

# Together

**Strengthening Families & Preventing Child Maltreatment**



## Child and Family Services Plan (CFSP) & Child and Family Services Review (CFSR)

Keitha Wilson, MSW, Family First Prevention Services Act State Lead,  
Oklahoma Children's Services Administrator  
Child Welfare Services



**OKLAHOMA**  
Human Services

**Child Welfare Services'** goals are to work with all agency divisions and with community partners and stakeholders to:

- Continue to build pathways to **support, liberate, empower and celebrate staff** to allow them to have a creative and innovative voice in how we serve Oklahoma families.
- Champion the development of a collaborative **family strengthening system** that equips and empowers families to provide a safe home for their children.
- Work to **understand and meet the specific needs of each child we serve**, including their needs for safety and well-being, connections with family, community and culture.
- Tirelessly pursue every **child's right to connect to a stable and loving family** and the supports they need to grow and develop into healthy adults.



# CWS STRATEGIC PRIORITIES

**Vision:** *Promote Strong Oklahoma Families Together*



## **Prevention Services –**

Equip and empower families to provide a safe home for their children. Decrease the number of unnecessary family disruptions by increasing prevention efforts in order to strengthen families, prevent child maltreatment, and keep children safely in their own homes

## **Evidence-Based Programs –**

Advance the implementation and sustainability of evidence-based, trauma-informed programs that appropriately and effectively improve child safety, ensure permanency, and promote child and family well-being.

## **Family-Based Placements –**

If children enter foster care, understand and meet their specific needs. This includes their need for safety, connections with family, community and culture, and addressing health, behavioral health, developmental, and educational needs.

## **Resources and Financial Accountability –**

Build capacity and leverage resources to provide effective services to prevent foster care placement while ensuring financial accountability.

## **Quality Non-Family-Based Placements –**

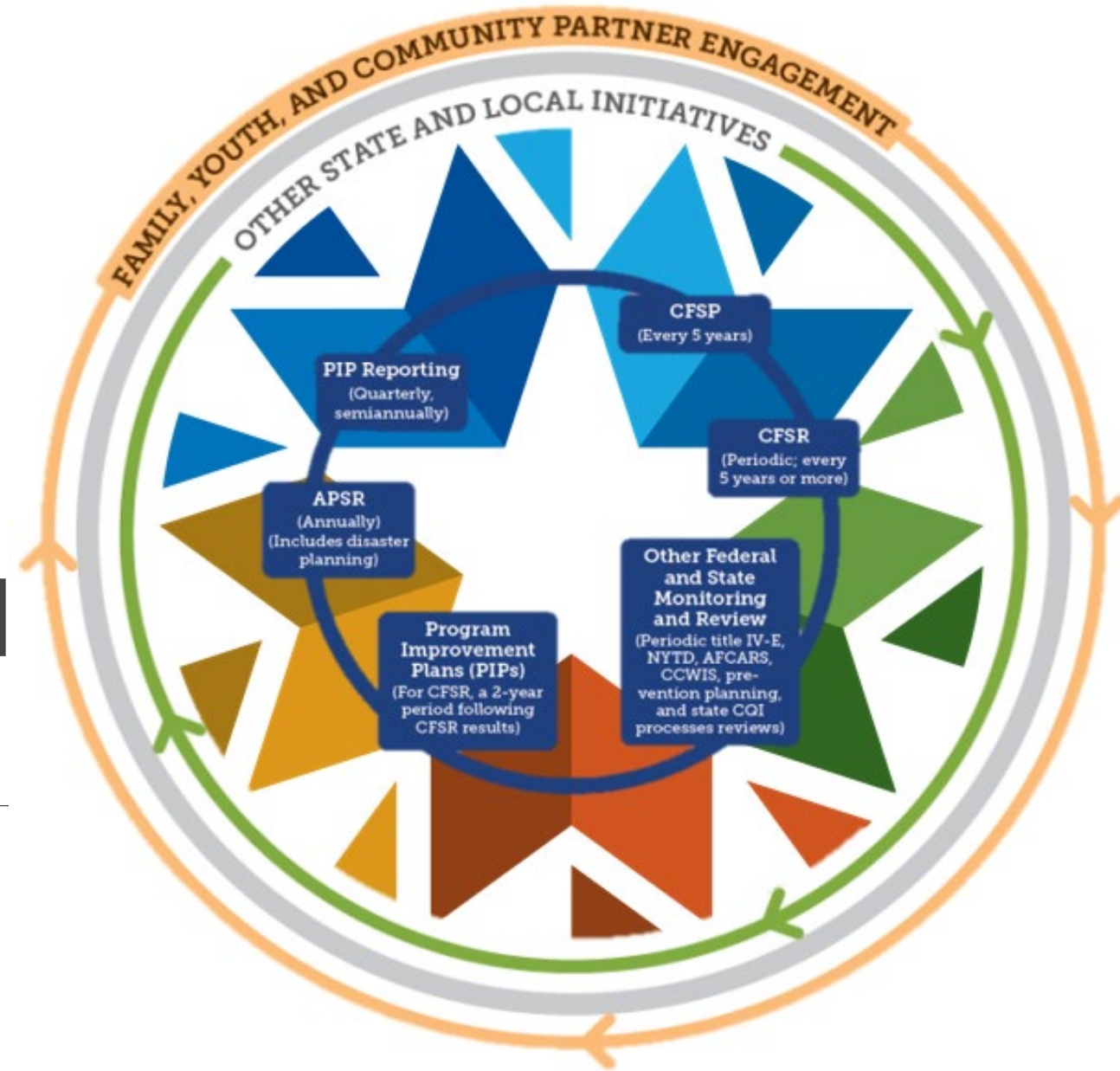
Ensure children are placed in the least restrictive, highest-quality setting appropriate for their individual needs



CHILD WELFARE SERVICES

# CHILD AND FAMILY SERVICES PLAN

Child and Family Services Review (CFSR)





## OKDHS CWS CFSP: GOAL 1

Decrease the number of unnecessary family disruptions by **increasing prevention efforts** in order to strengthen families, prevent child maltreatment, and keep children safely in their own homes.



# OKDHS CWS CFSP

## Goal 1 Objectives

1. **Increase use of Intensive Safety Services** and other well supported/ promising services to keep children in their home.
2. **Increase access to evidence-based programs** and services to support and prevent maltreatment and unnecessary family separation.
3. **Improve the quality of safety decisions** through enhanced policy followed by training and support to the field.
4. **Complete qualitative MIC Reviews** for some unsubstantiated investigations and for all substantiated investigations.
5. **Utilization of the Supervisory Framework** to support staff in critical decision-making.
6. **CQI will partner with other CWS programs** to combine reviews over statewide and regional practices.
7. **Increase completion of Family Service Agreement (FSA)** at time of Safety Plan creation ensuring services are timely, flexible, coordinated, accessible.
8. **Enhance family meeting continuum** to improve the assessment of child safety and increase family involvement early on and throughout the life of the case.
9. **Increase community collaborative** with OSDH, ODMHSAS, and the Court Improvement Project (CIP) to increase preventive and ongoing services.



## OKDHS CWS CFSP: GOAL 2

**Decrease trauma experienced by a child who enters the child welfare system** by ensuring stability of placement, enhancing family engagement and decision-making, decrease maltreatment in care, and enhancing efforts to achieve timely permanency.

# OKDHS CWS CFSP

## Goal 2 Objectives

1. **Enhance focus on ensuring** as many **supports and connections** are present during CSMs and IMs.

2. **Ensure** resource parent check-in calls and Child and Resource Support Plans are completed and of good quality.

3. **Implement strategies** of CWS resource recruitment and retention goals.

4. **Continued focus on** enhanced safety discussion and collaboration, and consistency of **safety decisions** made across all programs, including Foster Care and Adoptions

5. **Utilization of the Supervisory Framework** to support staff in critical decision-making.

6. **Monitor and enhance contracts of Systems of Care and mobile response** to ensure that if a child in foster care is in crisis, appropriate services can be provided without disruption to the child's placement.

7. **Increase use of the Care Portal** to access resources for resource homes to meet needs.

8. **Improve collaboration and communication** with contracted RFP's

9. **Use of CBHS for children in out-of-home care** to assess child's educational, developmental, physical, and mental health in the resource home and to ensure service referrals are sent timely.

# OKDHS CWS CFSP

## Goal 2 Objectives

10. **Focus Actively Seeking KINnections (ASK) efforts** within each region to enhance strategies in building permanent connections and locating family for the child in DHS custody.

14. **Provide ongoing training for staff surrounding quality worker visits** with children and parents and use of qualitative reviews of quality worker visits to inform practice.

18. **Continue ongoing collaboration with CIP** to engage staff in barriers with the court and improve relationships with court partners

11. **Develop a parent stakeholder group** to gather and apply feedback from parents and relatives in improving ASK efforts.

15. **Make changes within the KIDS system** to reflect expectations of parent visitation.

12. **Complete qualitative Reviews** to develop assessment that analyze key indicators of maltreatment.

16. **Use of Permanency Safety Consultations (PSCs)** to assess safety in a team approach at key junctures of the case and throughout the life of the case while the case plan goal is reunification.

13. **Enhance communication between programs involved with resource families** in use of resource alerts, written plans of compliance, screen-out consultations, injury alerts, and ten-day staffings.

17. **Use qualitative reviews and ongoing training** of outcomes of Initial Meetings and resource placement calls.



## OKDHS CWS CFSP: GOAL 3

Enhance capacity for children, families, and resource parents to receive adequate and timely needs assessments to **ensure access to appropriate and evidence-based and/or evidence-informed services** to achieve case plan.

# OKDHS CWS CFSP

## Goal 3 Objectives

1. **Enhance family-centered practices** by utilizing services that are focused on the family as a whole and are developmentally and/or culturally appropriate. Utilize service providers that will work with families as partners in identifying and meeting needs and strengthening families.

2. **Evaluation of providers understanding** of children, families, and resource parents **needs** and effectiveness of **services** provided through information gathered by community stakeholders.

3. **Support and enhance a competent, skilled, and professional trauma-informed workforce** to identify and meet the needs of children and families; determining the appropriateness of the services array and broader CW decision-making and case planning.

4. **Utilize outcomes from CFSR reviews** to inform and enhance the quality and timeliness of the Child Behavioral Health Screener to better serve the needs of children.

5. **Effectively use IMs to support family involvement** in assessing needs of the child and resource family by identifying and providing appropriate services to support placement stability.

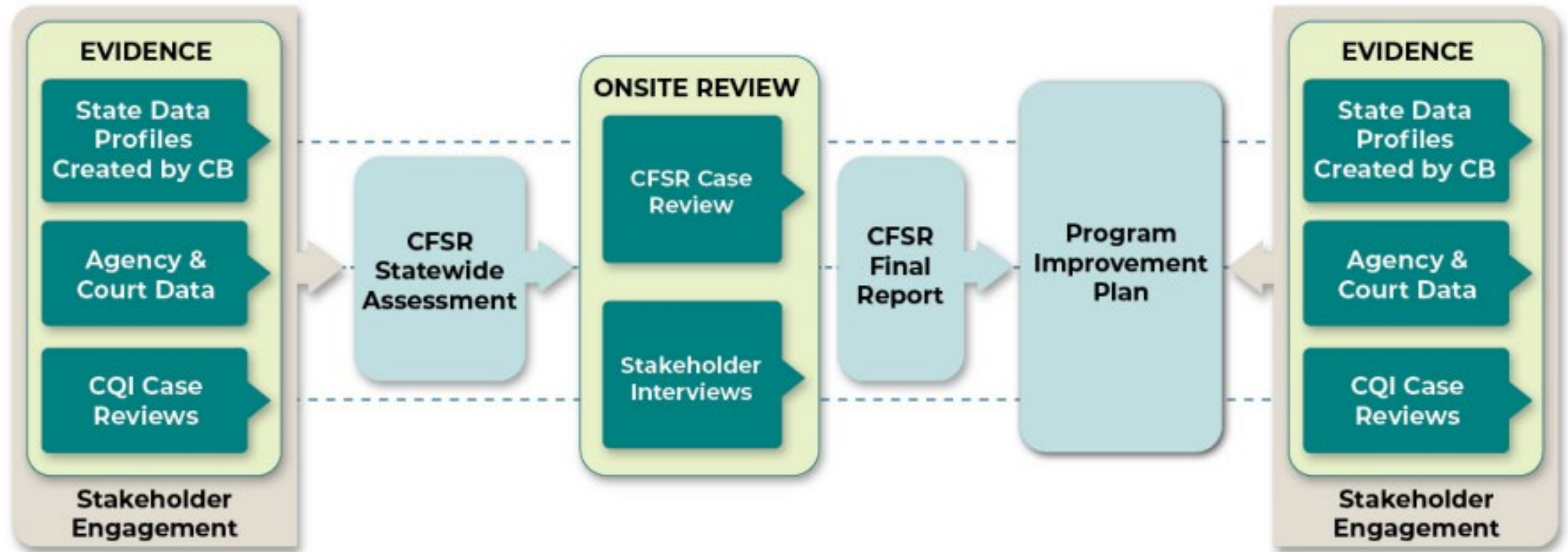
6. **Build community partnerships with the education system through school-based social workers** to adequately identify appropriate prevention services for children and families in need.

7. **Utilization of Early Periodic, Screening, Diagnosis, and Treatment (EPSDT)** to identify and link through referral for necessary medical and behavioral health treatment.

8. **Utilization of an evidence-based screener** to determine appropriate treatment needs of children and families.

# Child and Family Services Review

## CFSR Process





## CFSR

### Child and Family Services Review

Performance Outcomes

1. Safety Outcome 1 & 2
2. Permanency Outcome 1 & 2
3. Well-being Outcome 1, 2, & 3
- 4. Systemic Factors**
  - a. Statewide Information System
  - b. Case Review System
  - c. Quality Assurance System
  - d. Staff and Provider Training
  - e. Service Array and Resource Development
  - f. Agency Responsiveness to the Community
  - g. Foster and Adoptive Parent Licensing, Recruitment, and Retention



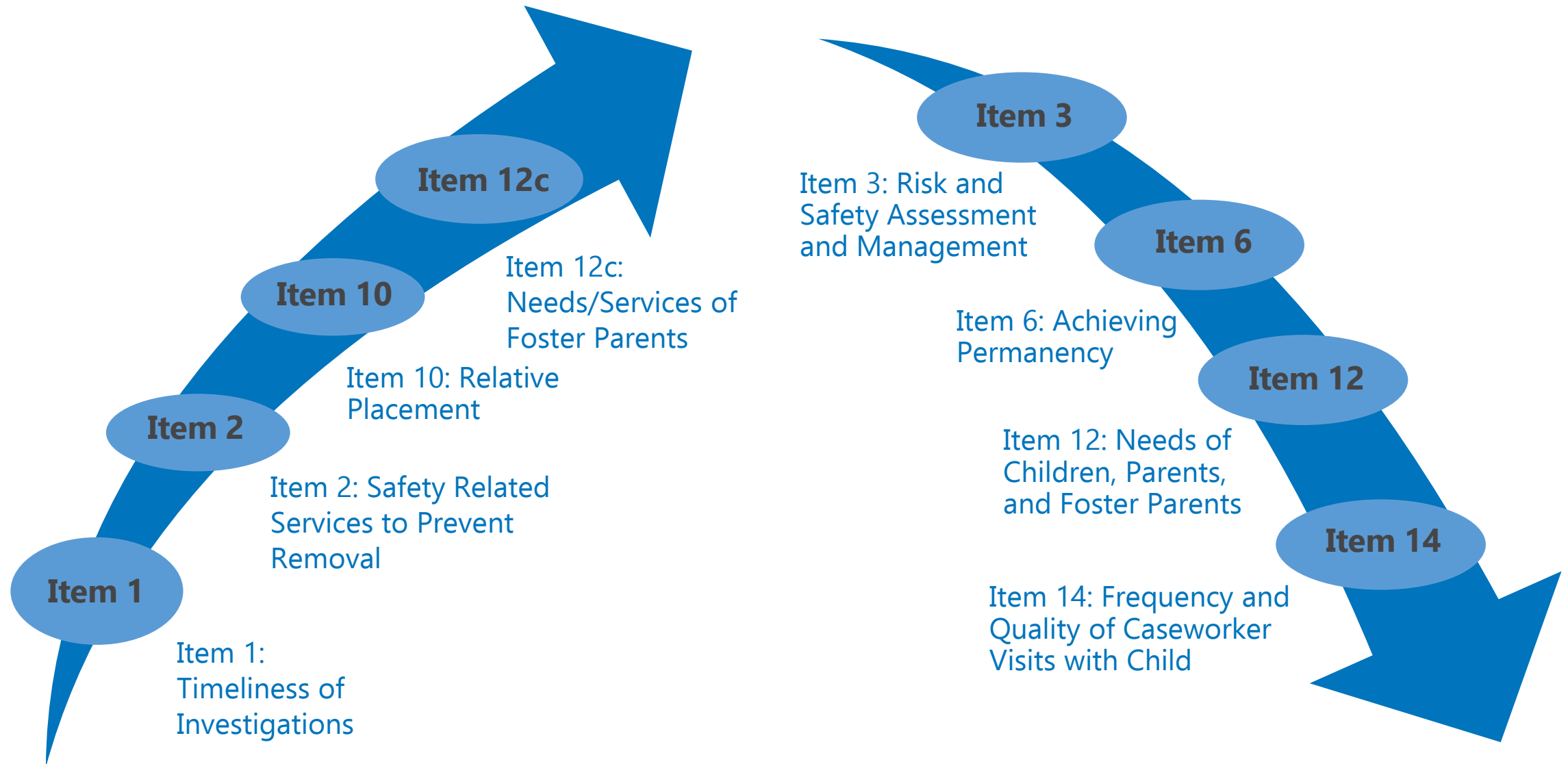
# CFSR Performance Outcomes Review Period

## October 1, 2020 – September 30, 2022

Performance Item	State 21A	State 21B
Item 1: Timeliness of Initiating Investigations of Reports of Child Maltreatment	86.8%	94.1%
Item 2: Services to Family to Protect Child(ren) in the Home and Prevent Removal or Re-Entry into Foster Care	86.4%	87.5%
Item 3: Risk and Safety Assessment and Management	36.9%	46.1%
Item 4: Stability of Foster Care Placement	72.5%	60%
Item 5: Permanency Goal for Child	50%	62.5%
Item 6: Achieving Reunification, Guardianship , Adoption, or Other Planned Permanency Living Arrangement	45%	37.5%
Item 7: Placement with Siblings	76.9%	70.8%
Item 8: Visiting with Parent and Siblings in Foster Care	75%	47.2%
Item 9: Preserving Connections	75%	62.5%
Item 10: Relative Placement	77.5%	87.5%
Item 11: Relationship of Child in Care with Parents	68.9%	77.7%
Item 12: Needs and Services of Child, Parents, and Foster Parents	55.3%	58.4%
Item 13: Child and Family Involvement in Case Planning	66.6%	70.4%
Item 14: Caseworker Visits with Child	38.4%	44.6%
Item 15: Caseworker Visits with Parents	44.4%	62.2%
Item 16: Educational Needs of the Child	72.5%	80.3%
Item 17: Physical Health of the Child	60.3%	67.8%
Item 18: Mental/Behavioral Health of the Child	62.5%	60.3%

# CFSR Performance Outcomes Review Period

## October 1, 2020 – September 30, 2022





## SWDI

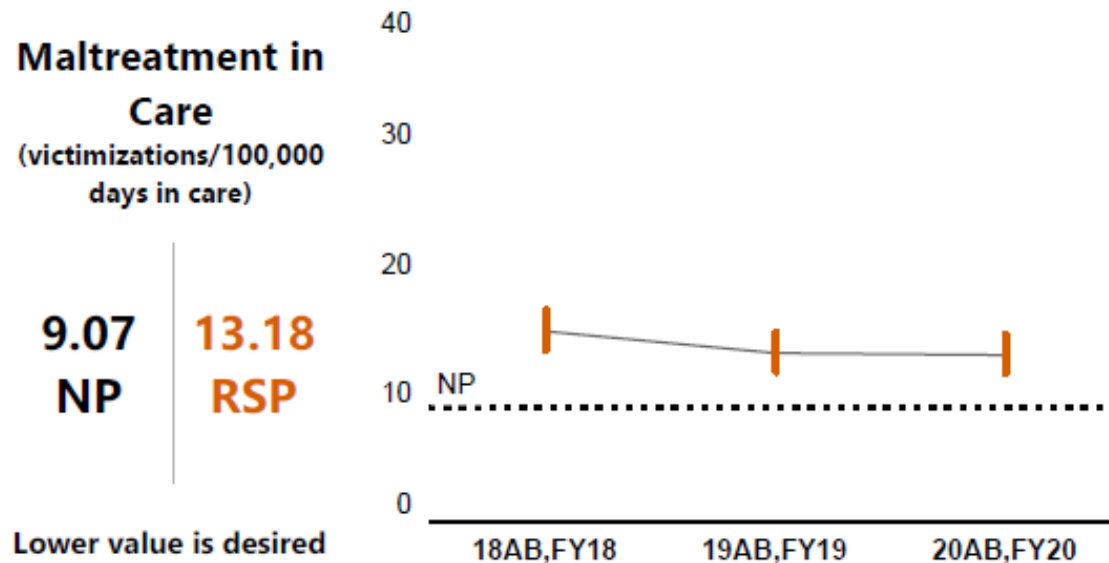
# Statewide Data Indicators

Performance Outcomes

1. Permanency in 12 months for children entering foster care
2. Permanency in 12 months for children in foster care (12-23 months)
3. Permanency in 12 months for children in foster care (24+ months)
4. Re-entry to foster care
5. Placement stability (moves per 1,000 days in foster care)
6. Maltreatment in foster care (victimization per 100,000 days in foster care)
7. Recurrence of maltreatment

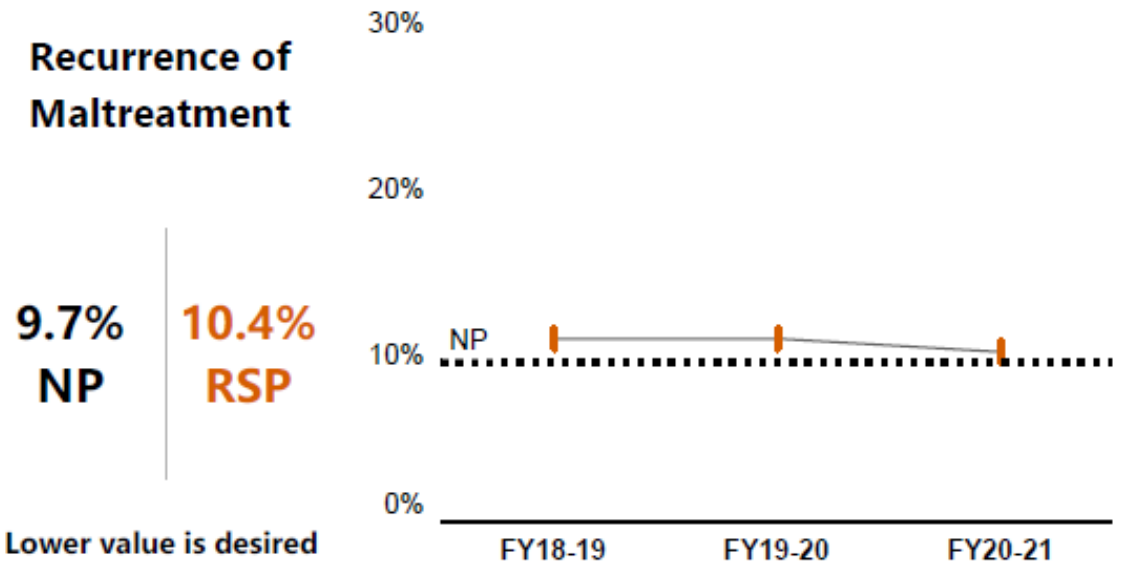
# SWDI

## Safety Outcomes



Measured as the rate of abuse or neglect per days in foster care in a 12-month period that children experienced while under the state's placement and care responsibility

State's performance is statistically worse than national performance.



Measured as the percent of children who were the subject of a substantiated or indicated report of maltreatment in a 12-month period and who experienced subsequent maltreatment within 12 months of the initial victimization

# SWDI

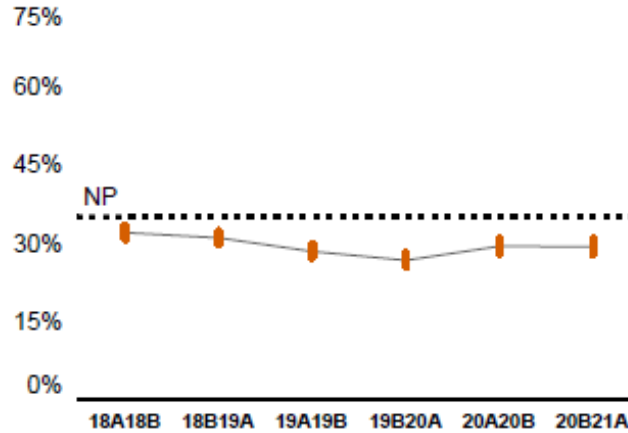
## Permanency Outcomes

### Permanency in 12 Months (entries)

35.2% NP  
29.8% RSP

Higher value is desired

Among children who entered foster care in a 12-month period, the percent who exited foster care to reunification, adoption, guardianship, or living with a relative within 12 months of their entry

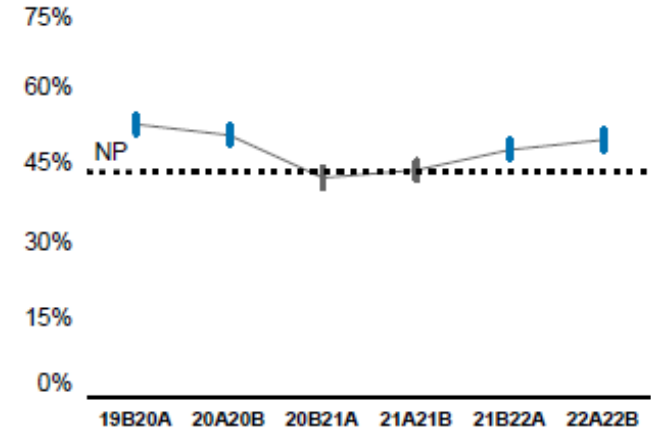


### Permanency in 12 Months (12-23 mos)

43.8% NP  
50.1% RSP

Higher value is desired

Among children in foster care at the start of the 12-month period who had been in care for 12 to 23 months, the percent who exited to permanency in the subsequent 12 months

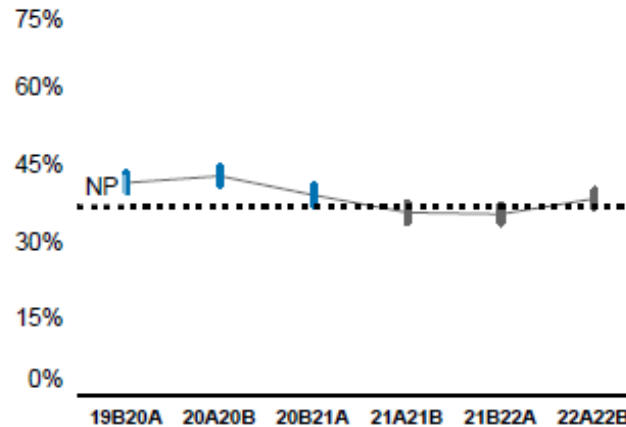


### Permanency in 12 Months (24+ mos)

37.3% NP  
38.8% RSP

Higher value is desired

Among children in foster care at the start of the 12-month period who had been in care 24 months or more, the percent who exited to permanency in the subsequent 12 months



- State's performance is statistically worse than national performance.
- State's performance is statistically better than national performance.
- State's performance is statistically no different than national performance.

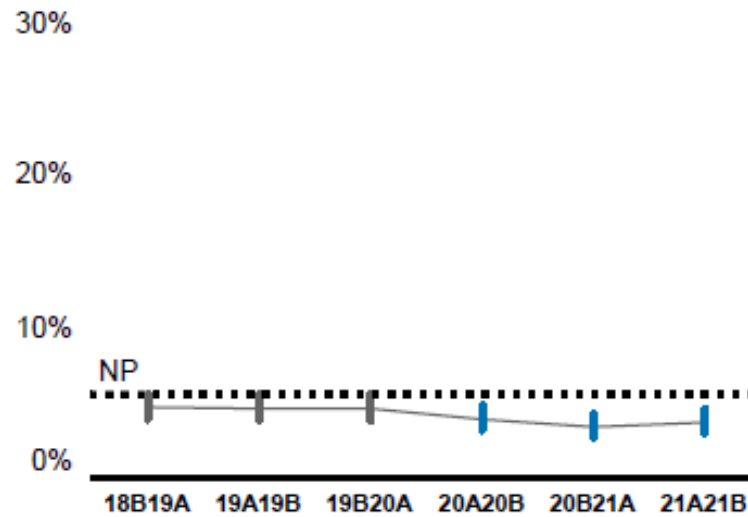
# SWDI

## Permanency Outcomes

### Reentry to Foster Care

5.6%  
NP

3.9%  
RSP



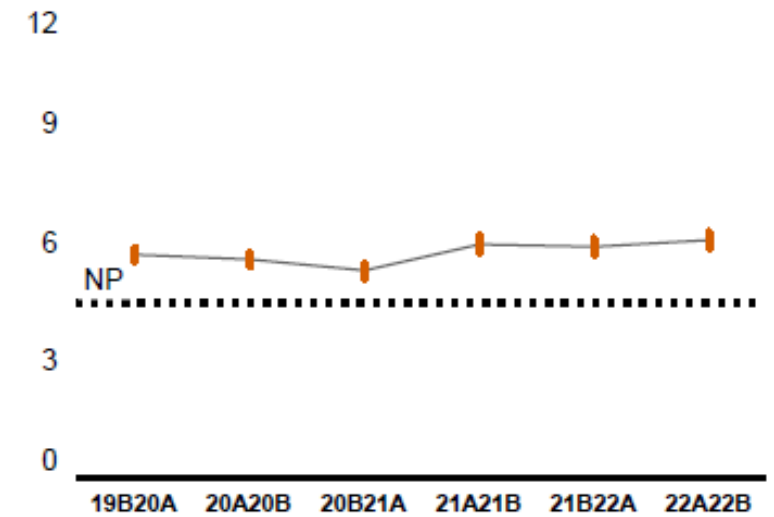
Lower value is desired

Among children who discharged to permanency (excluding adoption) in a 12-month period, the percent who reentered care within 12 months of exit

### Placement Stability (moves/1,000 days in care)

4.48  
NP

6.13  
RSP



Lower value is desired

Among children who entered care in a 12-month period, the number of placement moves per day they experienced during that year

- State's performance is statistically no different than national performance. ■ State's performance is statistically better than national performance. ■ State's performance is statistically worse than national performance.



## EQUITY LENS

### Advancing Equity and Inclusion

#### Principles

1. Engage families and young people with lived experience who represent the diversity of individuals and families who live in the community and are served by the system.
2. Engage system partners and individuals with a vested interest in the system.
3. Analyze data to identify disparities in services and outcomes, to understand the role that child welfare programs, policies, and practices may play in contributing to those disparities.
4. Inform and develop systemic improvements that translate into improvements for all populations.



# AGE, RACE/ETHNICITY, & LOCALITY

Population, entries, and entry rates per 1,000

<b>&lt; 5 yrs</b>	31.2% Total Pop. 58% Total Entries
<b>&gt; 5 yrs</b>	68.8% Total Pop. 42% Total Entries

<b>OKC</b>	21.1% Total Pop. 16.5% Total Entries
<b>Tulsa</b>	17.6% Total Pop. 13.7% Total Entries
<b>Other</b>	61.3% Total Pop. 69.8% Total Entries

<b>White</b>	51.2% Total Pop. 38.7% Total Entries
<b>AI/AN</b>	9.9% Total Pop. 9.8% Total Entries
<b>Two +</b>	10.2% Total Pop. 29% Total Entries

**3,359**

Entered Care  
in FFY 2021

**1,881**

Still in Care,  
2yrs later  
(56%)





# AGE, RACE/ETHNICITY, & LOCALITY

Permanency Achieved

**26.3%**

Perm Exits <12 months

**37.6%**

Perm Exits <18 months

**40.5%**

Perm Exits <24 months

**< 12 months**

Fairly consistent across races, meaning the percent of entries are within 1% of the percent of exits

**12-23 months**

Native American children exit at a lower rate (40.1%) than children of other races. White children exit at a higher rate (59.7%) than children of other races.

**24+ months**

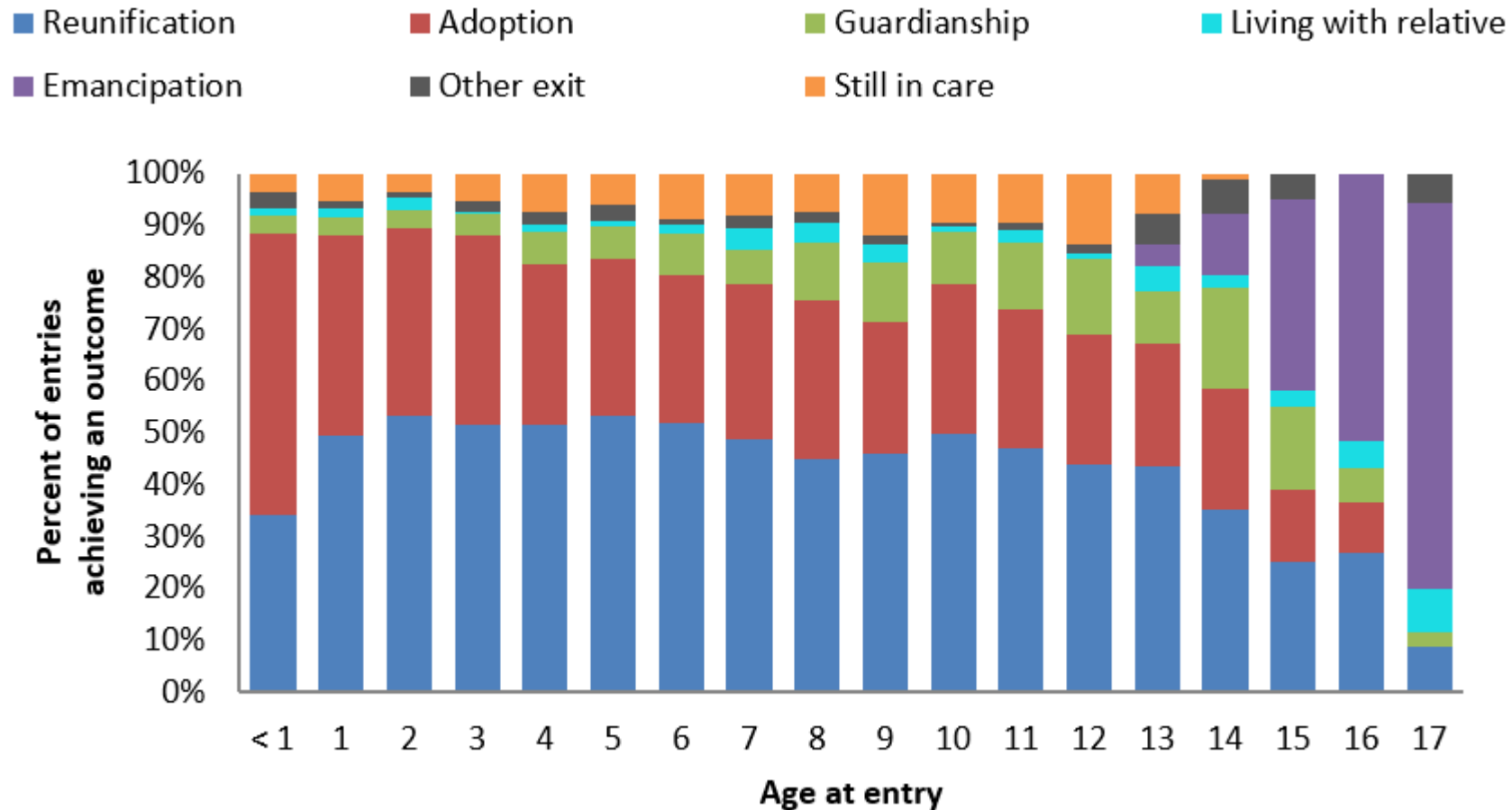
Native American children exit at a lower rate (29.6%) than children of other races. White children exit at a higher rate (50.7%) than children of other races.





# AGE, RACE/ETHNICITY, & LOCALITY

Permanency Achieved by Type





# AGE, RACE/ETHNICITY, & LOCALITY

Reentry Rate, Placement Stability, MIC, Recurrence of Maltreatment

<b>&lt; 1 yr</b> <b>African American</b>	Most likely to reenter care (6.3%) Most likely to reenter care 5%, compared to other races	<b>17 yrs</b> <b>Brown / Black Children</b>	Least likely to have placement stability (13.64 moves/1000 days) Most likely to have placement moves
<b>1-5yrs</b> <b>6-10yrs</b> <b>White</b>	Highest number of days in care Highest rate of victimizations/ 100,000 days Highest number of days in care & victimizations	<b>1-5yrs</b> <b>Brown/ Black Children</b>	Most likely to be initial victims and recurring victims of maltreatment When combined most likely to be initial victims and recurring victims of maltreatment





## SERVICE ARRAY & RESOURCE DEVELOPMENT

How well is the  
System Functioning?

Systemic Factor: Items 29 & 30

1. Services that assess the strengths and needs of children and families.
2. Services that address the needs of children and families to create a safe home environment.
3. Services that enable children to remain safely with their parents.
4. Services that help children in foster and adoptive placement achieve permanency.
5. How are services individualized to meet the unique needs of children and families – related to race, ethnicity, language, disability, and sexual orientation.

"The most important  
thing in the world is  
**family** and **love**."

- John Wooden



**GET CONNECTED**  
**STAY INFORMED** ➔



[Human Services Department - OKDHS \(oklahoma.gov\)](https://oklahoma.gov/okdhs)

# THANK YOU!

Keitha Wilson, MSW

[Keitha.Wilson@okdhs.org](mailto:Keitha.Wilson@okdhs.org)

Jimmy Arias, MSW

CQI/QA Programs Administrator

[Jimmy.Arias@okdhs.org](mailto:Jimmy.Arias@okdhs.org)



OKLAHOMA  
Human Services

