



FAIRLEIGH
DICKINSON
UNIVERSITY

School of Public and Global Affairs

THE FDU School of Public and Global Affairs

presents

Professional Development Seminars in Newark: Leadership Skills for the Public Sectors

Fall 2021

LOOKING TO TAKE THAT NEXT STEP?

FDU's School of Public and Global Affairs can help advance the careers of professionals working in the fields of:

- Government
- Law Enforcement
- Security & Emergency Response
- Nonprofit Leadership
- Healthcare Management
- Transportation and Public Services



REGISTER NOW!

For the 4-week Seminars
[Seminar Registration Form](#)

VISIT: fdu.edu/spga

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The School of Public and Global Affairs presents seminars that explore topics addressing issues for employees in public sectors including government, law enforcement, security and emergency response, nonprofit leadership, healthcare management, and transportation and public services.

THREE 4-WEEK SEMINARS

On Site and Off Campus Classes Held in Essex County
(Location To Be Announced)

Classes held on Wednesdays 12:00-3:00 pm EST

- **CUSTOMER SERVICE: ENGAGING THE PUBLIC**
September 8, 15, 22, 29
Learn to communicate effectively with the public and implement the "user experience" for residents when interacting with public officials and agencies.
- **EFFECTIVE COMMUNICATIONS**
October 6, 13, 20, 27
Enhance skills of communication, public speaking and writing.
- **RESILIENCY TRAINING**
November 3, 10, 17, 24
Understand and learn more about stressful and traumatic events and how to cope and coach others.

Participants receive a Certificate upon completion. \$375.00 USD per seminar. Students who complete all three seminars can receive 3 graduate credits.

Collaborate via Zoom with global experts, students and esteemed faculty from our global campuses: USA — UK — Canada

