

# Transcending Violence:

Emerging Models of Trauma  
Healing in Refugee Communities

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# Overview of Talk

- International and national context
- A public health approach
- Cultural sensitivity
- Assessing trauma modalities for refugees
- Emerging approaches to treatment and support
- Gender-based approaches
- Trauma-informed care for refugees

# Key Theme: Respect



“ Refugees present perhaps the maximum example of the human capacity to survive despite the greatest losses and assaults on human identity and dignity.”

M.A. Muecke (1992)

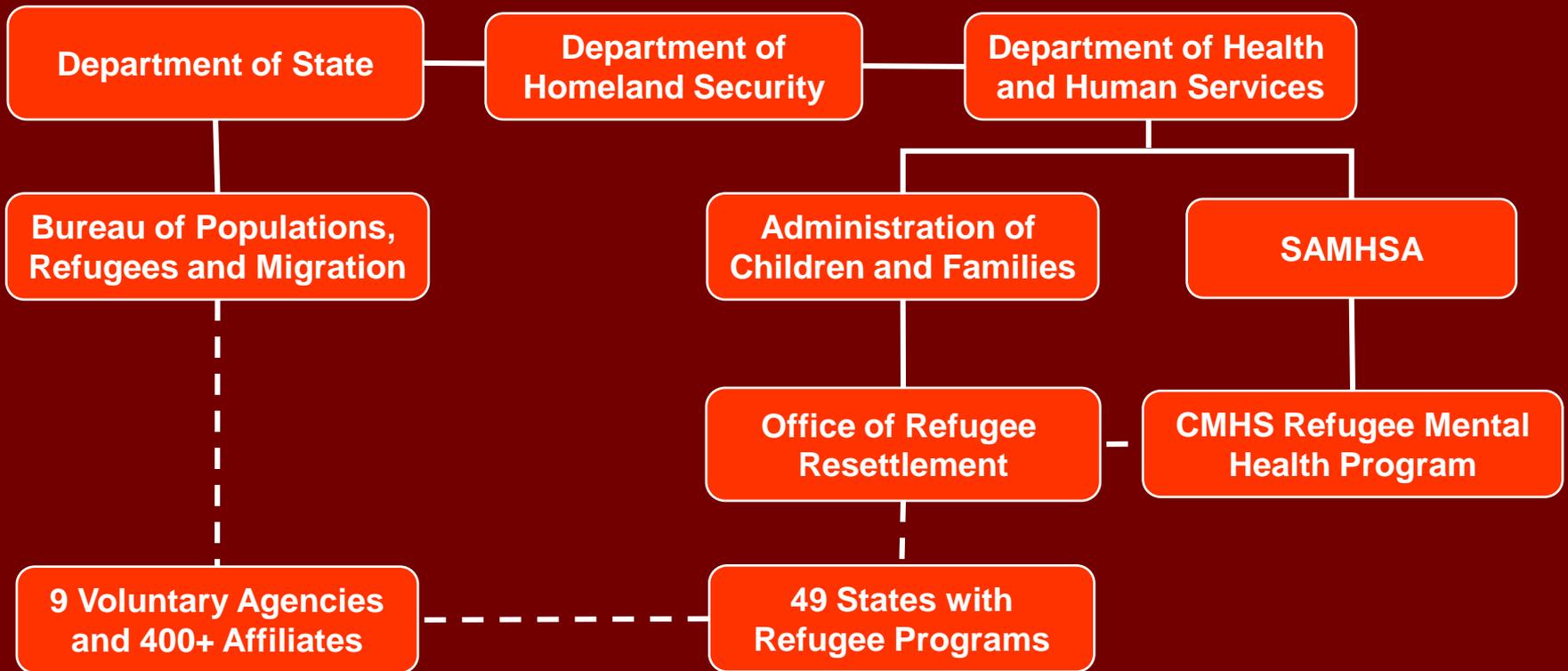
# Refugees and Other Newcomers

Refugee	Forced to flee outside own country; well-founded fear of persecution
Internally displaced person	Relocated within own country due to violence, disasters, etc.
Asylum seeker	Makes claim of refugee status
Migrant	Moves for a specific purpose, often economic
Immigrant	Takes permanent residence in new country

# International and National Context: In The Numbers

- 9.9 million
  - Refugees across the globe
- 25 million
  - Additional people internally displaced
- 2.5 million
  - Have entered the US since 1980
- 80%
  - Flee from one poor country to another
- 75%
  - Are women and children
- 50%
  - Receive assistance of some type

# Refugee Service System



# ORR Torture Survivors Discretionary Grant Program

- Services provided to all torture survivors regardless of immigration category
- Majority served are asylum seekers
- Services include physical and psychological trauma, social and legal support, research and training
- 20 specialized torture treatment programs in 15 states

# Phases of the Refugee Experience

- Pre-migratory period
- Flight
- Refugee camps or other living arrangements in country of 1<sup>st</sup> asylum
- Voluntary repatriation, integration in country of asylum, or resettlement
- Migration/resettlement in a new country



# Trauma and the Refugee Experience

- NOT all refugees have trauma-related difficulties
- Trauma may result from:
  - Circumstances in home countries
  - Violence during flight
  - Harsh conditions in refugee camps
  - Cultural trauma of relocation
  - Resettlement stress



# Resettlement Stress

- Importance of “receiving community”
- Resettlement stress may be more important than original trauma
- 4 factors account for 62% of resettlement stress:
  - Social and economic strain
  - Alienation
  - Discrimination and status loss
  - Violence and threats

# A Public Health Model

- Shift focus from illness to wellness
- Focus on prevention
- Support resilience
  - Find meaning in circumstances
  - Adopt health-promoting behaviors
- Population-based interventions
- Address psychosocial needs: housing, jobs, language
- Trauma-informed services

# Concerns about PTSD Diagnosis

- Applicability to non-western cultures
  - Developed with western populations
  - Presumes violence to be unusual or isolated
  - Measures symptoms common in the West
- Over-diagnosis
  - Symptoms as normal reaction to violence
  - Fewer than 20% develop disabling PTSD
- Undermining of natural recovery processes

# Cultural Biases about Violence

- Misperceptions about Violence
  - Always perpetrated by individuals
  - Dichotomy between victim and aggressor
  - Victim status overwhelms identity
- False Assumptions re Historical Trauma
  - Personal trauma is always most salient
  - Collective narratives about violence are always traumatic



Dani Cardona , Reuters

# Complex Diagnostic Picture

- Clinical mix of trauma-related problems
- Misdiagnosis as psychotic illness
- Cultural differences in experience of pain and suffering
- Common misconceptions about trauma
  - People never recover from extreme violence
  - People don't want to tell their story

# Assessing the Applicability of Current Trauma Treatment

- Consider psychosocial context
- Wide variety of trauma treatment modalities available
- Limitations of outcome studies
- Framework for effective intervention
  - I. Support resilience
  - II. Embrace cultural differences
  - III. Treat severe symptoms

# I. Support Natural Resilience

- Ability to maintain functioning despite trauma
- Prevalence of resilience
- Implications for treatment
  - Lack of pronounced distress may be “normal”
  - Treatment may undermine healing
- Resilience as multi-dimensional

# II. Embrace Cultural Differences

- Assess cultural appropriateness of interventions
- Cultural biases about addressing problems directly
- Consult with cultural advisors



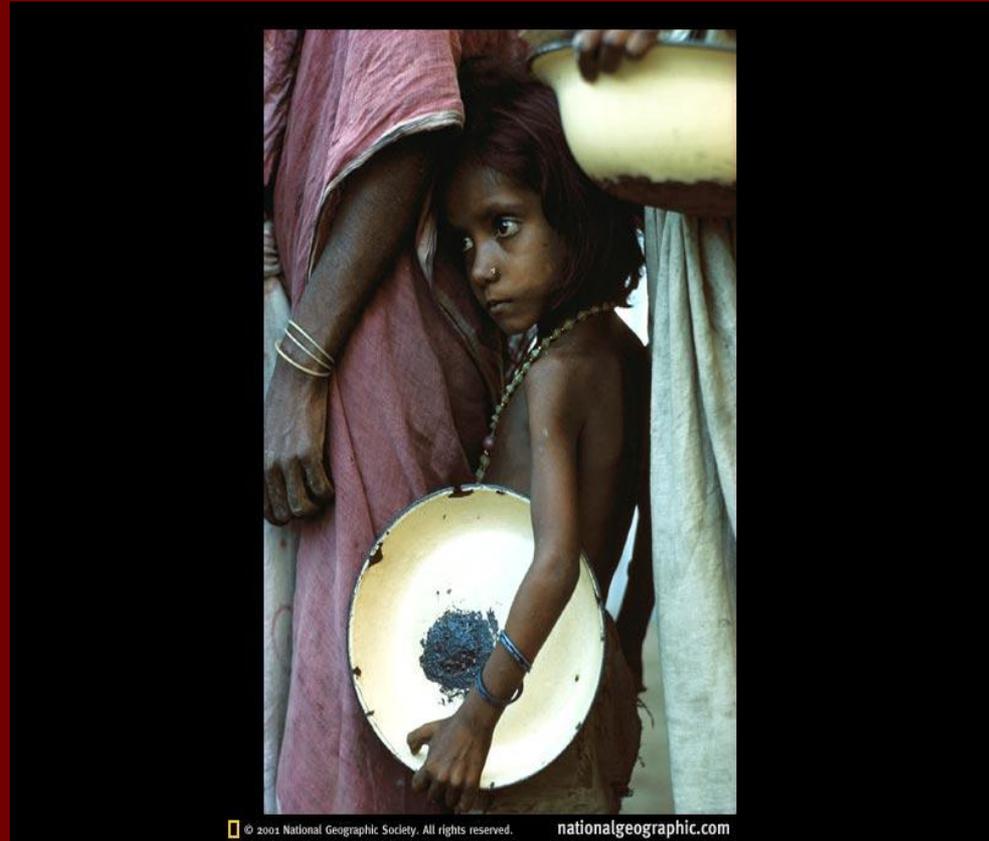
# III. Treat Severe Symptoms

- Biological basis for learned fear
- Be aware of re-traumatization
- Implications for treatment
  - Cognitive-behavioral treatments
  - Body-based therapies
  - Pharmacology



# Emerging Models for Refugee Populations

- Self-care & self-healing
- Traditional healing
- Story-telling & narratives
- Psychosocial approaches
- Religion & spirituality



# Supporting Self-Care and Self-Healing



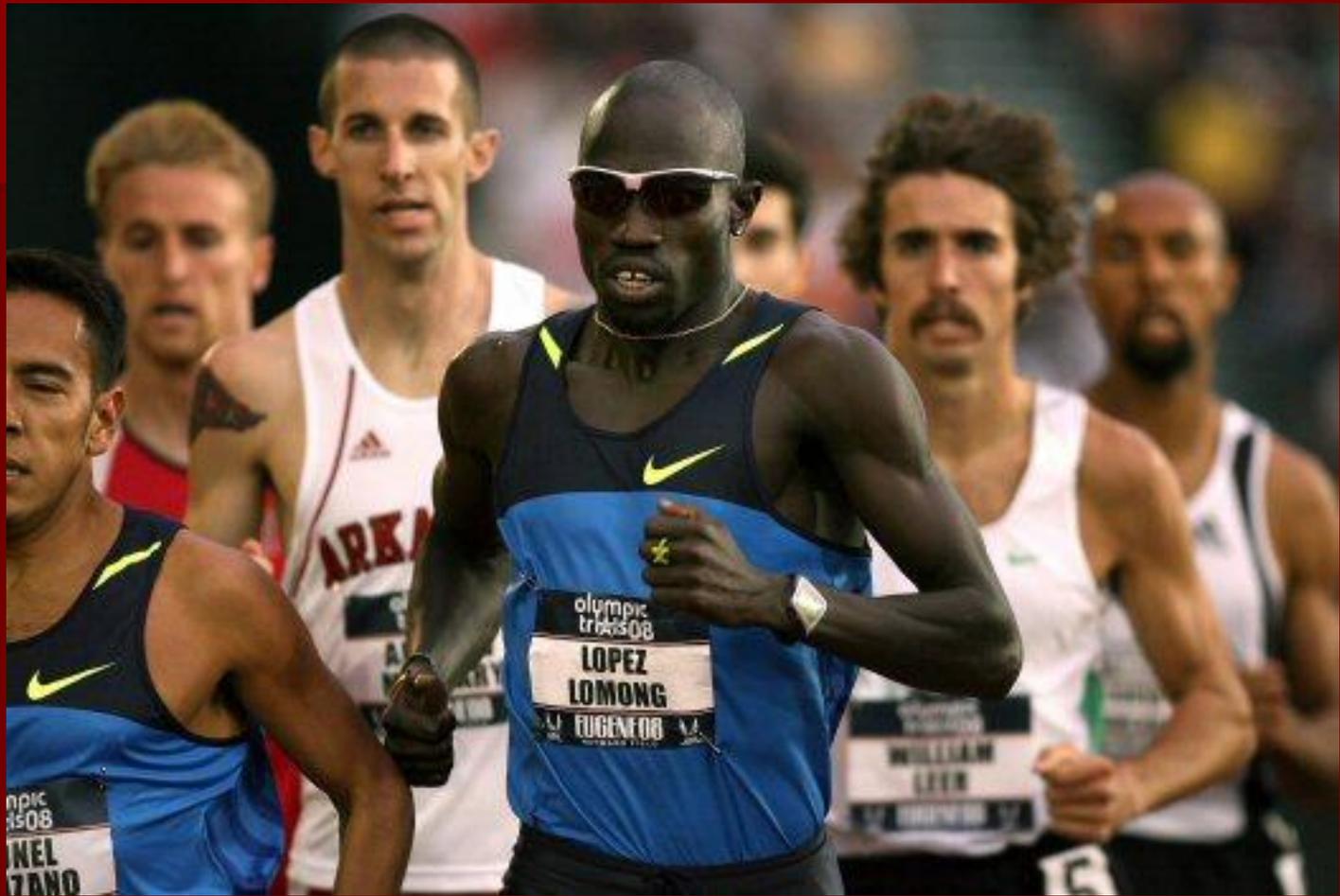
“Every refugee I meet  
is my teacher.”

R. Mollica (2008)

# Self-Care and Self-Healing



- Development of trust
- Deep listening
- Inventory self-healing
- Supporting cultural practices
- Importance of humor, friendship, & physical exercise



# Traditional Healing



- Culturally based symptoms
  - Physical complaints with cultural meaning
  - Psychological meaning of trauma symptoms
- Local patterns of help-seeking
- Healing resources
  - Indigenous practices
  - Cultural healers





# Storytelling and Narratives

- Cultural differences in sharing or not sharing the story
- Repeated telling of the story can be retraumatizing
- New clinical storytelling approaches
  - Modulated disclosure
  - Combining story with political action
  - Mollica's model of healing narratives



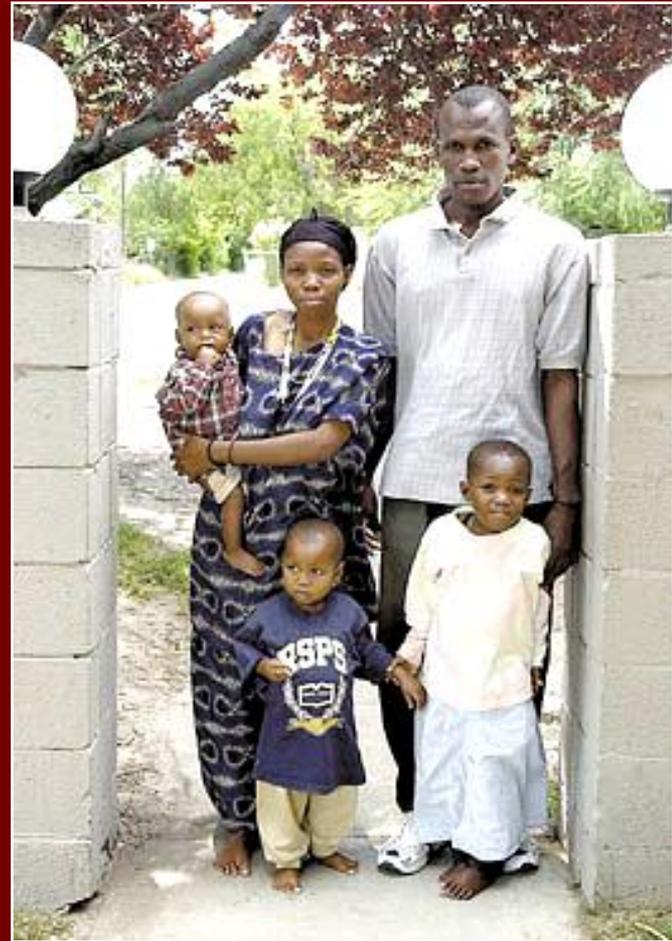
# Components of Mollica's Healing Narratives



- Factual accounting of events
- Survivor's history & traditions – clinician as learner
- Construction of meaning
- Listener-storyteller relationship – clinician as storytelling coach

# Psychosocial Approaches

- Full array of services:
  - Health & mental health
  - Recreation & social
  - Family support
  - Housing
  - Employment
  - Legal services
  - Language skills



# Psychosocial Approaches

- Seen as more responsive to local conditions in developing countries
- More likely to incorporate cultural practices
- Emphasize productive roles
- Preferred by refugee communities
- Mental health programs moving in this direction

# Religion and Spirituality

- Questions about good and evil
- Faith, prayer and religious practices
- Relationship to organized religion



# Religion and Spirituality

- Connection with faith community and clergy
- Coping and transformation of trauma
- Helping people to “suffer well”
- Forgiveness and healing



# Issues Facing Women



- Higher risk for violence and trauma
- Targets of terrorism and genocide
- Vulnerable to compounded trauma

# Gender-Based Programs

- Address empowerment in cultural context
- Ensure safety
- Address women's health issues
- Provide family support services



# Gender-Based Programs

- Unravel layers of re-traumatization
- Recognize women's resilience and self-healing



# Refugees in the Public Mental Health System

- Lack of political support
  - Few in number; scattered geographically
  - Ignorance and discrimination
- Mental health system unprepared
  - Diagnostic system not helpful
  - Oriented to acute care
  - Chronically under-funded
  - Workforce not trained in refugee issues
- Growing interest in trauma as public health issue

# Principles of Trauma-Informed Care

Fallot and Harris, 2006

- Safety
- Trustworthiness
- Choice
- Collaboration
- Empowerment



# Application of Trauma-Informed Principles

Fallot and Harris, 2006

- Program procedures
- Formal service policies
- Screening, assessment & planning
- Administrative support
- Staff training
- Human resource practices

# Trauma-Informed Partnerships



- Partnering with
  - Mutual assistance agencies
  - Refugee resettlement programs and social service networks
  - Primary health providers

# Conclusions

- Refugees are normal people exposed to extreme events
- Non-conventional interventions and solutions should be considered
- Adaptation to a new country is a long-term process
- A trauma-informed community support system can help

