



FYE 2018

Annual Impact Report

July 1, 2017 – June 20, 2018

Our Mission

Our mission is to treat children with behavioral and developmental delays as a result of limited resources, abuse, or neglect, and provide support and education for both the child and their families.



Our Vision

Our vision is that all children in our community are prepared to start school and have families that nurture their success.

Our Values

Children & Families: They deserve a staff, board, and community dedicated to helping them grow and succeed.

Community Relationships: Fulfilling our mission is dependent on the goodwill and support of individuals, organizations, and our community at large.

Our Employees: Their teamwork, commitment, and passion are essential to creating a positive environment where the children and organization thrive.

Measurable Outcomes: They allow us to evaluate the effectiveness of our services.

Integrity: It is the basis of a trusting relationship with our children, families, and community.

Financial Stability: We should be responsible stewards of all of our resources.

Program Services

We meet families where they are, providing the tools needed to reach beyond their current circumstances. No matter the day of the week, A Child's Haven provides behavioral health services that consist of individual, group, and family therapies as well as parent education. We administer a rigorous series of child and caregiver assessments, developmental screenings, and make referrals to community based resources.

- **Therapeutic Childcare Services**
- **Home Visitation – Family Therapy**
- **Parent Education Support**

A WORD FROM OUR BOARD OF DIRECTORS PRESIDENT, JENNIFER L. OSGOOD

As I reflect on the past year at A Child's Haven, I'm proud to acknowledge the important work that has been accomplished by Laurie Rovin and her team in providing essential support and services to children and families throughout this community. My commitment to this organization during my tenure as Board President has been strengthened by the opportunity to collaborate with staff, volunteers, members of our Board, donors and the many supporters who provide funding and assistance that enables us to carry out our mission of providing therapeutic treatment throughout the year.



This year, the Board of Directors focused on key areas that will allow us to further build capacity and expand treatment to families in the coming years. We established and implemented a targeted initiative to increase individual engagement and provide additional resources and support for the leadership team through governance and fund development efforts. We also began the process of engaging in a new strategic planning initiative to update the current plan that is expiring next year with newly developed goals. We understand just how critical our focus must be on what lies ahead for our children and families, because we know that today's children are tomorrow's leaders. We will continue to work diligently in order to ensure that the positive outcomes and the impact we have had thus far in the community continues to make a difference in the lives of those we serve.

It has been an honor and a pleasure to serve as Board President this year. On behalf of the Board of Directors, I want to express our sincerest thanks and appreciation to Executive Director Laurie Rovin, the amazing staff of A Child's Haven, our volunteers, donors, sponsors and other community partners. We are committed to our mission and excited about the future of A Child's Haven and all that we are poised to accomplish in the coming year.

A handwritten signature in black ink that reads "Jennifer Osgood".

Board of Directors

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A MESSAGE FROM OUR EXECUTIVE DIRECTOR, LAURIE ROVIN, LMSW, MA



Our committed team at A Child's Haven has accomplished wonderful things this year. We approach the upcoming year with energy and enthusiasm, love for the population we serve, and tremendous hope for the future of young children and families in our state.

We have a daunting task ahead. Research shows both genetics and experiences play a role in a child's brain development. The need for fostering healthy relationships and safe environments is why A Child's Haven provides support, not only to children, but with their families as well.

Our team of 54 employees is devoted to providing treatment to young children and their families. Transportation is provided to and from treatment, removing the barrier of access. During morning hours, our classroom team helps improve a child's ability to develop. Afternoons are filled with parent engagement and home visits by Family Support Counselors, providing families with assistance in finding new ways to support and promote their children's development within day-to-day activities. Their combined efforts empower families we serve with skills needed to nurture and advocate for their children.

The State of South Carolina is supporting families by working to increase the number of professionals focused on infant toddler mental health needs. A Child's Haven supported our Clinical Director's as she started working to receive "Infant-Early Childhood Mental Health" endorsement from the state of South Carolina. Our state is becoming a leader in early childhood mental health field, even forming an association to address this growing need. Despite this progress, A Child's Haven is still one of only three therapeutic child care service providers in the state. We are seeing more children expelled from child care, hence, the need to help young children and their families address both the developmental needs and parental support continues to grow.

The road ahead is tough, but we have much to celebrate. This year, A Child's Haven received a huge endorsement of our work when we were awarded \$750,000 from The Duke Endowment. For the next three years, we are partnering to build our capacity to integrate behavioral health and child care to ensure child success. Our final goal is to build a model that can be evaluated and ultimately replicated in communities throughout South Carolina.

An immediate victory happened this spring when our dream to create a Parent Child Interaction Garden became a reality with the help of Boy Scout, Brooks O'Hanlan. Our goal was to teach families about gardening to minimize stress, maximize love and encourage healthy eating. The garden yielded some fine produce and taught our families a healthy activity they could enjoy together. At June's grand opening, one parent shared that they had already gone home and created their own garden box! The meals from the harvest will nourish their bodies. The memories created by gardening together will last a lifetime.

As you review our year and note our accomplishments, know that our work is not done. I urge you to reach out to me or any of our team members to learn how you can get involved and support our mission.

A handwritten signature in black ink that reads "Laurie Rovin, LMSW, MA". The signature is written in a cursive, flowing style.

2018 Advisory Council

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Jennifer Osgood
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Haven's Heroes Council

Kimberly Bailey
Katie Dillard
Sara Dolan
Roxie Kimbrell- Hixson
Kim Newell
Jessica Sharp



HUNTER'S STORY

Hunter enrolled in A Child's Haven as an angry three-year old who had experienced significant loss. Hunter's mother passed, his family was forced to move to a new home and he had to change schools. Hunter didn't understand this new world, so he began lashing out and was kicked out of preschool. Hunter responded to every request with a tight fist, or an "Nuh uh," or "No!" He was always hitting, kicking and spitting and his father began to wonder what happened to his kind-hearted little boy.

To bring Hunter a sense of hope, love and security, the adults in Hunter's life had to work to change their habits to teach Hunter the confidence to feel safe. In

treatment, A Child's Haven provided structure and taught Hunter strategies to manage his frustration. At home, the counselor worked with his father to learn ways to communicate with Hunter. They practiced strategies to set boundaries, and, in time, gained confidence in effectively parenting Hunter. This family found ways to enjoy and learn together.

Hunter is now able to use his words to communicate needs, and, together his family has found ways to minimize stress and maximize love. Hunter's story is not over, but he has successfully transitioned back to a typical preschool and is doing very well.

WHAT WE DO

CHILD & FAMILY SERVICES:

- Therapeutic Childcare & Individual Therapy
- Home Visitation & Family Therapy
- Parent Support & Education

INTENDED OUTCOMES:

- Improve child behavioral and developmental issues
- Support school readiness
- Improve parenting skills
- Build stronger parent-child relationships
- Increase family self-sufficiency



THERAPEUTIC CHILDCARE PROGRAMS CAN HEAL ADVERSE CHILDHOOD EXPERIENCES (ACE'S)!

LONGTERM PERSONAL IMPACT

Childhood experiences, both positive and negative, have tremendous impact on lifelong health and opportunity.



LONGTERM COMMUNITY IMPACT

Without aggressive intervention, this damage can become permanent and lead to a lifetime of suffering that affects the entire community — through substance abuse, poor school performance, depression, and violence.





ADDIE AND JANE'S STORY

Three-year-old twins, Addie and Jane, were left home alone while mom worked two jobs to make ends meet. Their neighbor found the girls home alone when Addie knocked on her door and asked for a drink because she was thirsty. Addie and Jane's birth mother was unable to care for her girls and voluntarily gave up her birth rights to give the kids a better home.

The girls were placed in DSS custody and were initially separated. This separation created more anger and anxiety for both Addie and Jane, causing them to be "asked to leave" both their foster home and child care multiple times. Luckily Addie and Jane found a new home together.

A Child's Haven (ACH) was recommended to Addie and Jane's new foster to adopt parents. The children

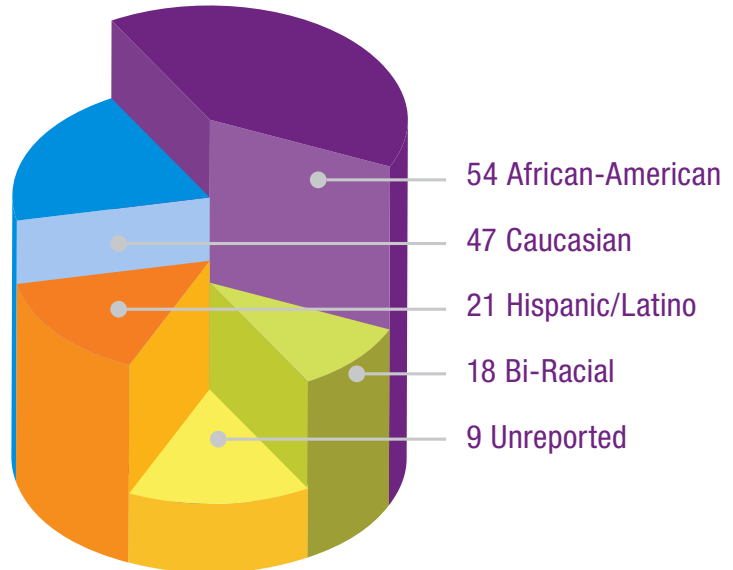
flourished, knowing that they have a place to call home and a "school" that could help them to learn how to manage their emotions. While ACH is a behavioral health treatment center, Addie and Jane think of us as school. Instead of learning colors and numbers, the girls learn how to cope with their emotions and overcome their developmental delays.

Addie and Jane's foster parents agreed to engage in both parent groups and home visitation services so they could learn how to effectively respond to the girls needs. The counseling the foster parents received inspired them to adopt Addie and Jane. Less than two years after they left A Child's Haven, both girls have been adopted, transitioned successfully to kindergarten, and have a loving Mommy and Daddy.

WHO WE SERVE

A CHILD'S HAVEN TREATS YOUNG CHILDREN WITH DEVELOPMENTAL DELAYS AND SOCIAL DETERMINANTS SUCH AS:

- ▶ Abuse or Neglect
- ▶ Poverty
- ▶ Social-Emotional Challenges
- ▶ Low Protective Factors
- ▶ Trauma



OUT OF HOME

42%

of children were living in foster care or with a relative due to abuse or neglect by a caregiver



MARITAL STATUS

65%

of families were headed by a single parent



EMPLOYMENT

40%

of families reported to be unemployed



EDUCATION

79%

of families had no more than a high school education

RETURN ON INVESTMENT

\$18.70

RETURN TO THE PUBLIC TREASURY for every \$1 invested in programs.
\$13.00 Quality Childcare + \$5.70 Home Visitation

¹ Heckmanequation.org
² Pew Charitable Trust-Home Visiting Policy Framework, PewTrusts.org

MEETING THE NEED

144

NEW CLIENT REFERRALS received FYE 2018



\$16,800

Treatment Cost / 9 MO. FYE 18 each child/family unit



BRITTNEY'S STORY

When the Department of Social Services first referred Brittney to A Child's Haven, she was a four-year-old victim of neglect living in foster care. The trauma she had endured made Brittney anxious about everything and prone to outbursts. Brittney didn't know how to react when someone was kind to her, and she hurt herself and threw tantrums to get the attention she craved. Brittney's foster mom was at her wits end.

During group therapy at A Child's Haven, Brittney acted out. She had to learn how to listen and follow directions so she could transition from one thing to another throughout the day. The treatment team knew that if

Brittney was going to get better, she needed to learn how to control her emotions and recognize and express her feelings. Brittney's family support counselor knew that her foster parents needed to learn how to handle her outbursts by acknowledging her emotions, comforting Brittney and providing the stable home she deserved.

After attending A Child's Haven for over a year, Brittney is like a different child. She loves to play with her friends and knows how to keep her emotions under control. Brittney successfully transitioned to kindergarten, and her foster parents are in the process of adopting her. She has found her forever family.

BY THE NUMBERS

THERAPEUTIC CHILDCARE SERVICES

Our college educated team members strengthen each child through customized therapy, love, support, and nutritious food.



Children received
Therapeutic Childcare Services

21,504

Healthy meals served
to children

79,551

Miles driven
transporting children

30,417

Hours of Therapeutic
Childcare were provided to
children at our center



92%

Children demonstrated
measurable improvement

HOME VISITATION

Licensed Family Support Counselors visit each family weekly to identify goals, improve family interactions, develop positive parenting skills and to improve the family's overall mental health.



Total family
caregivers served

90%

Families reported that they
had increased knowledge and
skills to help their child

99%

Families reported that
they are satisfied with A
Child's Haven services

100%

Families with a
need received an
out-of-agency referral



3,894

Hours of Family Home Visitation

PARENT EDUCATION SUPPORT

Our evidenced based parenting classes reinforce the one-on-one home visit training and provide the tools they need to raise healthy and successful children.



Caregivers reported that they
deal more effectively with daily
problems or challenges



Caregivers "feel more
confident with ability to
parent my child"



Families reported that
expectations of services
were met or exceeded

STRONG COMMUNITY SUPPORT

Our work isn't possible without the generosity of investors, volunteers, and our community partners. They range in industry and location, but the impact is priceless.

COLLABORATORS

Children's Trust of South Carolina
First Steps of Greenville County
Greenville County Childcare Association
LiveWell Greenville
Parents as Teachers
Prevent Child Abuse SC
United Way of Greenville County



University of Georgia IMPACT Service Break Program volunteers



IN-KIND CONTRIBUTIONS

\$41,061

Volunteering is an integral part of our work at A Child's Haven, and the experience is something truly special.

Our volunteers take part in the transformation of a child and his or her family. In the process, our volunteers are transformed as well. Volunteering opportunities exist from working directly with children or with parents, working in groups or individually, interning, short-term or long-term commitments, and helping around our centers. We are grateful for your support!



Brasfield & Gorrie, L.L.C. 'Touch a Truck' Day

798 VOLUNTEERS DONATED **1,773** HOURS TO OUR CAUSE

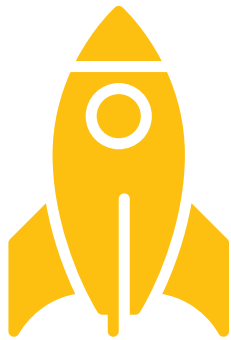
★ \$39,396 TOTAL VALUE

WAYS TO INVEST

Help us serve significantly more children and families in Greenville... OUR community. Make a donation. Leave a Legacy. Volunteer. Attend an event. Speak up about our cause. There are many ways to lift lives.

INVEST, DEVELOP AND SUSTAIN TO PRODUCE AGAIN

Invest in early childhood for at-risk children, through development of social emotional, cognitive and character skills from birth to age five, when it matters most. Gain more capable, productive and valuable citizens who pay dividends for generations to come.



89.6% OF EVERY DOLLAR RAISED BY A CHILD'S HAVEN GOES TOWARD DIRECT SUPPORT OF PROGRAMMING.

WAYS TO GIVE

CASH OR CHECK: If you'd like to donate by cash or check, you can drop it off at our facility or mail it to:
20 Martin Drive Greenville, SC 29650

DONATE ONLINE: Give quickly, conveniently and securely through our online payment portal. AChildsHaven.org/Donate

APPRECIATED ASSETS: Call us to donate stock: Michael Beaver 864-298-0028, Ext 2032 or michaelb@achildshaven.org

LEAVE A LEGACY: Each year many people choose to review their long-rang estate and financial plans. Many leave a legacy through wills, life insurance policies, and retirement accounts. For information, contact: Salli Alexander, sallia@achildshaven.org

IRA CONTRIBUTION: If you are over 70, you may make a direct distribution from your Individual Retirement Account up to \$100,000 in a calendar year.

A child's haven
LIFT LIVES TODAY

\$120
By donating \$10 a month you can...
Feed 9 hungry children...
2 healthy meals per day for a week

\$240
By donating \$20 a month you can...
Provide mileage reimbursement to 8 Family Support Counselors...

M T U W T H F X2
For 2 weeks of home visitation

\$480
By donating \$40 a month you can...
Ensure transportation to and from child care treatment for 1 week
We have 6 different routes

FINANCIALS

JULY 1, 2017 - JUNE 30, 2018

SOURCES OF REVENUE

- ★ Service Fees from Government:
\$1,227,553
- ★ Unrestricted Contributions:
\$854,407
- ★ Restricted Contributions:
\$427,302
- ★ United Way of Greenville County:
\$182,110
- ★ Investments & Other:
\$69,286



TOTAL REVENUE:
\$2,760,658

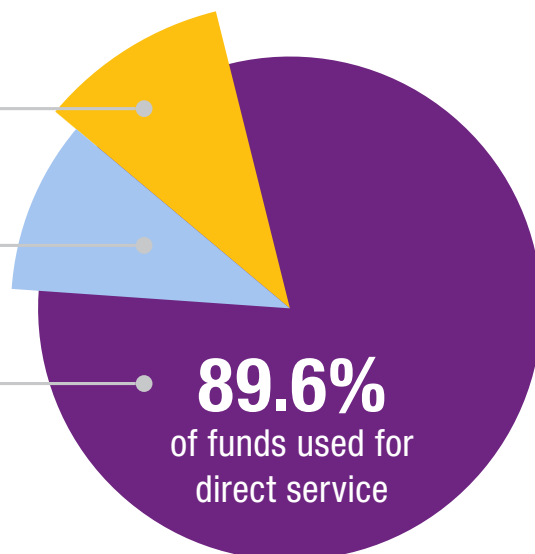
USE OF FUNDS

- ★ Total Expenses: \$2,891,070

Fundraising: \$138,973

Administrative: \$161,226

Direct Service: \$2,590,871



THANK YOU TO OUR DONORS

\$250,000+

SYNNEX Share the Magic

\$100,000-\$249,999

Children's Trust Fund
of South Carolina
United Way of Greenville County

\$50,000-\$99,999

Hollingsworth Funds Inc.
John I. Smith Charities

\$25,000-\$49,999

F. W. Symmes Foundation

\$20,000-\$24,999

Commerce Club Of Greenville
First Steps of Greenville County
Jolley Foundation
Margaret Linder
Southern Endowment Fund
(Community Foundation of Greenville)
ScanSource Charitable Foundation
United Way of Greenville County
W. W. Burgiss Charities

\$10,000-\$19,999

The Capital Corporation
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Newman's Own Foundation
M. Ellis Pearce

\$5,000-\$9,999

Arizona's Children's Charities, Inc.
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Dabo's All In Team Foundation
First Presbyterian Church
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Priscilla and John Hagins
Sherry and Tee Hooper
Industrial Fire Systems, Inc.

Kohnken Family Foundation, Inc.
Palmetto Technology Group, Inc.
Southern First Bank
Sallie Washick

\$2,500-\$4,999

3M Company
Armada Analytics Inc
Buncombe Street
United Methodist Church
Brasfield & Gorrie LLC
The Clorox Company
Drs. Hal and Mary Fran Crosswell
Ebenezer Methodist Church of Greer
Hartness Half & 5K
Becky and Robert Hartness
Hubbell Lighting Inc.
Joy in Childhood Foundation
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Controller Services, P.C.
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The Owings Family Foundation
Piedmont Natural Gas
Publix Super Markets Charities Inc
Robert and Ruth K. Lee Foundation
The Sisk Foundation
Smart Family Fund
South Carolina Tel-Con
Stronge Family Foundation
Dana and Joe Thomason
David Vaughan

\$1,000-\$2,499

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Brenda and Russell Bouchard
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Any donor omissions are
unintentional and will be added
to the digital version of this
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Greenville, SC 29617



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SPECIAL THANKS
to our In-Kind printing sponsor:
Konica Minolta Business Solutions
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www.AChildsHaven.org

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