

**D - All people want to be treated with Dignity**

**R - All people want to be treated with Respect**

**A - All people would rather be Asked than told what to do**

**W - All people want to know Why they are being asked**

**O - All people would rather have Options than threats**

**2 - All people want a 2nd chance to make things right**

**DRAWO2  
BREATHE  
STAY CALM**

