTAs. Some PO Box ZIP Codes or other unique ZIP Codes (such as a ZIP Code assigned to a single facility) may not have enough addressees residing in a given census block to ever result in the creation of a corresponding ZCTA. But residents whose mailing addresses are associated with these ZIP Codes will still show up in reported health-outcome data. This means that rates cannot be calculated for these ZIP Codes individually because there are no matching ZCTA population figures.

To incorporate these patients into the analysis, the point location (latitude and longitude) of all ZIP Codes in California[12] were compared to ZCTA boundaries.[13] These unique ZIP Codes were then assigned to either the ZCTA in which they fell or, in the case of rural areas that are not completely covered by ZCTAs, the ZCTA closest to them. The CDPH information associated with these PO Boxes or unique ZIP Codes were then added to the ZCTAs to which they were assigned.

For example, 95609 is a PO Box located in Carmichael, California. ZIP Code 95609 is not represented by a ZCTA, but it could have reported patient data. Through the process identified above, it was found that

[12] Datasheer, L.L.C. (2018, July 16). *ZIP Code Database Free.* Retrieved from Zip-Codes.com: http://www.Zip-Codes.com

[13] U.S. Census Bureau. (2017). *TIGER/Line Shapefile, 2017, 2010 nation, U.S., 2010 Census 5-Digit ZIP Code Tabulation Area (ZCTA5) National.* Retrieved July 16, 2018, from http://www.census.gov/geo/maps-data/data/tiger-line.html

95609 is located within the 95608 ZCTA. Data for both ZIP Codes 95609 and 95608 were therefore assigned to ZCTA 95608 and used to calculate rates. All ZIP Code level health-outcome variables given in this report are therefore reporting approximate rates for ZCTAs, but for the sake of familiarity of terms they are elsewhere presented as ZIP Code rates.

Rate Smoothing

All CDPH indicators were collected for all ZIP Codes in California. To protect privacy, CDPH masked the data for a given indicator if there were 10 or fewer cases reported in the ZIP Code. ZIP Codes with masked values were treated as having NA values reported, while ZIP Codes not included in a given year were assumed to have 0 cases for the associated indicator. As described above, patient records in ZIP Codes not represented by ZCTAs were added to those ZCTAs that they fell inside or were closest to.

When consolidating ZIP Codes into ZCTAs, if a PO Box ZIP Code with an NA value was combined with a non–PO Box ZIP Code with a reported value, then the NA value for the PO Box ZIP Code was converted to a 0. Thus, ZCTA values were recorded as NA only if all ZIP Codes contributing values to them had their values masked.

The next step in the analysis process was to calculate rates for each of these indicators. However, rather than calculating raw rates, Empirical Bayes smoothed rates (EBRs) were created for all indicators possible.[14] Smoothed rates are considered preferable to raw rates for two main reasons. First, the small population of many ZCTAs, particularly those in rural areas, meant that the rates calculated for these areas would be unstable. This problem is sometimes referred to as the small-number problem. Empirical Bayes smoothing seeks to address this issue by adjusting the calculated rate for areas with small populations so that they more closely resemble the mean rate for the entire study area. The amount of this adjustment is greater in areas with smaller populations, and less in areas with larger populations.

Because the EBR were created for all ZCTAs in the state, ZCTAs with small populations that may have unstable high rates had their rates “shrunk” to more closely match the overall indicator rate for ZCTAs in the entire state. This adjustment can be substantial for ZCTAs with very small populations. The difference between raw rates and EBRs in ZCTAs with very large populations, on the other hand, is negligible. In this way, the stable rates in large-population ZIP Codes are preserved, and the unstable rates in smaller-population ZIP Codes are shrunk to more closely match the state norm. While this may not entirely resolve the small-number problem in all cases, it does make the comparison of the resulting rates more appropriate. Because the rate for each ZCTA is adjusted to some degree by the EBR process, this also has a secondary benefit of better preserving the privacy of patients within the ZCTAs.

EBRs were calculated for each mortality indicator using the total population figure reported for ZCTAs in the 2014 American Community Survey 5-year Estimates table DP05. Data for 2014 were used because this represented the central year of the 2012–2016 range of years for which CDPH data were collected. To calculate infant mortality rate, the total number of deaths for the population under one-year-old was divided by the total number of births.

ZCTAs with NA values recorded were treated as having a value of 0 when calculating the overall expected rates for a state during the smoothing process but were kept as NA for the individual ZCTA. This meant that smoothed rates could be calculated for indicators, but if a given ZCTA had a value of NA for a given indicator, it retained that NA value after smoothing.

[14] Anselin, L. (2003). *Rate Maps and Smoothing.* Retrieved February 16, 2013, from http://www.dpi.inpe.br/gi

Empirical Bayes smoothing was attempted for every overall indicator but could not be calculated for some. In these cases, raw rates were used instead. These smoothed or raw mortality rates were then multiplied by 100,000 so that the final rates represented deaths per 100,000 people. In the case of infant mortality, the rates were multiplied by 1,000, so the final rate represents infant deaths per 1,000 live births.

Community Health Vulnerability Index (CHVI)

The CHVI is a health-care-disparity index largely based on the Community Needs Index (CNI) developed by Barsi and Roth.[15] The CHVI uses the same basic set of demographic indicators to address healthcare disparities as outlined in the CNI, but these indicators are aggregated in a different manner to create the CHVI. For this report, the nine indicators were obtained from the 2016 American Community Survey 5-year Estimate dataset at the census tract[16] level and are contained in Table 25.

Table 25: Indicators used to create the Community Health Vulnerability Index

Indicator	Description	Source Data Table	Variables Included
Minority	The percentage of the population that is Hispanic or reports at least one race that is not white	B0302	HD01_VD01, HD01_VD03
Limited English	The percentage of the population 5 years or older that speaks English less than "well"	B16004	HD01_DD01, HD01_VD07, HD01_VD08, HD01_VD12, HD01_VD13, HD01_VD17, HD01_VD18, HD01_VD22, HD01_VD23, HD01_VD29, HD01_VD30, HD01_VD34, HD01_VD35, HD01_VD39, HD01_VD40, HD01_VD44, HD01_VD45, HD01_VD51, HD01_VD52, HD01_VD56, HD01_VD57, HD01_VD61, HD01_VD62, HD01_VD66, HD01_VD67
Not a High School Graduate	Percentage of population over 25 that are not high school graduates	S1501	HC02_EST_VC17
Unemployed	Unemployment rate among the population 16 or older	S2301	HC04_EST_VC01
Families with Children in Poverty	Percentage of families with children that are in poverty	S1702	HC02_EST_VC02

[15] Barsi, E. L., & Roth, R. (2005). The Community Needs Index. *Health Progress, 86*(4), 32-38. Retrieved from https://www.chausa.org/docs/default-source/health-progress/the-community-need-index-pdf.pdf?sfvrsn=2

[16] Census tracts are data reporting regions created by the U.S. Census Bureau that roughly correspond to neighborhoods in urban areas but may be geographically much larger in rural locations.

Indicator	Description	Source Data Table	Variables Included
Elderly Households in Poverty	Percentage of households with householders 65 years or older that are in poverty	B17017	HD01_VD01, HD01_VD08, HD01_VD14, HD01_VD19, HD01_VD25, HD01_VD30
Single-Female-Headed Households in Poverty	Percentage of single-female-headed households with children that are in poverty	S1702	HC02_EST_VC02
Renters	Percentage of the population in renter-occupied housing units	B25008	HD01_VD01, HD01_VD03
Uninsured	Percentage of population that is uninsured	S2701	HC05_EST_VC01

Each indicator was scaled using a min-max stretch so that the tract with the maximum value for a given indicator within the study area received a value of 1, the tract with the minimum value for that same indicator within the study area received a 0, and all other tracts received some value between 0 and 1 proportional to their reported values. All scaled indicators were then summed to form the final CHVI. Areas with higher CHVI values therefore represent locations with relatively higher concentrations of the target index populations and are likely experiencing greater healthcare disparities.

Significant Health Need Identification Dataset

The third set of secondary data used in the analysis were the health-factor and health-outcome indicators used to identify the significant health needs. The selection of these indicators was guided by the previously identified conceptual model. Table 26 lists these indicators, their sources, the years they were measured, and the health-related characteristics from the conceptual model they are primarily used to represent.

Table 26: Health-factor and health-outcome data used in CHNA, including data source and time period in which the data were collected

Conceptual Model Alignment			Indicator	Data Source	Time Period
Health outcomes	Length of life	Infant mortality	Infant Mortality Rate	CHR*	2010-2016
		Life expectancy	Life Expectancy at Birth	CDPH†	2012-2016
		Mortality	Age-adjusted mortality	CDPH	2012-2016
			Alzheimer's Disease mortality	CDPH	2012-2016
			Child mortality	CHR	2013-2016
			Premature Age-Adjusted mortality	CHR	2014-2016
			Premature death (Years of Potential Life Lost)	CHR	2014-2016
			Cerebrovascular Disease (Stroke)	CDPH	2012-2016
			Chronic Lower Respiratory Disease	CDPH	2012-2016
			Diabetes Mellitus	CDPH	2012-2016
			Diseases of the Heart	CDPH	2012-2016
			Essential Hypertension & Hypertensive Renal Disease	CDPH	2012-2016

			Influenza and Pneumonia	CDPH	2012-2016
			Intentional Self Harm (Suicide)	CDPH	2012-2016
			Liver Disease	CDPH	2012-2016
			Malignant Neoplasms (Cancer)	CDPH	2012-2016
			Nephritis, Nephrotic Syndrome and Nephrosis (Kidney Disease)	CDPH	2012-2016
			Unintentional Injuries (Accidents)	CDPH	2012-2016
	Quality of life	Morbidity	Breast Cancer Incidence	California Cancer Registry	2010-2014
			Colorectal Cancer Incidence	California Cancer Registry	2010-2014
			Diabetes Prevalence	CHR	2014
			Disability	Census	2016
			HIV Prevalence Rate	CHR	2015
			Low Birth Weight	CHR	2010-2016
			Lung Cancer Incidence	California Cancer Registry	2010-2014
			Prostate Cancer Incidence	California Cancer Registry	2010-2014
			Poor Mental Health Days	CHR	2016
			Poor Physical Health Days	CHR	2016
Health factors	Health Behavior	Alcohol and drug use	Excessive Drinking	CHR	2016
			Drug Overdose Deaths	CDPH	2014-2016
		Diet and exercise	Adult Obesity	CHR	2014
			Physical Inactivity	CHR	2014
			Limited Access to Healthy Foods	CHR	2015
			Modified Retail Food Environment Index (mRFEI)	Census	2016
			Access to Exercise Opportunities	CHR	2010 population/ 2016 facilities
		Sexual activity	Sexually Transmitted Infections (Chlamydia Rate)	CHR	2015
			Teen Birth Rate	CHR	2010-2016
		Tobacco use	Adult Smoking	CHR	2016
	Clinical care	Access to care	Healthcare Costs	CHR	2015
			Health Professional Shortage Area - Dental	HRSA‡	2018
			Health Professional Shortage Area - Mental Health	HRSA	2018
			Heath Professional Shortage Area - Primary Care	HRSA	2018
			Medically Underserved Areas	HRSA	2018

			Mammography Screening	CHR	2014
			Dentists	CHR	2016
			Mental Health Providers	CHR	2017
			Psychiatrists	HRSA	
			Specialty Care Providers	HRSA	
			Primary Care Physicians	CHR	2015
		Quality care	Preventable Hospital Stays (Ambulatory Care Sensitive Conditions)	CHR	2015
	Social & economic/ Demographic factors	Community safety	Homicide Rate	CHR	2010-2016
			Violent Crime Rate	CHR	2012-2014
			Motor Vehicle Crash Death Rate	CHR	2010-2016
		Education	Some College (Post-Secondary Education)	CHR	2012-2016
			High School Graduation	CHR	2014-2015
		Employment	Unemployment	CHR	2016
		Family and social support	Children in Single-Parent Households	CHR	2012-2016
			Social Associations	CHR	2015
		Income	Children Eligible for Free Lunch	CHR	2015-2016
			Children in Poverty	CHR	2016
			Median Household Income	CHR	2016
			Uninsured	CHR	2015
	Physical Environment	Housing and transit	Severe Housing Problems	CHR	2010-2014
			Households with No Vehicle	Census	2012-2016
			Access to Public Transit	Census/ GTSF data	2010,2012-2016,2018
		Air and water quality	Pollution Burden Score	Cal-EnviroScreen	2017
			Air Pollution - Particulate Matter	CHR	2012
			Drinking Water Violations	CHR	2016

County Health Rankings Data

All indicators listed with County Health Rankings (CHR) as their source were obtained from the 2018 County Health Rankings[17] dataset. This was the most common source of data, with 38 associated indicators included in the analysis. Indicators were collected at both the county and state levels. County-level indicators were used to represent the health factors and health outcomes in the service area. State-level indicators were collected to be used as benchmarks for comparison purposes. All variables included in the CHR dataset were obtained from other data providers. The original data providers for each CHR variable are given in Table 27.

[17] Robert Wood Johnson Foundation. 2018. *County Health Rankings & Roadmaps*. Available online at: http://www.countyhealthrankings.org/. Accessed July 10, 2018.

Table 27: County Health Rankings dataset, including Indicators, the time period the data were collected, and the original source of the data

CHR Indicator	Time Period	Original Data Provider
Infant Mortality Rate	2010–2016	CDC WONDER Mortality Data
Child Mortality	2013–2016	CDC WONDER Mortality Data
Premature Age-Adjusted Mortality	2014–2016	CDC WONDER Mortality Data
Premature Death (Years of Potential Life Lost)	2014–2016	National Center for Health Statistics - Mortality Files
Diabetes Prevalence	2014	CDC Diabetes Interactive Atlas
HIV Prevalence Rate	2015	National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention
Low Birth Weight	2010–2016	National Center for Health Statistics - Natality Files
Poor Mental Health Days	2016	Behavioral Risk Factor Surveillance System
Poor Physical Health Days	2016	Behavioral Risk Factor Surveillance System
Excessive Drinking	2016	Behavioral Risk Factor Surveillance System
Adult Obesity	2014	CDC Diabetes Interactive Atlas
Physical Inactivity	2014	CDC Diabetes Interactive Atlas
Limited Access to Healthy Foods	2015	USDA Food Environment Atlas
Access to Exercise Opportunities	2010 population/ 2016 facilities	Business Analyst, Delorme Map Data, ESRI, & U.S. Census Tiger Line Files
Sexually Transmitted Infections (Chlamydia Rate)	2015	National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention
Teen Birth Rate	2010–2016	National Center for Health Statistics - Natality Files
Adult Smoking	2016	Behavioral Risk Factor Surveillance System
Healthcare Costs	2015	Dartmouth Atlas of Healthcare
Mammography Screening	2014	Dartmouth Atlas of Healthcare
Dentists	2016	Area Health Resource File/National Provider Identification File
Mental Health Providers	2017	CMS, National Provider Identification
Primary Care Physicians	2015	Area Health Resource File/American Medical Association
Preventable Hospital Stays (Ambulatory Care Sensitive Conditions)	2015	Dartmouth Atlas of Healthcare
Homicide Rate	2010–2016	CDC WONDER Mortality Data
Violent Crime Rate	2012–2014	Uniform Crime Reporting - FBI
Motor Vehicle Crash Death Rate	2010–2016	CDC WONDER Mortality Data
Some College (Postsecondary Education)	2012–2016	American Community Survey, 5-Year Estimates
High School Graduation	2014–2015	California Department of Education
Unemployment	2016	Bureau of Labor Statistics Local Area Unemployment Statistics
Children in Single-Parent Households	2012–2016	ACS 5-Year Estimates

Social Associations	2015	County Business Patterns
Children Eligible for Free Lunch	2015–2016	National Center for Education Statistics
Children in Poverty	2016	U.S. Census Bureau Small Area Income and Poverty Estimates
Median Household Income	2016	U.S. Census Bureau Small Area Income and Poverty Estimates
Uninsured	2015	U.S. Census Bureau Small Area Health Insurance Estimates
Severe Housing Problems	2010–2014	HUD Comprehensive Housing Affordability Strategy (CHAS) Data
Air Pollution - Particulate Matter	2012	CDC's National Environmental Public Health Tracking Network
Drinking Water Violations	2016	Safe Drinking Water Information System

CDPH Data

The next most common source of health-outcome and health-factor variables used for health need identification was California Department of Public Health (CDPH). This includes the same by-cause mortality rates as those described previously. But in this case, they were calculated at the county level to represent health conditions in the county and at the state level to be used as comparative benchmarks. County-level rates were smoothed using the same process described previously. State-level rates were not smoothed.

Drug overdose deaths and age-adjusted mortality rates were also obtained from CDPH. These indicators report age-adjusted drug-induced death rates and age-adjusted all-cause mortality rates for counties and the state from 2014 to 2016 as reported in the 2018 County Health Status Profiles.[18]

HRSA Data

Indicators related to the availability of healthcare providers were obtained from the Health Resources and Services Administration[19] (HRSA). These included Dental, Mental Health, and Primary Care Health Professional Shortage Areas and Medically Underserved Areas/Populations. They also included the number of specialty care providers and psychiatrists per 100,000 residents, derived from the county-level Area Health Resource Files.

The health professional shortage area and medically underserved area data were not provided at the county level. Rather, they show all areas in the state that were designated as shortage areas. These areas could include a portion of a county or an entire county, or they could span multiple counties. To develop measures at the county level to match the other health-factor and health-outcome indicators used in health need identification, these shortage areas were compared to the boundaries of each county in the state. Counties that were partially or entirely covered by a shortage area were noted.

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[18] California Department of Public Health. 2018. *County Health Status Profiles 2018*. Available online at: https://www.cdph.ca.gov/Programs/CHSI/Pages/County-Health-Status-Profiles.aspx. Last accessed October 23, 2018.

[19] Health Resources and Services Administration. 2018. Data Downloads, Available online at: https://data.hrsa.gov/data/download. Last accessed June 19 2018 (for county level Area Health Resource Files) and 1 August 2018 (for Health Professional Shortage Area files)

The HRSA's Area Health Resource Files provide information on physicians and allied healthcare providers for U.S. counties. This information was used to determine the rate of specialty care providers and the rate of psychiatrists for each county and for the state. For the purposes of this analysis, a specialty care provider was defined as a physician who was not defined by the HRSA as a primary care provider. This was found by subtracting the total number of primary care physicians (both MDs and DOs, primary care, patient care, and nonfederal, excluding hospital residents and those 75 years of age or older) from the total number of physicians (both MDs and DOs, patient care, nonfederal) in 2015. This number was then divided by the 2015 total population given in the 2015 American Community Survey 5-year Estimates table B01003, and then multiplied by 100,000 to give the total number of specialty care physicians per 100,000 residents. The total of specialty care physicians in each county was summed to find the total specialty care physicians in the state, and state rates were calculated following the same approach as used for county rates. This same process was also used to calculate the number of psychiatrists per 100,000 for each county and the state using the number of total patient care, nonfederal psychiatrists from the Area Health Resource Files. It should be noted that psychiatrists are included in the list of specialty care physicians, so that indicator represents a subset of specialty care providers rather than a separate group.

California Cancer Registry Data

Data obtained from the California Cancer Registry[20] includes age-adjusted incidence rates for colon and rectum, female breast, lung and bronchus, and prostate cancer sites for counties and the state. Reported rates were based on data from 2010 to 2014, and report cases per 100,000. For low-population counties, rates were calculated for a group of counties rather than for individual counties. That group rate was used in this report to represent incidence rates for each individual county in the group.

Census Data

Data from the U.S. Census Bureau were used to calculate three additional indicators: the percentage of households with no vehicle available, the percentage of the civilian noninstitutionalized population with some disability, and the Modified Retail Food Environment Index (mRFEI). The sources for the indicators used are given in Table 28.

Table 28: Detailed description of data used to calculate percentage of population with disabilities, households without a vehicle, and the mRFEI

Indicator	Source Data Table	Variable	NAICS code	Employee Size Category	Data Source
Percentage with Disability	S1810	HC03_EST_VC01			2016 American Community Survey 5-Year Estimates
Households with No Vehicle Available	DP04	HC03_VC85			
Large Grocery Stores	BP_2016_00A3	Number of Establishments	445110	10 or More Employees	2016 County Business Patterns
Fruit and Vegetable Markets	BP_2016_00A3	Number of Establishments	445230	All Establishments	
Warehouse Clubs	BP_2016_00A3	Number of Establishments	452910	All Establishments	

[20] California Cancer Registry. 2018. *Age-Adjusted Invasive Cancer Incidence Rates in California*. Available online at: https://www.cancer-rates.info/ca/. Accessed: May 11, 2018.

Small Grocery Stores	BP_2016_00A3	Number of Establishments	445110	1 to 4 Employees	
Limited-Service Restaurants	BP_2016_00A3	Number of Establishments	722513	All Establishments	
Convenience Stores	BP_2016_00A3	Number of Establishments	445120	All Establishments	

The mRFEI indicator reports the percentage of the total food outlets in a ZCTA that are considered healthy food outlets. The mRFEI indicator was calculated using a modification of the methods described by the National Center for Chronic Disease Prevention and Health Promotion[21] using data obtained from the U.S. Census Bureau's 2016 County Business Pattern datasets.

Healthy food retailers were defined based on North American Industrial Classification Codes (NAICS), and included large grocery stores, fruit and vegetable markets, and warehouse clubs.
Food retailers that were considered less healthy included small grocery stores, limited-service restaurants, and convenience stores.

To calculate the mRFEI, the total number of health food retailers was divided by the total number of healthy and less healthy food retailers, and the result was multiplied by 100 to calculate the final mRFEI value for each county and for the state.

CalEnviroScreen Data

CalEnviroScreen[22] is a dataset produced by CalEPA. It includes multiple indicators associated with various forms of pollution for census tracts within the state. These include multiple measures of air and water pollution, pesticides, toxic releases, traffic density, cleanup sites, groundwater threats, hazardous waste, solid waste, and impaired bodies of water. One indicator, pollution burden, combines all of these measures to generate an overall index of pollution for each tract. To generate a county-level pollution-burden measure, the percentage of the population residing in census tracts with pollution-burden scores greater than or equal to the 50th percentile was calculated for each county as well as for the state.

Google Transit Feed Specification (GTFS) Data

The final indicator used to identify significant health needs was proximity to public transportation. This indicator reports the percentage of a county's population that lives in a census block located within a quarter mile of a fixed transit stop. Census block data from 2010 (the most recent year available) was used to measure population.

An extensive search was conducted to identify stop locations for transportation agencies in the service area. Many transportation agencies publish their route and stop locations using the standard GTFS data format. Listings for agencies covering the service area were reviewed at TransitFeeds (https://transitfeeds.com) and Trillium (https://trilliumtransit.com/gtfs/our-work/). These were compared to the list of feeds used by Google Maps

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[21] National Center for Chronic Disease Prevention and Health Promotion. (2011). *Census Tract Level State Maps of the Modified Retail Food Environment Index (mRFEI).* Centers for Disease Control. Retrieved Jan 11, 2016, from http://ftp.cdc.gov/pub/Publications/dnpao/census-tract-level-state-maps-mrfei_TAG508.pdf

[22] CalEPA. 2018. CalEnviroscreen 3.0 Shapefile. Available online at: https://data.ca.gov/dataset/calenviroscreen-30. Last accessed: May 26, 2018.

(https://www.google.com/landing/transit/cities/index.html#NorthAmerica) to try to maximize coverage.

Table 29 notes the agencies for which transit stops could be obtained. It should be noted that while every attempt was made to include as comprehensive a list of data sources as possible, there may be transit stops associated with agencies not included in this list in the county. Caution should therefore be used in interpreting this indicator.

Table 29: Transportation agencies used to compile the proximity to public transportation Indicator

County	Agency
Sacramento County	SacRT, Elk Grove e-Trans, Folsom Stage Line (doesn't include South County Transit)

Descriptive Socioeconomic and Demographic Data

The final secondary dataset used in this analysis was comprised of multiple socioeconomic and demographic indicators collected at the ZCTA, county, and state level. These data were not used in an analytical context. Rather, they were used to provide a description of the overall population characteristics within the county. Table 30 lists each of these indicators as well as their sources.

Table 30: Descriptive socioeconomic and demographic data descriptions

Indicator	Description	Source Data Table	Variables Included
Population	Total population	DP05	HC01_VC03
Minority	Percentage of the population that is Hispanic or reports at least one race that is not white	B0302	HD01_VD01, HD01_VD03
Median Age	Median age of the population	DP05	HC01_VC23
Median Income	Median household income	S2503	HC01_EST_VC14
Poverty	Percentage of population below the poverty level	S1701	HC03_EST_VC01
Unemployed	Unemployment rate among the population 16 or older	S2301	HC04_EST_VC01
Uninsured	Percentage of population without health insurance	S2701	HC05_EST_VC01
Not a High School Graduate	Percentage of population over 25 that are not high school graduates	S1501	HC02_EST_VC17
High Housing Costs	Percentage of the population for whom total housing costs exceed 30% of income	S2503	HC01_EST_VC33, HC01_EST_VC37, HC01_EST_VC41, HC01_EST_VC45, HC01_EST_VC49
Disability	Percentage of civilian noninstitutionalized population with a disability	S1810	HC03_EST_VC01

Detailed Analytical Methodology

The collected and processed primary and secondary data were integrated in three main analytical stages. In the first stage, secondary health-outcome and health-factor data were combined with primary data collected from key informant interviews providing an overall view of the county to identify Communities of Concern. These Communities of Concern potentially included geographic regions and specific subpopulations bearing disproportionate health burdens. The identified Communities of Concern were then used to focus the remaining interview and focus-group collection efforts on those areas and subpopulations. The resulting data was then combined with secondary health need identification data to identify significant health needs within the service area. Finally, primary data was used to prioritize those identified significant health needs. The specific details for these analytical steps are given in the following three sections.

Community of Concern Identification

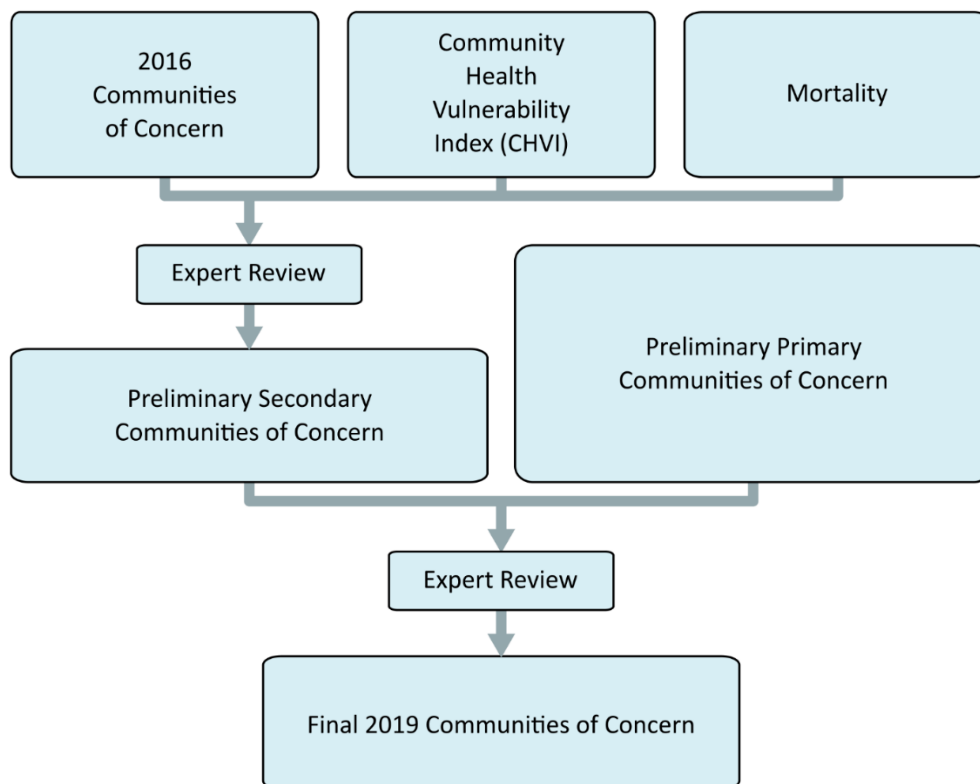

Figure 23: Process followed to identify Communities of Concern

As illustrated in Figure 23, the 2019 Communities of Concern were identified through a process that drew upon both primary and secondary data. Three main secondary data sources were used in this analysis: Communities of Concern identified in the 2016 CHNA; the census tract–level Community Health Vulnerability Index (CHVI); and the CDPH ZCTA-level mortality data.

An evaluation procedure was developed for each of these datasets and applied to each ZCTA within the county. The following secondary data selection criteria were used to identify preliminary Communities of Concern.

2016 Community of Concern

The ZCTA was included in the 2016 CHNA community of concern (or "focus community") list for the hospital service areas of the participating hospitals. This was done to allow greater continuity between the 2016 CHNA round and the current assessment, and it reflects the work of the partners to serve these disadvantaged communities.

Community Health Vulnerability Index (CHVI)

The ZCTA intersected a census tract whose CHVI value fell within the top 20% of the county. Census tracts with these values represent areas with consistently high concentrations of demographic subgroups identified in the research literature as being more likely to experience health-related disadvantages.

Mortality

The review of ZCTAs based on mortality data utilized the ZCTA-level CDPH health-outcome indicators described previously. These indicators were heart disease, cancer, stroke, CLD, Alzheimer's disease, unintentional injuries, diabetes, influenza and pneumonia, chronic liver disease, hypertension, suicide, and kidney disease mortality rates per 100,000 people, and infant mortality rates per 1,000 live births. The number of times each ZCTA's rates for these indicators fell within the top 20% in the county was counted. Those ZCTAs whose counted values exceeded the 80th percentile for all of the ZCTAs in the county met the community of concern mortality selection criteria.

Integration of Secondary Criteria

Any ZCTA that met any of the three selection criteria (2016 community of concern, CHVI, and mortality) was reviewed for inclusion as a 2019 community of concern, with greater weight given to those ZCTAs meeting two or more of the selection criteria. An additional round of expert review was applied to determine if any other ZCTAs not thus far indicated should be included based on some other unanticipated secondary data consideration. This list then became the final preliminary secondary Communities of Concern.

Preliminary Primary Communities of Concern

Preliminary primary Communities of Concern were identified by reviewing the geographic locations or population subgroups that were consistently identified by the area-wide primary data sources.

Integration of Preliminary Primary and Secondary Communities of Concern

Any ZCTA that was identified in either the preliminary primary or secondary community of concern list was considered for inclusion as a 2019 community of concern. An additional round of expert review was then applied to determine if, based on any primary or secondary data consideration, any final adjustments should be made to this list. The resulting set of ZCTAs was then used as the final 2019 Communities of Concern.

Significant Health Need Identification

The general methods through which significant health needs (SHNs) were identified are shown in Figure 24 and described here in greater detail. The first step in this process was to identify a set of potential health needs (PHNs) from which significant health needs could be selected. This was done by reviewing the health needs identified during the 2016 CHNA among various hospitals throughout northern California and then supplementing this list based on a preliminary analysis of the primary qualitative data collected for the 2019 CHNA. This resulted in a list of 10 PHNs shown in Table 31.

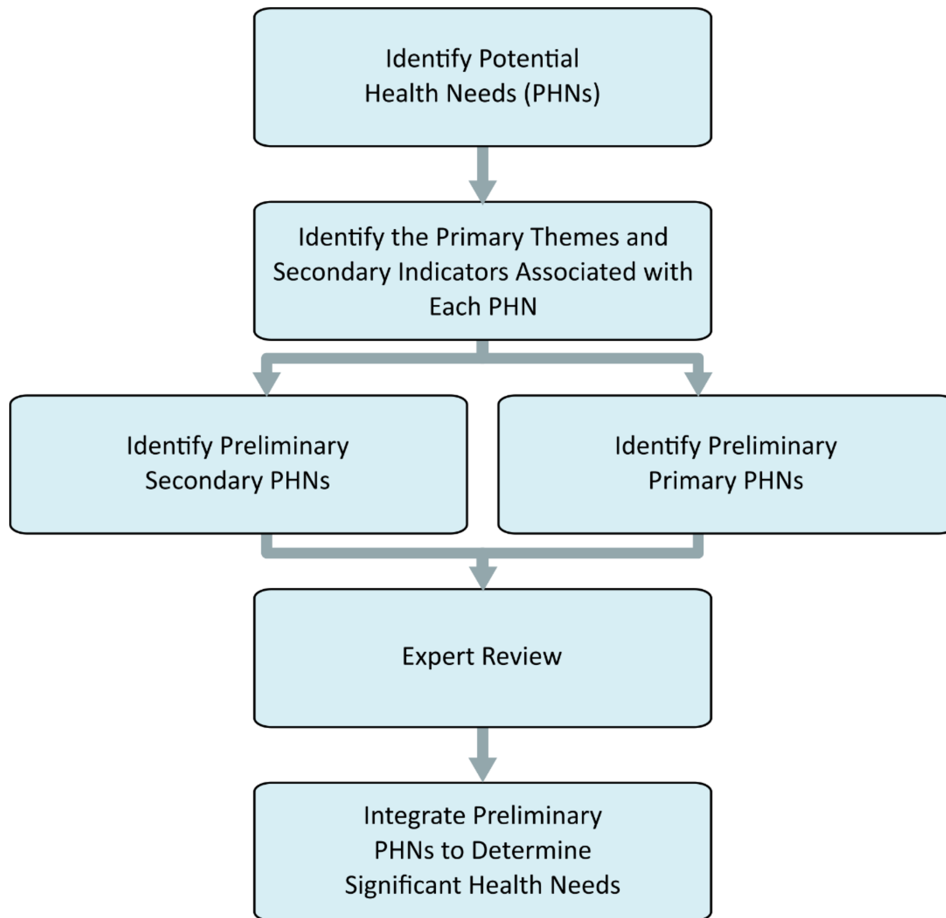

Figure 24: Process followed to identify Significant Health Needs

Table 31: Potential health needs

2019 Potential Health Needs (PHNs)	
PHN1	Access to Mental/Behavioral/Substance Abuse Services
PHN2	Access to Quality Primary Care Health Services
PHN3	Active Living and Healthy Eating
PHN4	Safe and Violence-Free Environment
PHN5	Access to Dental Care and Preventive Services
PHN6	Pollution-Free Living Environment
PHN7	Access to Basic Needs such as Housing, Jobs, and Food
PHN8	Access and Functional Needs
PHN9	Access to Specialty and Extended Care
PHN10	Injury and Disease Prevention and Management

The next step in the process was to identify primary themes and secondary indicators associated with each of these health needs as shown in Table 32. Primary theme associations were used to guide coding of the primary data sources to specific PHNs.

Table 32: Primary theme and secondary indicators used to identify significant health needs

Health Need Number	2019 CHI Potential Health Needs	2019 CHI Secondary Indicators	Primary Indicators
PHN1	Access to Mental/ Behavioral/ Substance Abuse Services	• Life Expectancy at Birth • Liver Disease Mortality • Suicide Mortality • Poor Mental Health Days • Poor Physical Health Days • Drug Overdose Deaths • Excessive Drinking • Health Professional Shortage Area – Mental Health • Mental Health Providers • Psychiatrists • Social Associations	• Self-Injury • Mental Health and Coping Issues • Substance Abuse • Smoking • Stress • Mentally Ill and Homeless • PTSD • Access to Psychiatrist • Homelessness
PHN2	Access to Quality Primary Care Health Services	• Life Expectancy at Birth • Cancer Mortality • Child Mortality • Chronic Lower Respiratory Disease Mortality • Diabetes Mortality • Heart Disease Mortality • Hypertension Mortality • Influenza and Pneumonia Mortality • Kidney Disease Mortality • Liver Disease Mortality • Stroke Mortality • Breast Cancer Incidence • Colorectal Cancer Incidence • Diabetes Prevalence • Low Birth Weight • Lung Cancer Incidence • Prostate Cancer Incidence • Healthcare Costs • Health Professional Shortage Area – Primary Care • Medically Underserved Areas • Mammography Screening • Primary Care Physicians • Preventable Hospital Stays • Percentage Uninsured	• Issue of Quality of Care • Access to Care • Health Insurance • Care for Cancer/Cancer Occurrence • Indicators in PQI: Diabetes, COPD, CRLD, HTN, HTD, Asthma, Pneumonia

PHN3	Active Living and Healthy Eating	• Cancer Mortality • Diabetes Mortality • Heart Disease Mortality • Hypertension Mortality • Kidney Disease Mortality • Stroke Mortality • Breast Cancer Incidence • Colorectal Cancer Incidence • Diabetes Prevalence • Prostate Cancer Incidence • Limited Access to Healthy Foods • mRFEI • Access to Exercise Opportunities • Physical Inactivity • Adult Obesity	• Food Access/Insecurity • Community Gardens • Fresh Fruits and Veggies • Distance to Grocery Stores • Food Swamps • Chronic Disease Outcomes Related to Poor Eating • Diabetes, HTD, HTN, Stroke, Kidney issues, Cancer • Access to Parks • Places to be Active
PHN4	Safe and Violence-Free Environment	• Life Expectancy at Birth • Poor Mental Health Days • Homicide Rate • Motor Vehicle Crash Death Rate • Violent Crime Rate • Social Associations	• Crime Rates • Violence in The Community • Feeling Unsafe in The Community • Substance Abuse-Alcohol and Drugs • Access to Safe Parks • Pedestrian Safety • Safe Streets • Safe Places to Be Active
PHN5	Access to Dental Care and Preventive Services	• Dentists • Health Professional Shortage Area – Dental	• Any Issues Related to Dental Health • Access to Dental Care
PHN6	Pollution-Free Living Environment	• Cancer Mortality • Chronic Lower Respiratory Disease Mortality • Breast Cancer Incidence • Colorectal Cancer Incidence • Lung Cancer Incidence • Prostate Cancer Incidence • Adult Smoking • Air Pollution – Particulate Matter • Drinking Water Violations • Pollution Burden	• Smoking • Unhealthy Air, Water, Housing • Health Issues: Asthma, COPD, CLRD, Lung Cancer
PHN7	Access to Meeting Basic Needs Such as Housing, Jobs, and Food	• Life Expectancy at Birth • Infant Mortality • Age-Adjusted All-Cause Mortality • Child Mortality • Premature Age-Adjusted Mortality • Premature Death (Years of Potential Life Lost) • Low Birth Weight • Medically Underserved Areas • Healthcare Costs • High School Graduation	• Employment and Unemployment • Poverty • Housing Issues • Homelessness • Education Access • Community Quality of Life • Housing Availability • Housing Affordability

		• Some College (Postsecondary Education) • Unemployment • Children in Single-Parent Household • Social Associations • Children Eligible for Free or Reduced Lunch • Children in Poverty • Median Household Income • Uninsured • Severe Housing Problems • Households with No Vehicle • mRFEI • Limited Access to Healthy Food	
PHN8	Access and Functional Needs	• Access to Public Transportation • Households with no Vehicle • Percentage of Population with a Disability	• Physical Access Issues • Cost of Transportation • Ease of Transportation Access • No Car • Disability
PHN9	Access to Specialty and Extended Care	• Life Expectancy at Birth • Alzheimer's Mortality • Cancer Mortality • Chronic Lower Respiratory Disease Mortality • Diabetes Mortality • Heart Disease Mortality • Hypertension Mortality • Kidney Disease Mortality • Liver Disease Mortality • Stroke Mortality • Diabetes Prevalence • Lung Cancer Incidence • Psychiatrists • Specialty Care Providers • Preventable Hospital Stays	• Seeing a Specialist for Health Conditions • Diabetes-Related Specialty Care • Specialty Care for HTD, HTN, Stroke, Kidney Diseases
PHN10	Injury and Disease Prevention and Management	• Infant Mortality • Alzheimer's Mortality • Child Mortality • Chronic Lower Respiratory Disease Mortality • Diabetes Mortality • Heart Disease Mortality • Hypertension Mortality • Influenza and Pneumonia Mortality • Kidney Disease Mortality • Liver Disease Mortality • Stroke Mortality • Suicide Mortality • Unintentional Injury Mortality • Diabetes Prevalence • HIV Prevalence Rate	• Anything Related to Helping Prevent a Preventable Disease or Injury • Unintentional Injury • Smoking and Alcohol/Drug Abuse • Teen Pregnancy • HIV/STD • TB • Influenza and Pneumonia • Health Classes • Health Promotion Teams and Interventions • Need for Health Literacy

		• Low Birth Weight • Drug Overdose Deaths • Excessive Drinking • Adult Obesity • Physical Inactivity • Sexually Transmitted Infections • Teen Birth Rate • Adult Smoking • Motor Vehicle Crash Death Rate	

Next, values for the secondary health-factor and health-outcome indicators identified were compared to state benchmarks to determine if a secondary indicator performed poorly within the county. Some indicators were considered problematic if they exceeded the benchmark, others were considered problematic if they were below the benchmark, and the presence of certain other indicators within the county, such as health professional shortage areas, indicated issues. Table 33 lists each secondary indicator and describes the comparison made to the benchmark to determine if it was problematic.

Table 33: Benchmark comparisons to show indicator performance CHNA indicators

Indicator	Benchmark Comparison Indicating Poor Performance
Years of Potential Life Lost	Higher
Poor Physical Health Days	Higher
Poor Mental Health Days	Higher
Low Birth Weight	Higher
Adult Smokers	Higher
Adult Obesity	Higher
Physical Inactivity	Higher
Access to Exercise	Lower
Excessive Drinking	Higher
STI Chlamydia Rate	Higher
Teen Birth Rate	Higher
Uninsured	Higher
Primary Care Physicians	Lower
Dentists	Lower
Mental Health Providers	Lower
Preventable Hospital Stays	Higher
Mammography Screening	Lower
High School Graduation	Lower
Some College	Lower
Unemployed	Higher
Children in Poverty	Higher
Children with Single Parents	Higher
Social Associations	Lower
Violent Crimes	Higher

Air Particulate Matter	Higher
Drinking Water Violations	Present
Severe Housing Problems	Higher
Premature Age-Adjusted Mortality	Higher
Child Mortality	Higher
Infant Mortality	Higher
Diabetes Prevalence	Higher
HIV Prevalence	Higher
Limited Access to Healthy Food	Higher
Motor Vehicle Crash Deaths	Higher
Healthcare Costs	Higher
Median Household Income	Lower
Free or Reduced Lunch	Higher
Homicides	Higher
Cancer Female Breast	Higher
Cancer Colon and Rectum	Higher
Cancer Lung and Bronchus	Higher
Cancer Prostate	Higher
Drug Overdose Deaths	Higher
HPSA Dental Health	Present
HPSA Mental Health	Present
HPSA Primary Care	Present
HPSA Medically Underserved Area	Present
mRFEI	Lower
Housing Units with No Vehicle	Higher
Specialty Care Providers	Lower
Psychiatry Providers	Lower
Cancer Mortality	Higher
Heart Disease Mortality	Higher
Unintentional Injury Mortality	Higher
CLD Mortality	Higher
Stroke Mortality	Higher
Alzheimer’s Mortality	Higher
Diabetes Mortality	Higher
Suicide Mortality	Higher
Hypertension Mortality	Higher
Influenza and Pneumonia Mortality	Higher
Kidney Disease Mortality	Higher
Liver Disease Mortality	Higher
Life Expectancy	Lower
Age-Adjusted Mortality	Higher

Pollution Burden	Higher
Public Transit Proximity	Lower
Percentage with Disability	Higher

Once these poorly performing quantitative indicators were identified, they were used to identify preliminary secondary significant health needs. This was done by calculating the percentage of all secondary indicators associated with a given PHN that were identified as performing poorly within the county. While all PHNs represented actual health needs within the county to a greater or lesser extent, a PHN was considered a preliminary secondary health need if the percentage of poorly performing indicators exceeded one of a number of established thresholds: any poorly performing associated secondary indicators; or at least 20%, 25%, 33%, 40%, 50%, 60%, 66%, 75%, or 80% of the associated indicators were found to perform poorly. These thresholds were chosen because they correspond to divisions of the indicators into fifths, quarters, thirds, or halves. A similar set of standards was used to identify the preliminary interview and focus-group health needs: any of the survey respondents mentioned a theme associated with a PHN, or if at least 20%, 25%, 33%, 40%, 50%, 60%, 66%, 75%, or 80% of the respondents mentioned an associated theme.

These sets of criteria (any mention, 20%, 25%, 33%, 40%, 50%, 60%, 66%, 75%, or 80%) were used because we could not anticipate which specific standard would be most meaningful within the context of the county. Having multiple objective decision criteria allows the process to be more easily described but still allows for enough flexibility to respond to evolving conditions in the county. To this end, a final round of expert reviews was used to compare the set selection criteria to find the level at which the criteria converged towards a final set of SHNs. Once the final criteria used to identify the SHN were selected for the primary and secondary analyses, any PHN included in either preliminary health need list was included as a final significant health need for the county.

For this report, A PHN was selected as a preliminary secondary significant health need if one of the following criteria was met: 60% of the associated indicators were identified as performing poorly and the need was identified by 66% or more of the primary sources as performing poorly.

Health Need Prioritization

Once identified for the area, the final set of SHNs was prioritized. To reflect the voice of the community, significant health need prioritization was based solely on primary data. Key informants and focus-group participants were asked to identify the three most significant health needs in their communities. These responses were associated with one or more of the potential health needs. This, along with the responses across the rest of the interviews and focus groups, was used to derive two measures for each significant health need.

First, the total percentage of all primary data sources that mentioned themes associated with a significant health need at any point was calculated. This number was taken to represent how broadly a given significant health need was recognized within the community. Next, the percentage of times a theme associated with a significant health was mentioned as one of the top three health needs in the community was calculated. Since primary data sources were asked to prioritize health needs in this question, this number was taken to represent the intensity of the need.

These two measures were next rescaled so that the SHN with the maximum value for each measure equaled one, the minimum equaled zero, and all other SHNs had values appropriately proportional to

the maximum and minimum values. The rescaled values were then summed to create a combined SHN prioritization index. SHNs were ranked in descending order based on this index value so that the SHN with the highest value was identified as the highest-priority health need, the SHN with the second highest value was identified as the second-highest-priority health need, and so on.

Detailed List of Resources to Address Health Needs for Sacramento County

Table 34: Resources Available to Potentially Meet Significant Health Needs

Organization Information			Potential Health Need Met (X)											
Name	ZIP Code	Website	1. Access to mental/behavioral/substance abuse services	2. Access to quality primary care health services	3. Active living and healthy eating	4. Safe and violent free environment	5. Access to dental care and preventive services	6. Pollution-free living environment	7. Access to basic needs, such as food, housing, jobs	8. Access and functional needs	9. Access to specialty and extended care	10. Injury and disease prevention and management	11. System Navigation	12. Cultural Competence
African American Perinatal Health – Sacramento County Public Health	Whole county	www.scph.com									X		X	X
Alchemist Community Development Corporation	95814	www.alchemistcdc.org	X	X	X									
All Nations Church of God in Christ	95817	www.ancogic.org							X					
ALS Association– Greater Sacramento Chapter	95825	www.websac.alsa.org										X		
Alternatives Pregnancy Center	95825	www.alternativespc.org	X	X							X			
Alzheimer's Association	95815	www.alz.org/norcal	X											
American Cancer Society	95815	www.cancer.org			X						X	X		
American Heart Association – Sacramento	95811	www.heart.org			X						X	X		
American Lung Association	95814	www.lung.org						X			X	X		
American Red Cross	95815	www.redcross.org		X					X					
Another Choice Another Chance	95823	www.acacsac.org	X											
Antioch Progressive Baptist Church	95832	www.antiochprogressivechurch.org							X					
Arcade Community Center	95821	www.mutualassistance.org/arcade-community-center	X		X							X		
Arcohe Union School District	95638	www.arcohe.net			X				X					
Area 4 Agency on Aging	95815	www.agencyonaging4.org				X			X		X	X		

Organization Information			Potential Health Need Met (X)											
Name	ZIP Code	Website	1. Access to mental/behavioral/substance abuse services	2. Access to quality primary care health services	3. Active living and healthy eating	4. Safe and violent free environment	5. Access to dental care and preventive services	6. Pollution-free living environment	7. Access to basic needs, such as food, housing, jobs	8. Access and functional needs	9. Access to specialty and extended care	10. Injury and disease prevention and management	11. System Navigation	12. Cultural Competence
ARTZ Artists for Alzheimer's	95826	www.imstillhere.org/artz/artz-program										X		
Asian Community Center	95831	www.accsv.org	X		X				X	X		X		X
Asian Pacific Community Counseling (APCC)	95820	www.apccounseling.org	X											X
Asian Resources, Inc.	95824 95814 95610	www.asianresources.org							X					X
Bayanihan Clinic	95827	www.hyhs.ucdmc.ucdavis.edu		X								X	X	X
Birth and Beyond Home Visitation – WellSpace Health	95660	www.wellspacehealth.org/location/north-highlands-community-health-center-birth-and-beyond	X	X			X		X				X	X
Bishop Gallegos Maternity Home	95763	www.bgmh.org				X			X	X				
Black Child Legacy Campaign	95833	www.blackchildlegacy.org							X			X		X
Black Infant Health Program – Sacramento County Public Health	Whole county	www.scph.com										X	X	X
Boys and Girls Clubs of Greater Sacramento	95824	www.bgcsac.org	X		X	X			X					X
Breathe California of Sacramento Region	95814	www.sacbreathe.org		X				X				X		
Building Healthy Communities	95820	www.sacbhc.org			X	X								
California Children's Services – Sacramento County Public Health	Whole county	www.scph.com									X	X		
California Youth Connection	95814	www.calyouthconn.org							X					
Camp ReCreation	95662	www.camprecreation.org			X									
Capital City AIDS Fund	95816	www.capcityaidsfund.org										X		
Capitol Health Network	95825	www.capitolhealthnetwork.org		X										

Organization Information			Potential Health Need Met (X)											
Name	ZIP Code	Website	1. Access to mental/behavioral/substance abuse services	2. Access to quality primary care health services	3. Active living and healthy eating	4. Safe and violent free environment	5. Access to dental care and preventive services	6. Pollution-free living environment	7. Access to basic needs, such as food, housing, jobs	8. Access and functional needs	9. Access to specialty and extended care	10. Injury and disease prevention and management	11. System Navigation	12. Cultural Competence
Carrington College – Dental Hygiene Clinic	95826	916 361-5168					X							
Catholic Charities of Sacramento, Inc.	95818	www.scd.org/catholic-charities-and-social-concerns/catholic-charities							X					
CCHAT Center Sacramento	95670	www.cchatsacramento.com									X			
Center for AIDS Research, Education, and Services – CARES Community Health	95811	www.npin.cdc.gov/featured-partner/center-aids-research-education-and-services-cares	X	X	X						X	X		
Center for Community Health and Well Being Inc (partnered with Peach Tree Health)	95822	www.pickpeach.org		X							X		X	X
Center Joint Unified School District	95843	www.centerusd.org	X		X				X					
Central Downtown Food Basket	98811	www.cdfb.og			X				X					
Chest Clinic/Tuberculosis Control – Sacramento County Public Health	Whole county	www.scph.com									X	X		
Child Abuse Prevention Center	95660	www.thecapcenter.org				X								
Child and Family Institute (CFI)	95838	www.child-familyinstitute.org	X											
Child Health & Disability Prevention – Sacramento County Public Health	Whole county	www.scph.com		X										
Children's Receiving Home of Sacramento	95821	www.crhkids.org	X	X	X				X					
Citrus Heights Homeless Assistance Resource Team (HART)	95610	www.citrusheightshart.org							X					
City Church of Sacramento	95817	www.citychurchsac.org							X					
Clara's House	95816	www.clarashouse.org		X										

Organization Information			Potential Health Need Met (X)											
Name	ZIP Code	Website	1. Access to mental/behavioral/substance abuse services	2. Access to quality primary care health services	3. Active living and healthy eating	4. Safe and violent free environment	5. Access to dental care and preventive services	6. Pollution-free living environment	7. Access to basic needs, such as food, housing, jobs	8. Access and functional needs	9. Access to specialty and extended care	10. Injury and disease prevention and management	11. System Navigation	12. Cultural Competence
Clinica Tepati (in WellSpace Clinic)	95817	www.clinicatepati.com		X							X	X	X	X
Community Against Sexual Harm (CASH)	95816	www.cashsac.org	X			X								
Community Link (Community Services Planning Council)	95826	www.communitylinkcr.org	X											
Comprehensive Perinatal Services Program – Sacramento County Public Health	Whole county	www.scph.com	X		X						X	X	X	
Cordova Lane Center – FCUSD	95670	www.fcusd.org/domain1993	X						X					
Cordova Recreation and Park District	95670	www.crpd.com	X		X				X					
C.O.R.E. Medical Clinic	95816	www.coremedicalclinic.com	X	X									X	
Cottage Housing, Inc.	95811	www.cottagehousing.org							X					
Crime Victims Assistance Network (iCAN)	95811	www.ican-foundation.org	X			X								
Crisis Nursery Program – Sac Children's Home	95821	www.kidshome.org/what-we-do/crisis-nursery-program	X	X		X								
Del Oro Caregiver Resource Center	95610	www.deloro.org	X								X	X		
Dignity Health	95819 95630 95608 95823	www.dignityhealth.org		X	X						X	X	X	X
Disease Control and Epidemiology – Sacramento County Public Health	Whole county	www.scph.com										X		
Drowning Accident Rescue Team	95759	www.dartsac.com										X		
Effie Yeaw Nature Center	95608	www.sacnaturecenter.net			X									
El Hogar Community Services Inc	95811 95834	www.elhogarinc.org	X			X			X					

Organization Information			Potential Health Need Met (X)											
Name	ZIP Code	Website	1. Access to mental/behavioral/substance abuse services	2. Access to quality primary care health services	3. Active living and healthy eating	4. Safe and violent free environment	5. Access to dental care and preventive services	6. Pollution-free living environment	7. Access to basic needs, such as food, housing, jobs	8. Access and functional needs	9. Access to specialty and extended care	10. Injury and disease prevention and management	11. System Navigation	12. Cultural Competence
Elica Health Centers	95825 95816 95820 95818 95660 95838	www.elicahealth.org	X	X			X					X	X	X
Elk Grove Unified School District	95624	www.egusd.net	X	X	X	X			X					
Elverta Joint School District	95626	www.ejesd.net			X									
Eskaton	95608	www.eskaton.org	X	X					X					
Every Smile Counts! – Sacramento County Public Health	Whole county	www.scph.com					X					X		
Everyone Matters Ministries	95747	www.everyonemattersministries.com							X					
Fresher Sacramento	95820	www.freshersacramento.com			X				X					
Firehouse Community Center	95838	www.mutualassistance.org/firehouse-community-center			X									X
First 5 Sacramento Commission	95833	www.first5sacramento.net	X	X	X	X			X			X		
Folsom Cordova Community Partnership	95670	www.thefccp.org	X	X					X					X
Food Literacy Center	95817	www.foodliteracycenter.org			X				X					
Foster-CPS Nursing & HEARTS for Kids – Sacramento County Public Health	Whole county	www.scph.com		X								X	X	
Foster Hope Sacramento	95841	www.fosterhopesac.org							X					
Francis House	95814	www.nextmovesacramento.org/francis-house-center							X					
Fruit Ridge Community Collaborative	95820	www.fruitridgecc.org			X				X					

Organization Information			Potential Health Need Met (X)											
Name	ZIP Code	Website	1. Access to mental/behavioral/substance abuse services	2. Access to quality primary care health services	3. Active living and healthy eating	4. Safe and violent free environment	5. Access to dental care and preventive services	6. Pollution-free living environment	7. Access to basic needs, such as food, housing, jobs	8. Access and functional needs	9. Access to specialty and extended care	10. Injury and disease prevention and management	11. System Navigation	12. Cultural Competence
Galt Joint Union School District	95632	www.galt.k12.ca.us			X									
Gender Health Center	95817	www.thegenderhealthcenter.org	X	X		X			X			X	X	X
Girls on the Run Greater Sacramento	95819	www.gotrsac.org			X									
Greater Sacramento Valley and Nevada Arthritis Foundation	95815	www.arthritis.org			X							X		
Golden Rule Services	95823	www.goldenruleservicesacramento.org		X							X	X		
Goodwill – Sacramento Valley & Northern Nevada	95826	www.goodwillsacto.org							X					
Greater Sacramento Urban League	95838	www.gsul.org							X					
Guest House Homeless Clinic	95811	www.elhogarinc.org/guest-house-homelessclinic	X	X										
Harm Reduction Services (HRS)	95817	www.harmreductionservices.org	X	X								X		
Health and Life Organization (HALO Cares) – Sacramento Community Clinic	95823	www.halocares.org, capitolhealthnetwork.org/halo	X	X							X	X		
Health Education Council	95691	www.healthedcouncil.org			X	X								
Health 4 All	95814	www.health4allca.org	X											
Health Rights Hot Line	95814	https://lawyers.justia.com/legalservices/health-rights-hotline-11068							X				X	
Health Tech Academy – Valley High School	95838	www.vhs.egusd.net/programs/pathways/health-tech							X					
Helping Hearts Foundation Inc.	95827	www.helping-hearts.org				X			X					
Heritage Oaks Hospital	95841	www.heritageoakshospital.com	X											
HIV/STD Prevention Program	95828 95660 95816	www.scph.com		X							X	X		

Organization Information			Potential Health Need Met (X)											
Name	ZIP Code	Website	1. Access to mental/behavioral/substance abuse services	2. Access to quality primary care health services	3. Active living and healthy eating	4. Safe and violent free environment	5. Access to dental care and preventive services	6. Pollution-free living environment	7. Access to basic needs, such as food, housing, jobs	8. Access and functional needs	9. Access to specialty and extended care	10. Injury and disease prevention and management	11. System Navigation	12. Cultural Competence
	95820 95825 95811 95823 95817 95814													
HIV/STD Surveillance – Sacramento County Public Health	Whole county	www.scph.com										X		
House of Hope Ministry	95822	www.houseofhoperesourcecenter.net												
Human Services Coordinating Council (HSCC)	95823	www.dcfas.saccounty.net/Admin/Pages/HSCC/BC-Human-Services-Coordinating-Council-HSCC.aspx							X					
Imani Clinic	95817	www.imaniclinic.org	X	X								X		
Immunization Assistance Program – Sacramento County Public Health	Whole county	www.scph.com										X		
Interim HealthCare	95825	www.interimhealthcare.com/sacramentoca/home	X	X		X			X				X	X
International Rescue Committee	95825	www.rescue.org/united-states/sacramento-ca				X			X					
Johnston Community Center (also referred to as "Johnson" Community Center)	95815	www.mutualassistance.org/johnson-center	X		X				X			X		
Junior League of Sacramento	95825	www.jlsac.org												
Kaiser Permanente Sacramento Medical Center	95825	www.healthy.kaiserpermanente.org		X	X						X	X	X	X
Kaiser Permanente South Sacramento Medical Center	95823	www.healthy.kaiserpermanente.org	X	X	X						X	X	X	X
Lao Family Community Development Center	95823 95821	www.lfcd.org			X	X			X					X
Latino Coalition for a Healthy California	95814	www.lchc.org		X								X		X
Law Enforcement Chaplaincy Sacramento	95821	www.sacchaplains.com	X			X								

Organization Information			Potential Health Need Met (X)											
Name	ZIP Code	Website	1. Access to mental/behavioral/substance abuse services	2. Access to quality primary care health services	3. Active living and healthy eating	4. Safe and violent free environment	5. Access to dental care and preventive services	6. Pollution-free living environment	7. Access to basic needs, such as food, housing, jobs	8. Access and functional needs	9. Access to specialty and extended care	10. Injury and disease prevention and management	11. System Navigation	12. Cultural Competence
La Familia Counseling Center, Inc	95820	www.lafcc.org	X	X	X	X			X			X		X
Lead Poisoning Prevention Program – Sacramento County Public Health	Whole county	www.scph.com										X		
Legal Services of Northern California – Health Rights	95814	www.lcnc.net/office/sacramento							X					
Life Matters	95842	www.wherelifematters.com							X					
Lilliput Children's Services	95610 95820	www.lilliput.org							X					
LINC Housing	95838	www.linchousing.org							X					
Loaves and Fishes	95811	www.sacloaves.org	X	X		X			X			X		
Lutheran Social Services	95824	www.lssnorcal.org							X					
Mack Road Partnership	95823	www.mackroadpartnership.com		X	X	X			X	X				
Mack Road Partnership Community Center	95823	www.mackroadpartnership.com/reimagine-foundation/programs		X	X				X					
MAK- Meningitis Awareness Key to Prevention	95608	www.makinfo.org										X		
McClellan VA Clinic	95652	www.northerncalifornia.va.gov/locations/mcclellan-outpatient-clinic.asp		X			X				X	X		
Mary House	95811	www.sacloaves.org/maryhouse	X			X			X					
Meadowview Family Resource Center	95822	www.kidshome.org/what-we-do/family-resource-center	X		X							X		
Meals on Wheels Sacramento	95831	www.mowsac.org							X					
Mental Health America of Northern California	95811	www.norcalmha.org	X											
Mercy Clinic – Loaves and Fishes	95811	www.sacloaves.org		X								X	X	X

Organization Information			Potential Health Need Met (X)											
Name	ZIP Code	Website	1. Access to mental/behavioral/substance abuse services	2. Access to quality primary care health services	3. Active living and healthy eating	4. Safe and violent free environment	5. Access to dental care and preventive services	6. Pollution-free living environment	7. Access to basic needs, such as food, housing, jobs	8. Access and functional needs	9. Access to specialty and extended care	10. Injury and disease prevention and management	11. System Navigation	12. Cultural Competence
Mercy General Hospital (Dignity Health)	95819	www.locations.dignityhealth.org/mercy-general-hospital-sacramento-ca		X	X				X		X	X	X	X
Mercy Housing	95816 95838 95833 95820 95811	www.mercyhousing.org							X					
Mercy San Juan Medical Center (Dignity Health)	95608	www.dignityhealth.org/sacramento/locations/mercy-san-juan-medical-center	X	X	X						X	X	X	X
Methodist Hospital of Sacramento (Dignity Health)	95823	www.dignityhealth.org/sacramento/locations/methodist-hospital-of-sacramento		X	X						X	X	X	X
Mexican Consulate General in Sacramento	95834	www.consulmex.sre.gob.mx				X			X					X
Molina Healthcare now Golden Shore Medical	95838 95823	www.molinahealthcare.com, www.goldenshoremedical.com		X									X	X
Mutual Assistance Network	95838 95821 95815	www.mutualassistance.org	X		X				X			X		X
My Sister's House	95818	www.my-sisters-house.org	X	X		X			X					X
National Alliance on Mental Illness Sacramento (NAMI)	95827	www.namisacramento.org	X										X	
National Multiple Sclerosis Society	95834	www.nationalmsociety.org										X		
Natomas Unified School District	95834	www.natomasunified.org	X		X				X					
NCADD Sacramento	95825	www.ncaddsac.org www.ncadd.org	X											
Neil Orchard Senior Activities Center	95827	www.crpd.com/parks/neil-orchard-senior-activities-center			X									
New Testament Baptist Church	95660	www.newtestamentbaptchurch.org			X	X			X					
Next Move (SAEH)	95817	www.nextmovesacramento.org		X		X			X					

Organization Information			Potential Health Need Met (X)											
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North Franklin District Business Association	95820	www.franklinblvddistrict.com				X								
Nurse Family Partnership – Sacramento County Public Health	Whole county	www.scph.com									X	X	X	
Oak Park Community Center	95817	www.cityofsacramento.org/ParksandRec/Community-Centers/OakParkCenter			X									
Oak Park Neighborhood Association	95817	www.oakparkna.com				X								
Oak Park Sol Community Garden	95817	www.oakparksol.org			X									
Obesity Prevention Program – Sacramento County Public Health	Whole county	www.scph.com			X							X		
One Community Health	95811	www.onecommunityhealth.com	X	X	X		X							
Opening Doors	95825	www.openingdoorsinc.org	X			X			X					
Oral Health Program – Sacramento County Public Health	Whole county	www.scph.com					X					X		
Orangevale Food Bank	95662	www.orangevalefoodbank.org			X				X					
Pacific Counseling and Trauma Center (Pacific Trauma Specialists)	95630	www.pacifictraumacenter.com	X											X
Paratransit, Inc.	95822	www.paratransit.org								X				
Partners in Care of El Dorado County	95603	www.picseniorcare.com							X					
Paul Hom Asian Clinic	95819	www.myhs.ucdmc.ucdavis.edu		X							X	X		X
People Reaching Out	95841	www.proyouthandfamilies.org	X											
Pioneer Congregational United Church of Christ	95816	www.pioneerucc.org							X					
Planned Parenthood B Street Health Center	95816	www.plannedparenthood.org		X							X	X	X	X

Organization Information			Potential Health Need Met (X)											
Name	ZIP Code	Website	1. Access to mental/behavioral/substance abuse services	2. Access to quality primary care health services	3. Active living and healthy eating	4. Safe and violent free environment	5. Access to dental care and preventive services	6. Pollution-free living environment	7. Access to basic needs, such as food, housing, jobs	8. Access and functional needs	9. Access to specialty and extended care	10. Injury and disease prevention and management	11. System Navigation	12. Cultural Competence
Planned Parenthood Capitol Plaza Health Center	95814	www.plannedparenthood.org		X							X	X	X	X
Planned Parenthood Fruitridge Health Center	95820	www.plannedparenthood.org		X							X	X	X	X
Planned Parenthood North Highlands Health Center	95660	www.plannedparenthood.org		X							X	X	X	X
Prevent Alcohol and Risk Related Trauma in Youth (P.A.R.T.Y.)	95763	www.partyprogram.com				X						X		
PRIDE Industries	95660 95826 95834	www.prideindustries.com							X					
Project TEACH	95826	www.projectteach.scoe.net				X			X					
Public Health Division – Sacramento County Department of Health and Human Services	95823	www.scph.com		X	X			X				X	X	
Public Health Emergency Preparedness – Sacramento County Public Health	Whole county	www.scph.com										X		
Public Health Laboratory – Sacramento County Public Health	Whole county	www.scph.com										X		
radKIDS	27617	www.radkids.org				X								
Rebuilding Together	95826	www.rebuildingtogethersacramento.org				X								
Recreate for Health (American River Park Foundation program)	95608	www.arpf.com			X									
River City Food Bank	95816 95821	www.rivercityfoodbank.org			X				X					
River Delta Unified School District	94571	www.riverdelta.org			X									
River Oak Center for Children	95841	www.riveroak.org	X											
River Oak Family Resource Center	95820	www.riveroak.org	X		X							X		

Organization Information			Potential Health Need Met (X)											
Name	ZIP Code	Website	1. Access to mental/behavioral/substance abuse services	2. Access to quality primary care health services	3. Active living and healthy eating	4. Safe and violent free environment	5. Access to dental care and preventive services	6. Pollution-free living environment	7. Access to basic needs, such as food, housing, jobs	8. Access and functional needs	9. Access to specialty and extended care	10. Injury and disease prevention and management	11. System Navigation	12. Cultural Competence
Roberts Family Development Center	95815	www.robertsfdc.org			X				X					
Robla School District	95838	www.robla.k12.ca.us		X	X									
Ryan White HIV Care & Treatment – Sacramento County Public Health	Whole county	www.scph.com	X	X							X	X	X	
Sacramento Area Congregations Together (ACT)	95818	www.sacact.org	X						X					
Sacramento Children's Home	95820	www.kidshome.org	X		X	X			X					
Sacramento Chinese Community Services Center (SCCS)	95814	www.sccsc.org	X		X									X
Sacramento City College – Dental Health Clinic	95822	www.scc.losrios.edu/dentalhealthclinic					X							
Sacramento City Unified School District	95824	www.scusd.com	X	X					X					
Sacramento County Dental Health Program	Whole county	www.dhhs.saccounty.net					X							
Sacramento County Department of Health and Human Services	Whole county	www.dhhs.saccounty.net	X	X	X	X		X				X		
Sacramento County Department of Human Assistance	Whole county	www.dha.saccounty.net							X					
Sacramento Countywide Foster Youth Services	95826	www.scoe.net/fys/Pages/default.aspx							X					
Sacramento Court Appointed Special Advocates	95827	www.sacramentocasa.org				X								
Sacramento Covered	95811	www.sacramentocovered.org		X										
Sacramento District Dental Foundation	95825	www.www.sdds.org					X							
Sacramento Employment and Training Agency (SETA)	95815	www.seta.net							X					
Sacramento Food Bank and Family Services	95817 95838	www.sacramentofoodbank.org			X				X					

Organization Information			Potential Health Need Met (X)											
Name	ZIP Code	Website	1. Access to mental/behavioral/substance abuse services	2. Access to quality primary care health services	3. Active living and healthy eating	4. Safe and violent free environment	5. Access to dental care and preventive services	6. Pollution-free living environment	7. Access to basic needs, such as food, housing, jobs	8. Access and functional needs	9. Access to specialty and extended care	10. Injury and disease prevention and management	11. System Navigation	12. Cultural Competence
Sacramento Habitat for Humanity	95811	www.habitatgreatersac.org							X					
Sacramento Housing Alliance	95814	www.sachousingalliance.org							X					
Sacramento Housing and Redevelopment Agency (SHRA)	95814	www.shra.org							X					
Sacramento Junior Giants	95811	www.sfjg-ssgs.siplay.com			X									
Sacramento Kindness Campaign	95864	www.sackindnesscampaign.org				X			X	X				
Sacramento LGBT Community Center	95811	www.saccenter.org				X			X				X	X
Sacramento Life Center (SLC)	95825	www.saclife.org		X							X	X		
Sacramento Native American Health Center, Inc.	95811	www.snahc.org	X	X	X	X					X	X		X
Sacramento Regional Coalition to End Homelessness	95833	www.srceh.org							X					
Sacramento Self Help Housing	95818	www.sacselfhelp.org							X					
Sacramento Steps Forward	95833	www.sacramentostepsforward.org							X					
Sacramento Tree Foundation	95815	www.sactree.com						X						
Sacramento Violence Intervention Program (SVIP) (WellSpace Health)	95828	www.wellspacehealth.org/services/counseling-prevention/sac-violence-intervention-program				X							X	X
Sacramento Women's Health	95825	www.sacwomenshealth.com		X							X	X	X	X
Sacramento Works Job Centers	95817 95610 95670 95823 95632 95838 95842	www.sacramentoworks.org							X					

Organization Information			Potential Health Need Met (X)											
Name	ZIP Code	Website	1. Access to mental/behavioral/substance abuse services	2. Access to quality primary care health services	3. Active living and healthy eating	4. Safe and violent free environment	5. Access to dental care and preventive services	6. Pollution-free living environment	7. Access to basic needs, such as food, housing, jobs	8. Access and functional needs	9. Access to specialty and extended care	10. Injury and disease prevention and management	11. System Navigation	12. Cultural Competence
	95820 95824 95817 95655 95828													
Safety Center	95827	www.safetycenter.org				X						X		
Saint John's Program for Real Change	95826	www.saintjohnsprogram.org	X						X					
Sam & Bonnie Pannell Community Center	95832	www.cityofsacrametno.org/ParksandRec/Community-Centers/SamBonniePannellCenter			X									
San Juan Unified School District	95608	www.sanjuan.edu	X		X	X	X		X					
SeniorCare PACE	95823 95818	www.sutterhealth.org/services/senior-geriatric/senior-pace		X	X						X	X		
SETA Head Start	95815	www.headstart.seta.net			X				X					
Sherriff Community Impact Program	95825	www.sacscip.org	X		X	X								
Shiloh Baptist Church	95817	www.shilohbaptistchurch-sacramento.org							X					
Shingle Springs Tribal TANF Program	95825	www.shinglespringsrancheria.com/tanf							X					X
Shriner's Hospital for Children	95817	www.shrinershospitalsforchildren.org/sacramento		X							X	X	X	X
Sierra Health Foundation	95833	www.sierrahealth.org	X	X	X	X						X		
Slavic Assistance Center	95825	www.slaviccenter.us							X					X
Smile Keepers – Dental Health Program	Whole county	www.dhs.saccounty.net/PUB/Pages/Dental-Health-Program.aspx					X							
Society for the Blind	95811	www.societyfortheblind.org									X	X		
South County Services	95632	www.southcountyservices.org							X	X				

Organization Information			Potential Health Need Met (X)											
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South Natomas Community Center	95833	www.cityofsacramento.org/ParksandRec/Community-Centers/SouthNatomasCenter			X									
South Sacramento Interfaith Partnership Food Closet	95822	www.ssipfoodcloset.org							X					
Southeast Asian Assistance Center	95822	www.saacenter.org	X											X
St. Marks United Methodist Church	95864	www.stmarksumc.com				X			X					
St. Paul Missionary Baptist Church	95820	www.stpaulsac.org			X									
St. Vincent de Paul Sacramento Council	95816	www.svdp-sacramento.org							X					
Stanford Settlement	95833	www.stanfordsettlement.org			X				X	X				
Stanford Youth Solutions	95826	www.youthsolutions.org	X			X			X					
Stop Stigma Sacramento Speakers Bureau – Sacramento County Public Health	Whole county	www.scph.com										X		
Strategies for Change	95841 95823	www.strategies4change.org	X			X			X					
Su Familia- The National Hispanic Family Health Helpline	20036	www.healthyamericas@org/help-line		X										X
Summer Night Lights Sacramento – Mack Road Partnership	95823	www.mackroadpartnerships.com/event/sacramento-summer-night-lights			X	X								
Sunburst Projects	95825	www.sunburstprojects.org	X								X	X		
Sunrise Marketplace	95610	www.sunrisemarketplace.com			X									
Sutter Center for Psychiatry	95826	www.sutterhealth.org/find-location/facility/sutter-center-for-psychiatry	X										X	X
Sutter Davis Hospital	95616	www.sutterdavis.org	X	X	X						X	X	X	X
Sutter Medical Center	95616	www.suttermedicalcenter.org	X	X							X	X	X	X

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Terra Nova Counseling	95628	www.terranovacounseling.org	X											
The Birthing Project Clinic – Center for Community Health and Wellbeing	95811	www.pickpeach.org		X							X		X	X
The Cup With Love Project	95758	www.cupwithlove.org												
The Gardens – A Family Care Community Center	95822	www.thegardensfamily.org	X						X			X		
The Gathering Inn	95678	www.thegatheringinn.com							X					
The Grace Network	95851	www.thegracenetwork.org				X								
The Keaton Raphael Memorial	95661	www.childcancer.org										X		
The Mental Health Association	95825	www.mhac.org	X											
The Place Within Folsom	95830	www.theplacewithinfolsom.com	X											
The Salvation Army	95814 95670 95817	www.salvationarmyusa.org		X		X			X					
The Salvation Army – Adult Rehabilitation Center	95814	www.sacramentoarc.salvationarmy.org	X											
The SOL Project – Saving Our Legacy, African Americans for Smoke-Free Safe Places	95814	www.thesolproject.com	X											
3 Strands Global	95762	www.3strandsglobalfoundation.org				X								
TLCS (Transitional Living and Community Support) (Transforming Lives, Cultivating Success)	95825	www.tlcssac.org	X	X					X					
Tobacco Education Program – Sacramento County Public Health	Whole county	www.scph.com						X				X		

Organization Information			Potential Health Need Met (X)											
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Triple-R Adult Day Program	95816	www.tripler.org												
Turning Point Community Programs	95827	www.tpcp.org	X						X					
Twin Lakes Food Bank	95630	www.twinlakesfoodbank.sustaininggood.com							X					
Twin Rivers Unified School District	95660	www.twinriversusd.org	X		X				X					
U.S. Department of Veterans Affairs – Sacramento Vet Center	95825	www.va.gov/directory/guide/facility.asp?ID=521	X						X					
UC Davis Medical Center	95817	www.ucdmc.ucdavis.edu	X	X							X	X	X	X
United Cerebral Palsy of Sacramento and Northern California	95841	www.ucpsacto.org										X		
United Iu-Mien Community Services	95824	www.unitediumien.org	X	X		X						X		X
VA Northern California Health Care System	95655	www.northerncalifornia.va.gov	X	X					X		X	X	X	X
Valley Hi Family Resource Center	95823	www.kidshome.org/what-we-do/family-resource-centers	X											
Visions Unlimited	95823	www.vuinc.org	X											
Vital Records – Sacramento County Public Health	Whole county	www.scph.com										X		
Volunteers of America – Northern California & Northern Nevada	95821	www.voa.org/volunteers-of-america-northern-california-and-northern-nevada							X					
Waking the Village	95816	www.wakingthevillage.org			X	X			X					
WALK Sacramento	95814	www.walksacramento.org			X									
Warmline Family Resource Center	95818	www.warmlinefrc.org										X		
WayUp	95833	www.wayupsacramento.org			X	X			X					

Organization Information			Potential Health Need Met (X)											
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WEAVE	95811	www.weaveinc.org	X			X			X					
Wellness and Recovery Center – Consumers Self Help	95608 95823	www.consumersselfhelp.org/wrc-north www.consumersselfhelp.org/wrc-sourth-1	X											
Wellness Within	95678	www.wellnesswithin.org			X							X		
WellSpace Health	95632 95823 95841 95828 95621 95827 95834 95817 95660 95811 95820 95630 95821 95814	www.wellspacehealth.org	X	X		X	X				X	X	X	X
WellSpace Health Residential Treatment Center	95815	www.wellspacehealth.org/services.counseling-prevention/addictions-counseling	X										X	X
Wellspring Women's Center	95817	www.wellspringwomen.org	X		X								X	X
WIC Sacramento	95822 95838 95817 95670 95758 95624	www.dhs.saccounty.net/pri/wic/pages/women-infants-and-children-home.aspx		X	X							X		
Wind Youth Services	95817	www.windyouth.org	X						X					
Women's Empowerment	95811	www.womens-empowerment.org	X						X					
YMCA of Superior California	95818	www.ymcasuperiorcal.org			X	X			X					

Organization Information			Potential Health Need Met (X)											
Name	ZIP Code	Website	1. Access to mental/behavioral/substance abuse services	2. Access to quality primary care health services	3. Active living and healthy eating	4. Safe and violent free environment	5. Access to dental care and preventive services	6. Pollution-free living environment	7. Access to basic needs, such as food, housing, jobs	8. Access and functional needs	9. Access to specialty and extended care	10. Injury and disease prevention and management	11. System Navigation	12. Cultural Competence
Yoga Seed Collective	95814	www.theyogaseed.org			X									
YWCA	95811	www.ywcaccc.org/sacramento	X						X			X		

Limits and Information Gaps

Study limitations included challenges obtaining secondary quantitative data and assuring community representation through primary qualitative data collection. For example, most of the data used in this assessment were not available by race/ethnicity. The timeliness of the data also presented a challenge, as some of the data were collected in different years; however, this is clearly noted in the report to allow for proper comparison.

As always with primary data collection, gaining access to participants that best represent the populations needed for this assessment was a challenge. Additionally, data collection of health resources in the service area was challenging. Although an effort was made to verify all resources (assets) collected, we recognize that ultimately some resources may not be listed that exist in the service area.

Appendix A: Impact of Actions Taken Since Previously Conducted CHNA (2016)

Sutter Medical Center, Sacramento (SMCS) and Sutter Center for Psychiatry (SCP)

Prior to this CHNA, SMCS and SCP conducted their most recent CHNA in 2016. The 2016 CHNA identified 8 specific health needs. Working within its mission and capabilities, SMCS and SCP focused its implementation on four of these 8: 1) active living and healthy eating, 2) access to behavioral health services, 3) access to high quality care and services, and 4) basic needs. SMCS and SCP developed plans to address these health needs and the specific outcomes of these efforts are described below.

1) ACTIVE LIVING AND HEALTHY EATING

Sacramento Food Bank and Family Services (Capacity Building)
In 2016, Sacramento Food Bank and Family Services served 1,548,442 people and over 17,901,916 pounds of food were distributed.

Anecdotal Story #1
"Kenneth Holder, now 48 years old, had fallen on hard times. He fell in with the wrong group of people and had turned to substance abuse. He was living everyday feeling like a lost person.
Then Kenneth found Williams Memorial Baptist Church. He attended services every Sunday and was part of a group Bible study. He arrived to the church one Wednesday afternoon and saw Sacramento Food Bank & Family Services (SFBFS)' trucks and tables set up like a farmers' market. He asked what was going on and was told it was a monthly food distribution for people who needed extra help once a month. Kenneth remembered the day and returned the following month.

"I was hungry. I needed the extra support so I could get myself in the classes I needed to help my problems," Kenneth said. Relying on SFBFS' Food Access program for five months, Kenneth was able to attend the classes he needed to become sober and started a new life.
Kenneth was recently ordained and is now in the final stages to become a Pastor. He currently serves as the Community Outreach President at Williams Memorial Baptist Church and is collaborating with more organizations like SFBFS to help serve families in Sacramento.
Kenneth is the perfect example of someone who lives by SFBFS' core values and mission statement. SFBFS is dedicated to assisting those in need by alleviating their immediate pain and problems and moving them toward self-sufficiency and financial independence. Although Kenneth's journey to self-sufficiency is complete, 135,000 other men, women and children turn to SFBFS every month for Food support.

Anecdotal Story #2
Theodore Williams became disabled after working as an aviation machine operator for 15 years. Relying on disability, he found it more and more difficult to feed his family each month. Relatives and friends referred Theodore to SFBFS' Food Bank Services. Theodore began visiting the food distributions at St. Matthew's Church in south Sacramento where he always lent a helping hand to anyone who might find themselves underprepared to carry the nearly 40 pounds of fresh produce and dry goods distributed to each family.

As Theodore became more self-sufficient, he relied less on SFBFS' Food Bank Services programs to help his family get through the month. In effort to pay it forward, he still joins some of his neighbors at distributions to assist them with carrying their groceries. Erika Ledbetter, Food Bank Services CalFresh Outreach Coordinator, says, "Theodore is always very helpful to his relatives and friends. He is the first person to see someone struggling and get up to grab a box to help them."

Theodore also credits SFBFS' Food Bank Services programs with becoming a healthier person. "I have enjoyed learning more about nutrition and how to eat a balanced diet," Theodore said. "Now I am able to teach my grandson about fruits and vegetables and healthy eating habits. He likes all the colorful produce."

Theodore spent most of his life living in a small apartment with his family. He dreamt of one day moving into a house that would better accommodate their needs. From humble beginnings and help from services like SFBFS' Food Bank Services and Clothing programs, Theodore begin saving to purchase a home, and now Theodore and his family are home owners!

Anecdotal Story #3

Dorothy Johnson is 66 years old and relies on disability benefits to help pay for her groceries, medical bills and rent at a low-income housing complex. She was employed part-time at Walmart for many years but could no longer work after being injured. "I receive $150 in CalFresh benefits for the entire month. Without Produce for All, I literally would not have fresh produce to eat!"

"Before, I had a part-time income to help pay for groceries. Now, I've had to learn to cook differently, controlling my portion sizes and adding spices to foods that I eat a lot, like white beans, so that when I eat them every day, I don't get so tired of them. So, I love being able to add fruits and vegetables to the things I eat!"

Dorothy has seen both sides of food distributions, having volunteered for several food banks and pantries throughout the years. When she first moved to Sacramento, she and her son would pack lunches for the homeless and distribute them at a park. "I help because I've been helped by so many." According to Dorothy, "many of my neighbors are in the same position as me, or worse, so I try to help out when I can. I put up the Produce for All flyers at the laundromat, and others places where I see a need. Many people do not have a car or money for a bus pass to go to other distributions, so it's great that Produce for All goes out into the communities."

Dorothy is a kind and compassionate woman and who looks out for hungry people in her community, even when she is in need herself. "My heart goes out to other seniors I know; it's very hard for them because their money is so limited. If they are receiving Social Security, they are not eligible for food stamps, so they are really swimming upstream. After medications, bills, rent and insurance, some people simply cannot afford to buy fresh food, especially if they don't have any family around to support them."

Dorothy says that she enjoys attending Produce for All events, "When I pick up produce, I have no shame about it! I stand in line like everybody else, and I feel comfortable because I know they're good people. The produce is something I wouldn't have without Sacramento Food Bank & Family Services, so I feel that I am lucky to receive it. I really appreciate it, and so does everyone else I talk to about it."

Sacramento Ballet (Early Interventions Focused on Health/Fitness) – 2016/2017
In 2016, the Sacramento Ballet provided 15 hospital visits and 2 hospital performances to 15 children receiving treatment at SMCS. In 2017, the Sacramento Ballet served 1,500 children, participating in 1,500 community events and 50 hospital visits to children receiving treatment at SMCS.

<u>Anecdotal Stories #1 – Hospital Visits</u>
We received feedback from a major sponsor who knew a child receiving treatment at Sutter Hospital over the holiday season. This youngster 'had THE BEST time' watching the presentation of The Nutcracker and indicated that it put 'light in his day' during a time of difficult treatment. The Ballet & Sutter Health were thanked for participating in such a thoughtful and impactful program. Subsequently, the success and effects of this program extend beyond those directly impacted and deeper into the community. Not stopping there, we can attest to the motivational impact the visits have on our dancers; they return from each visit more motivated and energized to graciously continue their work.

<u>Anecdotal Stories #2 – Hospital Visits</u>
An example of the positive impact the funding from Sutter Health Community Benefits provided is best illustrated by a child impacted by the hospital visits. Vinny was at Sutter Hospital the day of one of The Nutcracker holiday hospital visits. He was on-site for day three of his 5-day chemotherapy stay and was able to see The Nutcracker presentation. He was so touched by the performance that he described it great detail to his mother. Coincidentally, the mother mentioned this incredible experience to a financial supporter of the Ballet's, which garnered greater support. Additionally, Vinny said that it "brought some light to his day." From there, the Ballet was able to send Vinny a poster signed by all of the company dancers and a Nutcracker ornament.

Crocker Art Museum: Sutter Youth Waived Admission Program (Early Interventions Focused on Health/Fitness) – 2016/2017
In 2016, the Crocker Art Museum served 10,000 children, providing 5,800 museum passes. In 2017, the Crocker Art Museum served 28,722 children, providing 5,000 museum passes and participating in 47 community-based events.

<u>Anecdotal Stories #1</u>
"Ahead of the Block Parties, we conducted a workshop series expecting to have 10-30 artists in attendance at each workshop. We are proud to report that 291 people, who identified as artists, attended at least one workshop, and attendees came from a broader socio-economic and demographic mix than the Museum's general visitor/stakeholder group. Less than half (47%) identified as White, 17% identified as Black, 14% as Asian, and 12% as Latino. Attendees also came from lower income brackets with 35% reporting incomes under $35,000 a year.

Those who participated in the series left with a greater awareness of social practice art and currents within art world that focus on collaboration and co-creation. There was a tremendous energy at each of the workshops and survey responses about the workshops revealed positive perceptions of the quality and value of the series. Comments like, "very inspiring and informative", "an amazing program", and "repeat!!!" were abundant. Some participants shared more thoughtful reflections on how the workshops impacted them in particular:

"I enjoyed the discourse and the wide range of different speakers. It was something that was very different for Sacramento."

“Sharing experiences in a group and using them to make something together. This exercise was very interesting for me because it is so incredibly different from my usual way of working when making my own art.”

I am certainly more inclined to pay attention to the Crocker now. In the past they have not seen my work as ‘art’ but clearly that is changing with their embrace of more nontraditional, community-centered, conversation-oriented work. Cheers!”

Once the workshops were over, we had 29 artists/art groups apply to create experiences for the block parties with 27 applications that were qualified to move into panel review. Of those, three community artists were selected to create a public art work for each of the block parties. In addition to these artists, local talent was selected to participate in each block party, ensuring full representation of each of the diverse communities. We are using a logic model and will conduct a full summative evaluation of the block parties, which will be reported at the end of the year.

Anecdotal Stories #2

A few weeks ago, I offered a handful of Sutter Teen Passes to the Crocker Art Museum to my students at Florin High School. I was amazed at how much enthusiasm existed amongst our constituency to visit; I quickly ran out and had to turn many students away. A week or so later, my mother approached the Crocker Art Museum on my behalf to investigate the possibility of obtaining more passes for our students.

I wanted to thank you for taking the time to speak with my mother as well as for your generous gift of twenty more Sutter Youth Passes. This is our first day back from the Thanksgiving Break and those students who were unable to obtain a pass before are already asking if we have received any more. It has created quite a stir.

If you are unfamiliar with Florin High School, we are located in South Sacramento in an unincorporated part of the city. Our students, for the most part, come from under-privileged and under-resourced households where every dollar counts. As such, they do not get many opportunities to enculturate outside of what our school has to offer; the cost of transportation and admission to any venue is often prohibitive. However, that does not reflect our students’ interest in arts engagement or the expansion of their own horizons; if anything, they do not take the chance to do so for granted and greatly appreciate any opportunities made available to them. Their excitement over the Teen Passes is a clear indication of that.

My mother indicated that I should contact you when this supply runs out. I am hoping we can establish a mutually beneficial relationship between Florin High School and the Crocker Art Museum so that the students who do have a strong interest are able to participate in the museum’s programs. It just so happens that this week our site is performing a survey on our Visual & Performing Arts (VAPA) program as a part of a district-wide efforts to assess our students’ access to arts education. It is not difficult to envision the Crocker having a role once that program develops.

Again, on behalf of the Florin High School community, thank you for your gift! I know our students will be thrilled to know that they will be able to visit the Crocker soon.

American River Parkways Foundation: Campfire Program – 2016/2017
In 2016, the American River Parkways Foundation served 1,286 children with outdoor education classes.
In 2017, the American River Parkways Foundation served 2,705 children with outdoor education classes.

<u>Anecdotal Stories #1</u>
The Parkway Foundation and partner organizations simply enjoyed seeing the youth have fun and witnessing them actively learning. It was great to see youth identify different plant species without staff pointing them out. One boy asked, while correctly pointing out, and "Is that the valley oak? Is that poison hemlock?"

Soil Born Farms: Neighborhood Action Plan – 2017
In 2017, Soil Born Farms served 1,916 children.

2) ACCESS TO BEHAVIORAL HEALTH

WellSpace Health: Triage, Transport, Treat (T3)
In 2016, T3 served 136 patients and provided them with more than 5,734 resources to primary health care, health insurance, transportation, housing and community resources, with homelessness being a major issue for this population. T3 provided 263 patients with successful linkages to transportation, established primary health and mental health providers, enrolled in health insurance, enrolled in income assistance, shelter obtained, and transitional/permanent housing obtained.

In 2017, T3 saw an increase in patients served 578, providing them with more than 14,400 resources to health, housing and community resources, with homelessness being a major issue for this population. In addition, 987 patients were successfully linked to primary health appointments, mental health appointments established PH home, mental health providers, enrolled in health insurance, enrolled in income assistance, shelter obtained, basic needs obtained, transitional/permanent housing obtained.

WellSpace Health: Triage, Transport, Treat (T3+)
In 2016, T3+ served 44 patients and provided them with more than 1,684 resources to primary health care, health insurance, transportation, housing and community resources, with homelessness being a major issue for this population. T3 provided 149 patients with successful linkages to transportation, established primary health and mental health providers, enrolled in health insurance, enrolled in income assistance, shelter obtained, and transitional/permanent housing obtained.

In 2017, T3 saw an increase in patients served 91, providing them with more than 2,600 resources to health, housing and community resources, with homelessness being a major issue for this population. In addition, 234 patients were successfully linked to primary health appointments, mental health appointments established PH home, mental health providers, enrolled in health insurance, enrolled in income assistance, shelter obtained, basic needs obtained, transitional/permanent housing obtained.

WellSpace Health: Interim Care Program (ICP)
In 2016, 296 Sutter Health patients were served with 6,774 resources provided, including: primary health care, health Insurance, behavioral health, dental & vision, housing, basic Needs, income assistance, transportation, crisis services, support services, and health education. In addition, 648 transportation services were provided to ICP patients and 677 successful linkages were made. Types of linkages provided to ICP patients: established PH home, mental health providers, enrolled in health

insurance, enrolled in income assistance, shelter obtained, and transitional/permanent housing obtained. In 2017, 236 Sutter Health patients were served with 5,740 resources provided, including: primary health care, health Insurance, behavioral health, dental & vision, housing, basic needs, income assistance, transportation, crisis services, support services, and health education. In addition, 347 transportation services were provided to ICP patients and an increase in successful linkages were made. Types of linkages provided to ICP patients: primary health appointments, mental health appointments established PH home, mental health providers, enrolled in health insurance, enrolled in income assistance, shelter obtained, basic needs obtained, transitional/permanent housing obtained.

WellSpace Health: Interim Care Program (ICP+)
In 2016, 42 Sutter Health patients were served with 2,088 resources provided, including: primary health care, health Insurance, behavioral health, dental & vision, housing, basic Needs, income assistance, transportation, crisis services, support services, and health education. In addition, 54 transportation services were provided to ICP patients and 76 successful linkages were made. Types of linkages provided to ICP patients: established PH home, mental health providers, enrolled in health insurance, enrolled in income assistance, shelter obtained, and transitional/permanent housing obtained.

In 2017, an increase to 347 Sutter Health patients were served with 15,874 resources provided, including: primary health care, health Insurance, behavioral health, dental & vision, housing, basic Needs, income assistance, transportation, crisis services, support services, and health education. An increase to 9,857 in services were provided including: transportation, specialty care, surgical procedures, and nurse assessments. In addition, an increase to 856 successful linkages were made. Types of linkages provided to ICP patients: primary health appointments, mental health appointments established PH home, mental health providers, enrolled in health insurance, enrolled in income assistance, shelter obtained, basic needs obtained, transitional/permanent housing obtained.

WellSpace Health: ED Navigator
In 2016, ED Navigators connected with 714 patients, providing all of them with a total of 5,725 resources to various health and community related services. ED Navigators successfully referred 145 patients to the T3 program and provided 217 successful linkages to an established primary home or mental health service.

In 2017, ED Navigators connected with 487 patients, providing all of them with a total of 10,676 resources to various health and community related services. ED Navigators provided 557 successful linkages to primary and mental health appointments, transportation, social services, shelter, permanent housing, transitional housing, insurance and other vital resources to the underserved population.

WellSpace Health: Street Nurse
In 2016, the Street Nurse connected directly with 502 homeless individuals who needed immediate medical care and/or medical advice. In addition, the Street Nurse provided a total of 83 resources to various health and community related services. The Street Nurse also provided 486 successful linkages to nurse assessments.

In 2017, the Street Nurse connected directly with 80 homeless individuals who needed immediate medical care and/or medical advice. In addition, the Street Nurse provided a total of 897 resources to various health and community related services. The Street Nurse also provided 1039 successful linkages to nurse assessments, transportation and housing.

Anecdotal Stories #1
One challenge with implementation, as expected, is that not all persons experiencing homelessness on the street are receptive to the Outreach Nurse. However, the welcome and trust the Outreach Nurse has achieved in the community has been significant. Challenges with successful linkage for patients includes lack of access to transportation for clients who do not have monetary resources or are unable to access public transportation. Additional challenges include lack of adequate drug and alcohol inpatient treatment services, and lack of sufficient low-income housing and/or housing that doesn't discriminate based on criminal record.

Anecdotal Stories #2
R.D. finally accepted wound care help from the Street Nurse after one year of attempts to engage him. It took the cooperation of Sac Steps Forward and the groundskeeper at Sutter's Fort to enable this relationship. He allowed street nurse to help him establish with primary care.

Anecdotal Stories #3
D. G. was found in a motel room by his friend who found street nurse's business card in his belongings. Friend was unaware of D.G.'s health conditions but contacted street nurse when D.G. was acting differently. Street nurse was able to call 911 and client admitted to ICU.

Anecdotal Stories #4
C.E. followed by street nurse has significant mental health and cognitive disabilities. Had been assaulted when street nurse arrived at his motel room. Taken to ED with broken nose. Street nurse facilitated admission to ICP from the ED. Street nurse in collaboration with ICP helped client to explore diagnosis of metastatic renal cancer, enabled proper pain control, and are currently exploring placement in a hospice facility.

Anecdotal Stories #5
G.G. was found on the street and since street nurse was familiar with his baseline cognitive functioning, it quickly became apparent that he wasn't at baseline. Upon questioning, client stated he felt like he had a stroke. Upon assessment, symptoms also indicated he may have had a stroke. 911 was called and client was admitted to Sutter. It was found he indeed had suffered a stroke. Client was admitted to ICP and placed in housing.

Anecdotal Stories #6
C.D. was finally admitted into River City Residential Rehab after traversing numerous barriers including system and self-imposed barriers.

WEAVE: Violence Prevention Navigator Program
In 2016, the Violence Prevention Navigator Program served 75 individuals. In addition, over 680 resources were provided in the following: primary and behavioral health, housing, basic needs, transportation, crisis and support services.

In 2017, the Violence Prevention Navigator Program served 60 individuals. In addition, over 200 resources were provided in the following: primary and behavioral health, housing, basic needs, transportation, crisis and support services. The program successfully linked 76 individuals to enroll in income assistance programs, basic needs and AOD appointments.

Anecdotal Stories #1:

One client who was referred to the VPN by a hospital social worker in the Labor and Delivery department at Mercy General had just given birth and had her other young child in her care. The Social Worker had previously met with VPN during a hospital accompaniment for another patient, so she was able to call the VPN directly on her cell phone to request services. The patient had a variety of urgent needs, but no friends or family in the area and a very limited support system. The VPN was able to provide emotional support over several days of in-hospital accompaniment, and helped the patient developed a safety plan for her and her young children. In addition, the VPN explained the resources available to her through WEAVE and other local agencies when she was ready to access them. The VPN assisted with the CAL VCP application and mailed it in for the patient. Provided information on housing resources, Sacramento Native American Health Center, Birth & Beyond, WEAVE Legal and TRO workshop. Client reached out several weeks later to inform the VPN that these resources were very helpful, and she was able to find safe housing and apply for a TRO against her abuser and felt ready to begin pursuing counseling.

Anecdotal Stories #2

A homeless client with a newborn baby was in great need of housing and financial assistance. Client is currently participating in WEAVE residential services, case management, Red Rover support to provide temporary emergency shelter for her pet, and financial counseling services. Client recently found her own apartment and will be moving in within the next few weeks as a final step towards her independence and new life away from her abuser.

3) ACCESS TO HIGH QUALITY HEALTH CARE AND SERVICES

SPIRIT: Sacramento Physicians' Initiative to Reach Out, Innovate, and Teach

In 2016, SPIRIT served 939 individuals providing 55 surgeries in cataract, hernia, retinal and others. In addition, SPIRIT provided 884 successful linkages to surgical consults, vision care, in-office procedures and chart reviews. In 2017, SPIRIT served 1009 individuals providing 57 eye, hernia and outpatient surgeries. In addition, SPIRIT provided 937 successful linkages to surgical consults, vision care, in-office procedures, chart reviews and primary care visits.

Anecdotal Stories #1

SPIRIT has received three times as many referrals in the first half of 2016 than it did all of 2015. This is greatly in part due to the roll out of Healthy Partners (HP). In June 2015, the Sacramento County Board of Supervisors unanimously approved restoring primary care services to a limited number of undocumented residents of Sacramento County. This program is called Healthy Partners (HP). As of June 30, 2016, SPIRIT has received a total of 487 referrals. Staff was able to secure a commitment from Sacramento Covered for donated interpretation and transportation services for all SPIRIT patients. Transportation is provided in the form of Uber rides is available for use for pre and post-op appointments and surgery day as may be needed. Staff is in the process of working with Sacramento Covered to coordinate programmatic details for both interpretation and transportation services. Staff coordinated a training for the Sacramento Covered health navigators on May 27, 2016. Staff was able to secure a volunteer, Lorenzo Lopez, a certified medical interpreter. Mr. Lopez also teaches medical interpretation courses at American River College and is dual certified in Spanish law terminology interpretation. He is contracted by Sacramento County Health & Human Services to provide medical interpretation. He has agreed to volunteer with SPIRIT and provide his services as an in-kin donation.

Our first dual transportation/translation service is scheduled to take place on July 25. The trained health navigator will be accompanying a SPIRIT patient to a cataract surgery.

Anecdotal Stories #2

SPIRIT participated in its first specialty clinic of 2016 on April 23rd. SPIRIT offered 5 specialties: GYN, Gastroenterology, Dermatology, Neurology and Urology. 4 patients per specialty were scheduled and there was a 100% show rate-- 2 patients used the free transportation via Uber. The volunteer physicians had a wonderful time and look forward to participating in the next specialty clinic. Patients were extremely grateful. Many wrote 'thank you' cards to the physicians, and some even brought baked goods as a form to express their gratitude. The next specialty clinic will take be placing on July 23. The following specialties will be offered: GYN, Dermatology, Urology and Gastroenterology. Diabetic retinopathy screenings will also be offered. HP patients will once again be able to take advantage of free transportation via Uber.

Anecdotal Stories #3

Demand for the SPIRIT Program continued to grow due to the launch of the Healthy Partners program in January 2016. As previously reported, SPIRIT received a total of 487 referrals from January to June 2016. By the close of the 2016, SPIRIT received a total of 990 referrals; this is in comparison to 101 total referrals received in 2015. Through the generous donation of volunteer physicians and hospital partners, the SPIRIT Program was able to serve a total of 510 patients from July to December 2016. Between July and December 2016, a total of 32 surgeries were provided to SPIRIT patients. Of those, 16 were provided at Sutter Ambulatory Centers (6 cataract and 10 other surgeries, i.e.: gall bladder). These numbers include those surgeries performed during Sutter's Charity month in August 2016. SPIRIT engaged eight Sutter physicians for Charity month who provided ten surgeries at three different Sutter Ambulatory Centers.

Anecdotal Stories #4

SPIRIT services continue to grow through the implementation of quarterly specialty clinics at the Sacramento County Primary Care Clinic. These clinics are scheduled in four-hour blocks on a Saturday to provide specialty consults to Healthy Partners patients referred to the SPIRIT Program. The clinics are one-way SPIRIT is expanding services and providing care for those on the program wait list.

Anecdotal Stories #5

Two clinics took place during this report period; one on July 23rd and the second on October 22nd. On July 23rd, the following specialties were available: GYN, Dermatology, Urology, Neurology and Gastroenterology along with Diabetic Retinopathy Screenings with a total of 60 patients seen. The last clinic of the report period took place on October 22nd in which 55 patients were seen for: GYN, Dermatology, Ophthalmology and Gastroenterology and Diabetic Retinopathy Screenings. At the clinic, a SPIRIT physician volunteer shared that she is motivated to volunteer with SPIRIT because "…the patients are so grateful, the staff is a pleasure to work with, the cases are so interesting, and I enjoy my work and caring for patients."

Anecdotal Stories #6

In addition, starting in the fall SPIRIT volunteers were scheduled during weekday hours to see HP patients at the County Clinic for urology, neurology and endocrinology specialty consultations. The availability of volunteers to see SPIRIT patients monthly during Healthy Partner clinic hours created an additional access point of care.

Anecdotal Stories #7

An additional milestone in this time was the increase of SPIRIT staffing from 2 fte to 2.5 fte. Ms. Diana Landeros was hired as a Program Assistant after interning with the SPIRIT Program in spring 2016. Ms. Landeros is bi-lingual, Spanish speaking and provides case-management coordination between SPIRIT patients, their health care home and the volunteer physician's office. This staff increase is much needed as we served 885 total patients in 2016.

Anecdotal Stories #8

Gabriela Z. moved to Sacramento two years ago and had not had primary care until an acquaintance recommended the clinic, Clara's House. Once seen, Gabriela was referred to the SPIRIT Program for a hernia surgery. As a result of her referral to SPIRIT, she had an umbilical hernia surgery in 2017.

Gabriela says the surgery has changed her life! She felt that before the surgery, her stomach looked deformed and her children noticed the ball in her navel. That has all changed with her surgery. Gabriela notes, "…if it were not for all the people that are the SPIRIT Program, myself and other people would not receive the surgeries they need. Many thanks to the SPIRIT Program."

Anecdotal Stories #9

Angelica S. called SPIRIT seeking services for gallbladder surgery. She had been to local emergency rooms five times in the past three months for debilitating pain, nausea and vomiting that continued for several days after meals. She received gallbladder surgery during the Sutter ASC Annual Charity Event in August 2017. Angelica advised SPIRIT that despite not speaking English very well, her surgeon made her feel welcomed and did his best to understand her all the times they met. Angelica profusely thanked all of the organizations and volunteers that contributed to her care.

Anecdotal Stories #10

Ana P. suffered with pain from an umbilical cyst since giving birth five years ago. She to emergency rooms on 10 occasions seeking help for her pain and swelling. She hoped the cyst would be removed, but emergency room staff would only drain the cyst and prescribe pain medication. When the pain was too intense, Ana was not able to work. Unfortunately, surgery was too costly for her family to afford due to their income levels and lack of insurance coverage. Ana contacted SPIRIT after an ER physician informed her about the program and the possibility of donated surgery if she qualified for services. Ana had surgery to remove the cyst in October 2017 at the Sutter Auburn ASC.

Sacramento Covered: Health Navigation – Reducing Barriers to Care

In 2016, Health Navigation served 4,731 individuals providing 2,448 resources in primary health, transportation, health education and healthy partners program. In additional Health Navigation provided 3,007 successful linkages to established PH home and enrollment in health insurance. In 2017, Health Navigation served 3,211 individuals providing 3,203 resources in primary health, transportation referrals, health education, housing, income assistance and other community resources. In additional Health Navigation provided 3,260 successful linkages to established PH home, primary health appointments and enrollment in health insurance.

Anecdotal Stories #1

SC works tirelessly to increase access to primary and other health care services -- making a difference in individual lives and in community health every day. Through innovative community partnerships, we are helping the uninsured and underserved overcome barriers to care. One way we accomplish this is through cross collaboration among partners to assist patients.

For example, one of our first encounters with patient, Cruz, at an enrollment day at Clinica Tepati, a local clinic. He was at risk of losing his vision and needed immediate assistance to enroll into Emergency Medi-Cal program. SC Health Navigator was able to facilitate the enrollment that very same day and he was approved for Emergency shortly after. Once approved, an HPP referral was sent. This particular client had been referred to SPIRIT, and eye surgery was scheduled. However, this client did not have transportation and could not get to his much-needed appointment. SC arranged for all necessary transportation for both the surgery and post-op appointments. This client also had appointments at the county clinic with his PCP. Once again, SC provided transportation. SC was instrumental in coordinating with the various agencies to ensure that Cruz would receive the care that he desperately needed.

<u>Anecdotal Stories #2</u>
Irene, a mother of 5 children, had been suffering for two years from severe abdominal pain. She was ineligible for free or low-cost health coverage and with low income, she was unable to pay for care. Prior to connecting with our health navigator, she visited several Emergency Departments (EDs) at the various hospitals during the last few months. Her condition wasn't being treated, but instead she was given pain medication and advised to seek care with her Primary Care Physician (PCP). In learning about the Healthy Partners program, she contacted SC and received assistance to enroll her into the program. During a follow-up call with Irene, she mentioned to our senior health navigator, that she was unable to complete the enrollment for the Healthy Partners Program due to lack of transportation. SC was able to connect with HPP staff to ensure Irene could complete her enrollment over the phone and simultaneously be scheduled for an urgent appointment with the county triage nurse. From there, we arranged transportation for patient on the day of her appointment. Irene is now established with a medical home and a Primary Care Provider (PCP) and not receiving episodic care through the EDs. She is also taking medication to treat her health condition and has shared with SC that she no longer worries about not being able to care for her children.

<u>Anecdotal Stories #3</u>
Rosa's initial contact with Sacramento Covered was through one of our Patient Navigators at the ED during their visit to treat her husband's broken arm. Her husband did not have a primary care doctor or a regular place of care for his follow-up appointment and therefore was referred to the Patient Navigator at the ED. The Patient Navigator was then able to provide a warm-hand off of the patient to the Health Navigator at Peach Tree Health to schedule his follow-up appointment, remind him of his appointment and follow-up after his visit to ensure his health needs was met. Rosa was very thankful to have been linked with the various SC navigators to help her family and herself alleviate the financial concern of paying out of pocket for her husband's follow-up care, in addition to connecting her family to a medical home. Through her and her husband's positive experience at the Peach Tree health center, she reconnected with SC to help her family establish the health center as their family's medical home.

The above client story truly illustrates the leveraging of SC's navigators in various settings to ensure education, assistance and access of health care coverage and services. In this particular case, the client was referred to SC at the hospital ED who provided education and assistance on needed follow-up care services, including the connection of the patient to the Health Navigator located at Peach to receive their care, and the support of a community Health Navigator who was able to help the family troubleshoot their Medi-Cal enrollment and establish a medical home for her whole family at the health center where she felt cared for and welcomed.

Rosa's story was also featured in the Medi-Cal Awareness month 2017 video presented by Senator Richard Pan, M.D.: https://www.youtube.com/watch?v=6ks9oIAdWbw

Anecdotal Stories #4

Alla, a mother of a 2-year old, discovered a large bump on her son's right cheek. She had taken him to get seen by his Primary Care Doctor and was informed her son needed surgery with a specialist to further assess the root of the cause and treatment. Alla decided to contact Sacramento Covered after waiting several weeks because she wasn't getting a response regarding the referral made by her primary care doctor. She was worried as the bump on her son's cheek kept growing. SC navigator connected Alla with her son's assigned medical group to help expedite the approval of the referral and ensure that an appointment was scheduled with the specialist. Alla mentions that without Sacramento Covered's help to navigate the health care system and advocate for her son, Eddie, he would not have been able to receive a lifesaving procedure in a timely manner.
https://www.youtube.com/watch?v=KGiIZXDByTs&feature=youtu.be

4) BASIC NEEDS (FOOD SECURITY, HOUSING, ECONOMIC SECURITY, EDUCATION)

Sacramento Downtown Partnership: Navigator Program

In 2016, the Navigator Program served 1,471 homeless individuals with local community service programs. In addition, the Navigator Program successfully made 185 linkages to shelter obtained, permanent and transitional housing. In 2017, the Navigator Program served 1,304 homeless individuals with local community service programs. In addition, the Navigator Program successfully made 210 linkages to shelter obtained, permanent and transitional housing, enrollment in income assistance or health insurance, and primary health and mental appointments.

Anecdotal Stories #1

The Navigators had been dealing with a handicapped homeless veteran for weeks that had migrated to Sacramento from San Francisco. He had numerous health issues and was exhibiting signs of mental illness. His physical appearance was declining quickly along with his health. The Navigator team was able to work with the VA, Sacramento Police Department, NAMI and Sutter Health to lay out a game plan for success. The individual was contacted and provided preventative health care from the VA and had their medications refilled while new housing in the area was located. His assistance payments where terminated in SF and reinstated in Sacramento where he was located. He was assigned a payee service to ensure that the assistance was utilized for appropriate housing and living expenses. Today he is housed and no longer living on the sidewalks or in the ER's of the downtown core.

Anecdotal Stories #2

The Navigator team had been dealing with an individual White Male, 46 years of age that had been living in an alley off Kay St. for almost three years. This individual was exhibiting signs of mental illness and would cause disturbances on Kay St during the day by screaming and yelling uncontrollably through the downtown core. The Downtown Navigator gained his confidence and reconnected him to his primary care provider. Through this process we were able to house him while medicated, but due to his inability to maintain his own medications he failed in several housing attempts. At this point of time we utilized the Sacramento Police Department Impact Team who was able to provide an intervention point to allow access to mental health treatment that transitioned him off daily medication and onto a monthly shot. Due to this intervention, the Navigators were able to set him up with temporary housing while waiting for permeant housing to come available. During this time, we were also able to get him reconnected with his primary care physician, dental services and a payee service to help him with daily needs.

Anecdotal Stories #3

RL is a is a 44-year-old female adult that has a 8 year old child that had been removed from the parent due to ongoing drug and alcohol abuse in August 2016. Soon after losing her daughter she ended up living on the street and had been homeless since Oct 2016. RL was connected to the Navigator while sitting in Cesar Chavez Plaza. After the initial introduction RL agreed to work with the Navigator and agreed to get an assessment. The Navigator continued to work with RL and was able to connect her to temporary housing within Cathedral House. This allowed RL to begin to stabilize and work on reducing her drug and alcohol addictions. While at Cathedral Housing she was able to be connected to AOD Services and start her long journey back to sobriety. With the AOD connections in place, RL started to work on seeing her daughter with the ultimate goal of gaining custody of her daughter back. She is currently getting tested weekly to ensure her positive progress and prove her ability to mother her child again and she is currently housed at the Sequoia Hotel that is a part of the SRO Center that will continue to assist her process of stabilization and getting her daughter and her life back.

Anecdotal Stories #4

One story involves an adult female that had refused services for over 4 years due to metal illness. Using the trust of a business owner, the Sacramento County DA and TLCS we were able to house her in a supportive environment.

Sacramento Downtown Partnership: Serial Inebriate Program

In 2016, the Serial Inebriate Program served 22 individuals, providing over services to primary and mental health appointments, health insurance, basic needs, housing and income assistance. In addition, the Serial Inebriate Program successfully made 82 linkages to mental health services, enrolled in income assistance programs, permanent and transitional housing.

In 2017, the Serial Inebriate Program served 19 individuals, providing over services to primary and mental health appointments, health insurance, basic needs, housing and income assistance. In addition, the Serial Inebriate Program successfully made 36 linkages to mental health services, enrolled in income assistance programs, permanent and transitional housing.

Sacramento Steps Forward: Coordinated Exit

In 2016, Sacramento Steps Forward served 225 homeless. In addition, 194 people were successfully housed and 194 were successfully linked to obtained shelter or permanent housing.

Anecdotal Stories #1

Imagine a single mom - driving with your family of five children, ages seven to 16, in a U-Haul van with all your worldly possessions. It’s nearly dusk as you arrive at the apartment complex that you will call home as you re-establish yourself in a new community with better disability services for your youngest child, who has been diagnosed with autism. You knock on the apartment manager’s door and you are greeted not with keys to your new apartment - but with the news that your apartment has been rented to someone else. There are no other vacancies. You come to the realization quickly that you and your family are now homeless.

This is what happened to “Janelle" earlier this year. “Janelle" and her five kids lived in her car and at various motels for several months before getting successfully rehoused through the Sacramento County, City of Sacramento, SSF, and VOA collaborative Rapid Rehousing program. After nearly three months of homelessness, “Janelle” moved into an apartment, found appropriate schools and compassionate disability programs for her children, and landed a full-time job in her field of study. "Janelle” believes her

success is due to the self-confidence and the tenacity she discovered within herself while working with Women Empowerment and other community partners. “Janelle" feels it’s important she shares her story because she represents just one face of homelessness - and want to use her success story to empower other women who may find themselves in the same situation she was in less than a year ago.

Anecdotal Stories #2

As a child, Amy Chao escaped Laos during the height of the Vietnam war. As an adult, she escaped domestic violence at the hands of her husband, resulting in homelessness. Despite these circumstances, Amy was a survivor – she would forge makeshift tents out of cardboard and tarp behind retail businesses on Florin Road – close to the Sacramento County Sheriff’s Office, which gave her some measure of comfort during the 14 months she spent homeless. Amy would wonder, from night to night, whether or not she would encounter violence or enjoy a peaceful evening under the stars in her “treehouse.” Imagine that this is your reality. Imagine an endless cycle of fear and uncertainty. Then imagine that cycle of homelessness ending – with permanent housing.

After decades of life struggles including domestic abuse, depression, and other related illnesses, Amy sought help and found support from Sacramento Steps Forward and other organizations along the homeless continuum of care. After 14 months of homelessness, Amy is now housed – she has been placed in permanent supportive housing which provides her with a case manager, ongoing healthcare, other social services, and most importantly – a roof over her head. She is in a home on a quiet, tree-lined street with a wide porch bordered by creeping ivy, in a bedroom that is her own with large windows that let in warm sunlight. Amy is no longer scared – having a bed to sleep in and not having to pack her meager possessions daily gives her a sense of safety and security. In her own words, it is life changing. Amy can now imagine a future – one in which she has the opportunity to pursue work as a seamstress, and perhaps be a positive inspiration to others as they find their way out of homelessness.

WayUp Sacramento: Oak Park Smart

In 2016, Oak Park Smart served over 980 youth, connecting them to community, health, educational and workforce development resources. In 2017, Oak Park Smart served over 2,800 youth, connecting them to community, health, educational and workforce development resources.

Anecdotal Stories #1

The immunization clinics and the partnership that came together to help deliver over 200 immunizations to students is a success story. This event has led to greater awareness on the part of our health care staff of the need of schools for this support and has open the door to other conversations around needed health care supports for our students.

Anecdotal Stories #2

The 8-week sports clubs at two of our sites have not only been good for our students but have led to new partnership between OP CC and Street Soccer USA. This has led to the city engaging street soccer to offer family night sports events as well as a community-based soccer club at the OPCC. This is the start of how we can grow a soccer league for our OP youth. The soccer program has helped the OP community center better engage our Hispanic families at the Center. It also built interest for five schools now wanting to participate in BB clubs for their students.
Our fall community event, attended by 500 parents and students, helped raise the awareness of way smart, but also gave our schools a chance to celebrate their students, showcase who they are and also begin to bring together families across our schools.

Anecdotal Stories #3

At a family night event we supported at Bret Harte Elementary, in May 2017 we provided a healthy dinner for students and their families where families learned how to prepare the meal they were going to enjoy. One mother said she never gets the opportunity to sit with her family to eat dinner and it was nice to receive fresh produce from the Sacramento Food Bank.

Anecdotal Stories #4

We recently hosted a basketball meeting for coaches, staff and principals of six of our schools in Oak Park to kick offer the WayUp Sacramento basketball season. We offer basketball clubs and a tournament for 4th, 5th and 6th graders. Vice Principal Elisha Ferguson, of PS7 elementary school and last year's basketball champions reported that they currently have a wait list of students waiting to sign-up for the Way Up basketball clubs. She also mentioned last year's third graders have waited an entire year participate in the basketball program and are thrilled that we are returning in 2018.