



**Penn Medicine**  
Lancaster General Health



## CERTIFICATE OF COMPLETION

This is to acknowledge that

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NAME

has completed the training module listed below for the course:

*Understanding Trauma, Resilience and Trauma-Informed Care* (CLE01469)

**Module 1: What is Trauma and Why Does It Matter?**  
1 HOUR ONLINE TRAINING

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SELF-ADMINISTERED

\_\_\_\_\_

DATE

*“Although the world is full of suffering, it is also full of the overcoming of it.”*  
~ Helen Keller